

Answering 911 Life In The Hot Seat

A Harvard-educated neurosurgeon reveals his experiences—in and out of the operating room—with apparitions, angels, exorcism, after-death survival, and the miracle of hope. For the millions who have enjoyed *Proof of Heaven*, *Heaven is Real*, *To Heaven and Back*, and *Getting to Heaven*—an inspiring tale from where the veil between life and death is often at its thinnest. *The Scalpel and the Soul* explores how premonition, superstition, hope, and faith not only become factors in how patients feel but can change outcomes. It validates the spiritual manifestations physicians see every day and empowers patients to voice their spiritual needs when they seek medical help. Finally, it addresses the mysterious, attractive powers the soul exerts during life-threatening events.

The Public Safety Dispatcher/911 Operator Exam provides everything you need to succeed on the exam, including two full-length practice tests, thorough review of every question type on the exam, proven test-taking strategies to help you score higher, and comprehensive information for beginning and advanced-level emergency personnel. Also, expert tips on how to best analyze job announcements and interviewing successfully are included to give you an edge over the competition. If her life is a box of chocolates, acid-tongued, sugar-obsessed Estelle Brown should learn how to pick them better. Her boyfriend's left her for a bulimic hand model, her roommate's skipped town, and her boss is in love with her. Fed up and in the middle of her latest of a lifetime of doomed diet attempts – cutting sugar cold turkey – Estelle decides to quit quitting for good, pack her bags, and lose herself on a 7-day Caribbean cruise. But even on a floating monument to binge eating, the diet industry follows her. Across from every buffet is a studio full of treadmills. Next to every plate of fried calamari is a large diet Coke. As a ship full of wary passengers ducks for cover, Hurricane Estelle wages her own personal war against moderation. But the consequences land her in the belly of the beast: broke, alone, and forced to take a job as –of all things– a detox consultant for the ship. Is Skinny the answer to Happy? Is Sweet n Low the new black? Is that Denise Austin chick ... for real? No, no and yes, oddly. But for a Sugarfiend, it's not the destination that matters, it's all the cupcakes you get to eat along the way. One teenager in a skirt. One teenager with a lighter. One moment that changes both of their lives forever. If it weren't for the 57 bus, Sasha and Richard never would have met. Both were high school students from Oakland, California, one of the most diverse cities in the country, but they inhabited different worlds. Sasha, a white teen, lived in the middle-class foothills and attended a small private school. Richard, a black teen, lived in the crime-plagued flatlands and attended a large public one. Each day, their paths overlapped for a mere eight minutes. But one afternoon on the bus ride home from school, a single reckless act left Sasha severely burned, and Richard charged with two hate crimes and facing life imprisonment. The 57 Bus is Dashka Slater's true account of the case that garnered international attention and thrust both teenagers into the spotlight.

The Scalpel and the Soul

An Adult Coloring Book Featuring Funny, Humorous and Stress Relieving Designs for 911 Dispatchers and First Responders

Dispatcher Stress

A True Story of Two Teenagers and the Crime That Changed Their Lives

Homeland Elgies

Ghost Boys

Answering 911

Victims of crime may experience a wide variety of traumas that result in physical, sexual, financial, psychological, emotional, and/or social consequences. While the types of trauma can vary greatly and include lesser-known forms such as vicarious and secondary trauma, identifying and recognizing victims can be complicated. Throughout this book, experts and professionals from academia and the fields of criminal justice, social work, and mental health acknowledge victims historically overlooked by society, political movements, the media, and/or the criminal justice system – we acknowledge the invisible victims. Invisible victims and rarely discussed yet rarely seen populations pioneers the view of victims ought to be more inclusive by exploring invisible victims that are rarely, if ever, a focus of discussions in traditional victimology textbooks. To educate the reader and begin working toward positive change, each chapter identifies an invisible victim and provides the background, controversies, issues, solutions, and areas of future research. It is crucial to identify these gaps in the field as some of the most victimized populations remain absent from important dialogue on crime victims. This book is appropriate for a wide range of readership including but not limited to criminologists, victim service providers, psychologists, sociologists, social workers, advocate groups, law enforcement, lawyers, defense attorneys, criminal justice practitioners, academicians, researchers, and students studying criminology, criminal justice, victimology, social work, psychology, and social justice.

Burnout is the state of emotional, mental, and physical exhaustion caused by excessive and prolonged stress. It happens when you feel overwhelmed and unable to meet constant demands. You begin to feel like you have no real control over your job...or your life. Sound familiar? This is an all-too-common experience for dispatchers, but it doesn't have to be that way. In this book, Adam Timm, former LAPD dispatcher, and I outline ways you can turn your life around faster than you ever thought possible. When you put the tools and techniques from *Dispatcher Stress* in place, you will: –Feel relief from tension, frustration, and insomnia –Be free to do the things you really want to do –Relax in the midst of the toughest challenges –Experience clarity and peace of mind again

Imagine having the power within yourself to manifest extra money, luck, love, creativity, and a better self-image. You have the power to get what you want out of life. You simply need some celestial assistance. Celestial 911 is your hotline to happiness. Once you learn how to call your guardian angel by wiring into your right brain, you will start to live the life you've always dreamed of.The 24 guided Action Plans in this book will help you break through the left- brain static of limited belief and make a clear connection with the right brain. By performing these Action Plans, you will rewire yourself and reconnect with your original message of no limitations.Read Celestial 911 and make that call today. Your guardian angel is standing by to help you unlimited wishes.

The New York Times Bestseller and A Reese's Book Club Pick "This love story between Lucy & Gabe spans decades and continents as two star-crossed lovers try to return to each other.Will they ever meet again? This book kept me up at night, turning the pages to find out, and the ending did not disappoint."–Reese Witherspoon "One day meets Me Before You meets your weekend read."–The Skimm "Extraordinary."–Emily Giffin He was the first person to inspire her, to move her, to truly understand her. Was he meant to be the last? Lucy is faced with a life-altering choice. But before she can make her decision, she must start her life all over again. Her father and Gabe meet as seniors at Colby in a chemistry class on a day that changes both of their lives forever. Together, they decide they want to be together. A year later, it seems fate—perhaps they're fated to meet. But then Gabe becomes a photojournalist assigned to the Middle East and Lucy pursues a career in New York. What follows is a thirteen-year journey of dreams, desires, jealousies, betrayals, and, ultimately, of love. Was it fate that brought them together? Is it choice that has kept them away? Their journey takes Lucy and Gabe continents apart, but never out of each other's hearts. This devastatingly romantic debut novel about the enduring power of first love, with a shocking, unforgettable ending, is Love Story for a new generation. "It's the epic love story of 2017."–Redbook

One Of Us Is Lying

Extremely Loud & Incredibly Close

Invisible Victims and the Pursuit of Justice: Analyzing Frequently Victimized Yet Rarely Discussed Populations

The Resilient 911 Professional

Lifeboat 12

The Girl He Used to Know

What's the Number for 911 Again?

The story of 911 is complicated. Over 240 million calls are made to the 911 system every year. The Romans organized fire watches and had published laws. The famous Magna Carta was the foundation of our modern democratic freedom. Folks who were used to being self-sufficient learned to take advantage to developing technology to call for assistance when they saw a fire, needed law enforcement or required emergency medical help. Phone calls are received by local police departments and handled by Public Safety Telecommunicators, or Dispatchers. How did the 911 system begin? How are the 911 Dispatchers selected and trained? How do they handle everyday calls versus

Did you know that God has your answer even before you ask?Do you wonder what God expects of you?Don't miss this informative book! In How God Answers Your 911 Call, you will learn? What God does to prepare you for salvation? How God can supply your needs? What grace, healing, and eternal life really are? The kinds of prayer God answers? What co-crucifixion means? What fire baptism is and how it relates to your salvation? The meaning behind the cross of Christ?Through inviting stories, interesting dialogue, and biblical truths, you will find the solution to this life's mysteries. As you read, your thoughts will turn away from your problems and toward the heart of God. 9-1-1 telecommunicators are heavily exposed to traumatic stressors in the line of duty as our nation's Very First Responders. They struggle with PTSD at a rate believed to be four to five times higher than the general public. These 9-1-1 Professionals and their leaders must be equipped to protect their own well-being, and to safeguard the performance of our 9-1-1 centers facing an ever more demanding future. The 911 Training Institute is proud to announce the release of a book that will finally meet this need: The Resilient 9-1-1 Professional: A Comprehensive Guide to Surviving & Thriving Together in the 9-1-1 Center. This volume, edited by Jim Marshall and Tracey Lorenza, brings together an unprecedented group including 9-1-1 frontliners, their managers, joined by subject matter experts in public-safety, mental health and public administration. Together they deliver powerful stories and fascinating science revealing the health risks faced by "9-1-1Pros" and a full spectrum of solutions to manage these risks and optimize the personal and organizational well-being in our 9-1-1 centers. This book stands alone in the 9-1-1 industry and serves as essential training for all front-line dispatchers, supervisors, and managers/directors. It is also imperative reading for all those who influence and benefit from 9-1-1 emergency services: field responders, government officials, mental health professionals; all organizations that aid public-safety agencies; and, all those family and friends who love a dispatcher. Dispatchers face very high stakes every day. Our investment as a nation of 9-1-1 stakeholders in supporting and empowering them must be equally as high.

"This page-turning true-life adventure is filled with rich and riveting details and a timeless understanding of the things that matter most."–Dashka Slater, author of *The 57 Bus* "Brilliantly told in verse, readers will love Ken Sparks." –Patricia Reilly Giff, two-time Newbery Honor winner "Lyrical, terrifying, and even at times funny. A richly detailed account of a little-known event in World War II. —Kirkus Reviews "Middle grade Titanic fans, here's your next read." —BCCB "An edge-of-your seat survival tale. —School Library Journal (starred review) A Junior Library Guild Selection A 2019 Golden Kite Middle Grade Fiction Award Winner in the tradition of *The War That Saved My Life* and *Shella By Starlight*, this poignant novel in verse based on true events tells the story of a boy's harrowing experience on a lifeboat after surviving a torpedo attack during World War II. With Nazis bombing London every night, it's time for thirteen-year-old Ken to escape. He suspects his stepmother is glad to see him go, but his dad says he's one of the lucky ones—one of ninety boys and girls to ship out aboard the SS City of Benares to safety in Canada. Life aboard the luxury ship is grand—nine-course meals, new friends, and a life far from the bombs, rations, and his stepmum's glare. And after five days at sea, the ship's officers announce that they're out of danger. They're wrong. Late that night, an explosion hurls Ken from his bunk. They've been hit. Torpedoed! The Benares is sinking fast. Terrified, Ken scrambles aboard Lifeboat 12 with five other boys. Will they get away? Will they survive? Award-winning author Susan Hood brings this little-known World War II story to life in a riveting novel of courage, hope, and compassion. Based on true events and real people, Lifeboat 12 is about believing in one another, knowing that only by banding together will we have any chance to survive.

Searching for Answers

The 57 Bus

Encounters with Surgery, the Supernatural, and the Healing Power of Hope

More Wacky 911 Calls

Officer Down

The Eldercare 911 Question and Answer Book

What Is Your Emergency?

A New York Times Notable Book of the Year A Washington Post Notable Book of the Year One of the Best Books of the Year Named one of the Best Books of the Year by BuzzFeed, Bustle, NPR, NYLON, and Thrillist Finalist for the Goodreads Book Award (Nonfiction) Finalist for the Edgar Award (Best Fact Crime) A Book of the Month Club Selection A New York Times Book Review Editors' Choice Selection "A brisk, captivating and expertly crafted reconstruction of a community living through a time of fear... Masterful." —Washington Post The arsonists started on a cold November midnight and didn't stop for months. Night after night, the people of Accomack County waited to see which building would burn down next, regarding each other at first with compassion, and later suspicion. Vigilante groups sprang up, patrolling the rural Virginia coast with cameras and camouflage. Volunteer firefighters slept at their stations. The arsonist seemed to target abandoned buildings, but local police were stretched too thin to surveil them all. Accomack was desolate—there were hundreds of abandoned buildings. And by the dozen they were burning. "One of the year's best and most unusual true-crime books." (Christian Science Monitor). American Fire brings to vivid life the reeling county of Accomack. "A ace reporter." (Entertainment Weekly) Monica Hesse spent years investigating the story, emerging with breathtaking portraits of the arsonists—troubled adult Charlie Smith and his girlfriend, Tonya Bundick. Tracing the shift in their relationship from true love to crime spree, Hesse also conjures the once-thriving coastal community, decimated by a punishing economy and increasingly suspicious of their neighbors as the culprits remained at large. Weaving the story into the history of arson in the United States, the critically acclaimed American Fire re-creates the anguished nights this quiet county lit up in flames, evoking a microcosm of rural America—a land half-gutted before the fires began.

"The most popular standup comic on the U.S." –Time Whether he's breathing life into Walter, an old curmudgeon; Peanut, an over-caffeinated purple maniac; or Achmed, a screaming, skeletal, dead terrorist, comedian and ventriloquist Jeff Dunham is the straight man to some of the wildest, funniest partners in show business. All By My Selves is the story of one pretty ordinary guy, one interesting hobby, one very understanding set of parents, and a long and winding road to becoming America's favorite comedian. With wit, honesty, and lots of great show business detail, Dunham shares all the major moments in his journey to worldwide fame and success.

New York Times bestselling author of *On the Island*, Tracey Carvis Graves, presents the compelling, hopelessly romantic novel of unconditional love. Annika Rose is an English major at the University of Illinois. Anxious in social situations where she finds most people's behavior confusing, she'd rather be surrounded by the order and discipline of books or the quiet solitude of playing chess. Jonathan Hoffman joined the chess club and lost his first game—and his heart—to the shy and awkward, yet brilliant and beautiful Annika. He admires her ability to be true to herself, quirks and all, and accepts the challenges involved in pursuing a relationship with her. Jonathan and Annika bring out the best in each other, finding the confidence and courage within themselves to plan a future together. What follows is a tumultuous yet tender love affair that withstands everything except the unforeseen tragedy that forces them apart, shattering their connection and leaving them to navigate their lives alone. Now, a decade later, fate reunites Annika and Jonathan in Chicago. She's living the life she wanted as a librarian. He's a Wall Street whiz, recovering from a divorce and seeking a fresh start. The attraction and strong feelings they once shared are instantly rekindled, but until they confront the fears and anxieties that drove them apart, their second chance will end before it truly begins.

Working at a public safety answering point can be very difficult and stressful. Studies have shown that coloring is one of the best stress-relieving activities that help you stay inspired and in the moment. Feel relaxed and melts stress away if you want to continue to function at your best. This coloring book contains funny and humorous Dispatcher related designs and sayings surrounded with beautiful patterns, mandalas, and flowers, etc... Perfect Gift for Dispatchers | Humorous Coloring book for Grown-Ups Features: Large 8 1/2 by 11-inch paper (22cm x 28cm) pages. Illustrations printed on a single side of page for easy removal and no bleed-through. Printed on pure white paper, 60lb-pound stock. Contains 25 unique illustrations.

In Case of Emergency

50 Lessons on Beating the Burnout

All By My Selves

Celestial 911

The History of Public Safety Dispatching in America

Walter, Peanut, Achmed, and Me

American Fire: Love, Arson, and Life in a Vanishing Land

Provides the final report of the 9/11 Commission detailing their findings on the September 11 terrorist attacks.

From the author of the award-winning debut crime novel, Scott Neighbors a white-knuckle thriller about the lengths a man will go to for his daughter. The phone rings. It's your daughter. She's been dead for four months. So begins East Texas police dispatcher Ian Hunt's fight to get his daughter back. The call is cut off by the man who snatched her from her bedroom seven years ago, and a basic description of the kidnaper is all Ian has to go on. What follows is a bullet-strewn cross-country chase from Texas to California along Interstate 10- a wild ride in a 1965 Mustang that passes through the outlaw territory of No County for Old Men and is shot through with moments of macabre violence that call to mind the novels of Thomas Harris.

A NEW YORK TIMES BESTSELLER A NEW YORK TIMES NOTABLE BOOK OF THE YEAR "A spectacular novel that only this legend can pull off." –Ibram X. Kendi, #1 New York Times bestselling author of HOW TO BE AN ANTIRACIST, in *The Atlantic* "An exquisite tale of family legacy... The power and poetry of Woodson's writing conjures up Toni Morrison." – People "In less than 200 sparsely filled pages, this book manages to encompass issues of class, education, ambition, racial prejudice, sexual desire and orientation, identity, mother-daughter relationships, parenthood and loss... With *Red at the Bone*, Jacqueline Woodson has indeed risen – even further into the ranks of great literature." – NPR "This poignant tale of choices and their aftermath, history and legacy, will resonate with mothers and daughters." –Tayari Jones, bestselling author of AN AMERICAN MARRIAGE, in *O Magazine* "An unexpected teenage pregnancy pulls together two families from different social classes and explores their histories – reaching back to the Tulsa race massacre of 1921 – and exposes the private hopes, disappointments, and longings that can bind or divide us from each other, from the New York Times bestselling and National Book Award-winning author of Another Brooklyn and Brown Girl Dreaming. Moving forward and backward in time, Jacqueline Woodson's laut and powerful new novel uncovers the role that history and community have played in the experiences, decisions, and relationships of these families, and in the life of the new child. As the book opens in 2001, it is the evening of sixteen-year-old Melody's coming of age ceremony in her grandparents' Brooklyn brownstone. Watched lovingly by her relatives and friends, making her entrance to the music of Prince, she wears a special custom-made dress. But the event is not without poignancy. Sixteen years earlier, that very dress was measured and sewn for a different wearer: Melody's mother, for her own ceremony – a celebration that ultimately never took place. Unfurling the history of Melody's family – reaching back to the Tulsa race massacre in 1921 -- to show how they all arrived at this moment, Woodson considers not just their ambitions and successes but also the costs, the tolls they've paid for striving to overcome expectations and escape the pull of history. As it explores sexual desire and identity, ambition, gentrification, education, class and status, and the life-altering facts of parenthood, *Red at the Bone* most strikingly looks at the ways in which young people must so often make long-lasting decisions about their lives– even before they have begun to figure out who they are and what they want to be.

911 Dispatch: "911, what's your emergency?" Caller: "What were the winning numbers for the Evening Pick Four today?" Lauded as the "911 poster child" by Katie Couric, former Saturday Night Live writer Leland Gregory takes us back to where the funny all began. From presidential philosophizing and political pandering to foolish felons and office idiots, Leland Gregory generates side-splitting humor and wit that will have you laughing out loud. Leland Gregory takes us back to where all the laughs began by updating his 911 cut classic with more than 150 new tales of bizarre but true 911 calls such as: 911: "Do you know a good stain remover?" 911 Report: Person answered "no" to the question: "Are you conscious?" 911 Report: Man called and requested dispatcher call his wife to let her know he's on his way home and that she shouldn't yell at him.

A Comprehensive Guide to Surviving & Thriving Together in the 9-1-1 Center

Between the World and Me

Life in the Hot Seat

How Technologies Mediate Crisis and Normalize Inequality

Sugarfiend

People Driven Leadership

The Light We Lost

Eldercare caregivers and professionals who enjoyed the clear, concise, practical information found in Eldercare 911: The Caregiver's Complete Handbook for Making Decisions-which Publishers Weekly called an excellent comprehensive guidebook-will welcome the authors' follow-up book: The Eldercare 911 Question and Answer Book.Both the content and format of this new essential book show the authors' unique understanding of what caregivers need most and have the hardest time finding: direct, practical, problem-solving answers that teach them to cope and help them regain control. The easy-to-read, relaxing informality of questions and answers-a one-of-a-kind format in eldercare books-simultaneously solves readers' problems and provides them with an often gently humorous, occasionally provocative, and frequently poignant look into the emotions and lives of their fellow caregivers. The authors continuously deliver the message: You are not alone. The Eldercare 911 Question and Answer Book offers caregivers new forms, outlined step by step, to help them manage the most important issues they face. Caregivers may smile, even laugh outright, as they recognize their family members among the Know It Alls, Guilt Trippers, Time Abusers, Demanders, Work Disrupters, and five more realistic categories. The authors show you how to say no to all of them!The authors dedicate full chapters to the singular needs of working caregivers, living with dementia, how to avoid burnout, and making the difficult transition to life after caregiving. Moreover, For Men Only and For Women Only discuss new issues originating from the different perceptions men and women bring to their caregiving jobs. The final chapter, Words of Hope and Encouragement, is, as one caregiver says, filled with words of comfort about this maelstrom which has no road maps, no absolutes... to help me feel less alone and lost.Complete with helpful interactive worksheets and resource lists, this book's helpful mixture of humor, comforting support, and concrete advice offers invaluable support and practical advice.Susan Beerman, M.S., M.S.W. is the coauthor of the highly acclaimed Eldercare 911. She is president of Barrister Advisory Services, which specializes in geriatrics. She lectures on eldercare and trains clients nationwide.Judith B. Rappaport-Musson, CSA (Jupiter, FL), is the coauthor of Eldercare 911. She is a Certified Senior Advisor and the cofounder and partner in Preferred Client Services, Inc., which specializes in eldercare management. She lectures on eldercare and trains clients nationwide.

Funny man Bart King is at it again with his own gigantic book of fun! Jam-packed with awesome jokes, silly trivia, cool activities, mysterious puzzles, and much more, this book is the perfect companion for kids everywhere. They won't leave home (or school) without it!

Oskar Schell, the nine-year-old son of a man killed in the World Trade Center attacks, searches the five boroughs of New York City for a lock that fits a black key his father left behind.

"A profound and unflinching, an immigrant father and his son search for belonging—in post-Trump America, and with each other (Kirkus Reviews). One of the New York Times 10 Best Books of the Year One of Barack Obama's Favorite Books of 2020 Finalist for the 2021 Andrew Carnegie Medal for Excellence in Fiction A Best Book of 2020 "Washington Post" O Magazine "New York Times Book Review" Publishers Weekly "Passionate, disturbing, unpunditdownable." –Salman Rushdie A deeply personal work about identity and belonging in a nation coming apart at the seams. Homeland Elgies blends fact and fiction to tell an epic story of longing and dispossession in the world that 9/11 made. Part family drama, part social essay, part picaresque novel, at its heart it is the story of a father, a son, and the country they both call home. Ayad Akhtar forges a new narrative voice to capture a country in which debt has ruined countless lives and the gods of finance rule, where immigrants live in fear, and where the nation's unhealed wounds wreak havoc around the world. Akhtar attempts to make sense of it all through the lens of a story about one family, from a heartland town in America to palatial suites in Central Europe to guerrilla lookouts in the mountains of Afghanistan, and spares no one—least of all himself—in the process.

Money 911

Dispatches from 911

Analyzing Frequently Victimized Yet Rarely Discussed Populations

The Vanishing Hall

What's the Number for 911?

Your Most Pressing Money Questions Answered, Your Money Emergencies Solved

America's Wildest 911 Calls

Faster than you can dial 9-1-1, author Leland Gregory delivers his follow-up to What's the Number for 911 with more real-life calls to the country's emergency operators. What's the Number for 911 Again' answers the urgent call for more of these wacky conversations. "Can you unplug my coffeepot I left on at my house?" "Where can I get rid of my Christmas tree?" Amazing and hilarious!

A totalitarian regime has ordered all books to be destroyed, but one of the book burners suddenly realizes their merit.

DISCOVER PROVEN PRACTICES THE BEST 9-1-1 CENTERS USE TO BOOST MORALE AND INSPIRE HIGH PERFORMANCE CULTUREThe vast majority of 9-1-1 communications centers grapple with the same problems, year-after-year: high turnover, low morale, mandatory overtime. Leaders at certain centers have opted for a different approach, breaking years-long cycles and closing the revolving door. These exemplary centers have reduced sick time usage by over 50%, halved overtime spending, and improved trainee success rates by 60%. They have gone from an average of 40% turnover to virtually eliminating turnover.As complicated and overwhelming as the 9-1-1 industry's challenges may seem, their solution is deceptively simple. This book, based on dozens of interviews with managers, directors and supervisors from centers across the United States, offers an accessible blueprint for any center looking to make a positive change. The problems are universal, and so are the solutions.

From the invention of eyeglasses to the Internet, this three-volume set examines the pivotal effects that inventions have had on society, providing a fascinating history of technology and innovations in the United States from the earliest colonization by Europeans to the present. • Encourages readers to consider the tremendous potential impact of advances in science and technology and the ramifications of important inventions on the global market, human society, and even the planet as a whole • Supports eras addressed in the National Standards for American history as well as curricular units on inventions, discoveries, and technological advances • Includes primary documents, a chronology, and section openers that help readers contextualize the content

Technical Innovation in American History: An Encyclopedia of Science and Technology [3 volumes]

Both/And

Red at the Bone

A Memoir

TikTok made me buy it

Tell Me Exactly What Happened

How the Best 9-1-1 Centers Inspire Positive Change

"In Case of Emergency argues that emergency media are profoundly cultural artifacts that shape the very definition of "emergency" as an opposite of "normal." The normalizing ideologies produced and reinforced by emergency media result in unequal access to emergency services and discriminatory assumptions about who or what is a threat and who deserves care and produce feelings of safety in some while designating others as targets of surveillance and control"--

#1 NEW YORK TIMES BESTSELLER ONE OF BARACK OBAMA'S FAVORITE BOOKS OF THE YEAR NAMED A BEST BOOK OF 2020 BY THE NEW YORK TIMES • THE WASHINGTON POST • NPR • PEOPLE • TIME MAGAZINE• VANITY FAIR • GLAMOUR 2021 WOMEN'S PRIZE FINALIST •Bennett's tone and style recalls James Baldwin and Jacqueline Woodson, but it's especially reminiscent of Toni Morrison. Her novel is a masterpiece of prose and a work of absolute, universal timelessness. For any era, it's an accomplished, affecting novel. For this moment, it's piercingly timely, wending its way toward questions about who we are and who we want to be. — Entertainment Weekly From the New York Times bestselling author of *The Mothers*, a story ultimately chosen to live in two very different worlds, one black and one white. The Vignes twin sisters will always be identical. But after growing up together in a small, southern black community and running away at age sixteen, it's not just the shape of their daily lives that is different as adults. It's everything: their families, their communities, their racial identities, their southern town she once tried to escape. The other secretly passes for white, and her white husband knows nothing of her past. Still, even separated by so many miles and just as many lies, the fates of the twins remain intertwined. What will happen to the next generation, when their own daughters' storylines intersect? Weaving together multiple strands and genres of the 1990s, Brit Bennett produces a story that is at once a riveting, emotional family story and a brilliant exploration of the American history of passing. Looking well beyond issues of race, *The Vanishing Half* considers the lasting influence of the past as it shapes a person's decisions, desires, and expectations, and explores some of the multiple reasons and realms its origins. As with her New York Times bestselling debut *The Mothers*, Brit Bennett offers an engrossing page-turner about family and relationships that is immersive and provocative, compassionate and wise.

The #1 Gift for Dispatchers In this adult coloring book we have put together tons of hilarious Dispatcher puns, artworks etc. This makes for the perfect gift for any Dispatcher.What's inside... 25 hilarious and relatable phrases, puns etc with abstract designs and intricate details Single-sided 8.5" x 11" (22cm x 28cm) coloring pages that allow for the pages to be re-used."Instant Dispatcher. Just add coffee." "Don't make me use my Dispatcher voice" Please see the back cover for preview Each page is designed with beautiful patterns, swirls, mandalas, flowers, etc... color away while letting the steam out. Being a Dispatcher can be extremely stressful so enjoy mindfulness and relaxation with this brilliant anti-stress therapy. Release you

In this beautifully written and propulsive memoir, Huma Abedin—Hillary Clinton's famously private top aide and longtime adviser—emerges from the wings of American political history to take command of her own story. The daughter of Indian and Pakistani intellectuals and advocates who split their time between Saudi Arabia, the UK, and the United States, Abedin grew identity, faith, marriage, and motherhood with wisdom and sophistication. Abedin launched full steam into a college internship in the office of the first lady in 1996, never imagining that her work at the White House would blossom into a career in public service, nor that the career would become an all-consuming way of life. Still in her twenties and thirties, she thrived on prospects and activists, and witnessed many crucial moments in 21st-century American history—Camp David for urgent efforts at Middle East peace in the waning months of the Clinton administration, Ground Zero in the days after the 9/11 attacks, the inauguration of the first African American president of the United States, the convention floor when America had its first woman in the White House, and the 2008 election. Her husband, and she is *Ta-Nehisi Coates's* attempt to answer these questions in a letter to his adolescent son. Coates shares with his son—and readers—the story of his awakening to the truth about his place in the world through a series of revelatory experiences, from Howard University to Civil War battlefields to the South Side of Chicago to Paris, from his childhood home to the living rooms of mothers whose children's lives were taken as American plunder. Beautifully woven from personal narrative, reimagined history, and fresh, emotionally charged reportage, *Between the World and Me* clearly illuminates the past, bravely confronts our present, and offers a transcendent vision for a way forward.

Veteran emergency dispatcher Hillary O'Neal can handle any crisis, until she gets the call that destroys her confidence. Now she spends every shift dreading what could happen and doubting whether she'll be able to handle another tragedy. Olivia Dennis joined the sheriff's office department for the action and to fulfill the family legacy. But she could lose both when sheO's caught up in an internal investigation and assigned to a security desk at the communications center. Hillary knows too well the danger the officers in the field face, and the last thing she wants is to get close to one. Besides, Olivia's obviously just as broken as she is right now. So as they get closer,

she hopes their burgeoning attraction is as temporary as Olivia's desk duty.