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Cisco Unified Contact Center Express Ad ministration Guide

CCNA Collaboration
CICD 210-060

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Official Cert Guide
Administration
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from Cisco Press
enables you to
succeed on the
exam the first time
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Michael Valentine shares preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. This complete, official study package includes A test-

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preparation routine
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proven to help you

pass the exam “Do I
Know This

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which enable you to

decide how much
time you need to

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the concepts and
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success. CCNA
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210-060 Official

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Michael Valentine,
CCNA, CCNP,

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CCDP, CCVP, CCSI

Administration
No. 31461, has
Guide
worked in IT since
1996, and as a
trainer since 2001.

He is currently a
Cisco trainer with
Skyline Advanced
Technology
Services,
specializing in Cisco
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and CCNA. His accessible, humorous, and effective teaching style has demystified Cisco technology for thousands of students. He has developed courseware and labs for both Cisco and its training

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partners, is co-author of CCNA Exam Cram (Exam 640-802), Third Edition, and is the author of CCNA Voice Quick Reference Guide. The official study guide helps you master topics on the CCNA Collaboration CICD 210-060

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CUCM management and troubleshooting
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The CD-ROM
contains more than
140 practice
questions for the
exam, memory table
exercises and
answer keys, a
glossary flash card
tool, and a study

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minimum system
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Windows Vista

(SP2), Windows 7,

Windows 8.1, or

Windows 10;

Microsoft .NET

Framework 4.5

Client; Pentium-

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class 1 GHz
processor (or
equivalent); 512 MB
RAM; 650 MB disk
space plus 50 MB
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CCSP® courses, a number of the CCVP® courses, as well as custom-developed courseware. In his eight years with Ascolta, Brandon has developed and taught many private Cisco courses for companies such as Boeing, Intel, and

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The CCNA® Voice
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*Chapter-ending Exam
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*help you drill on key
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knowledge and hands-

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60 minutes of video

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and enable you
to decide how
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minimum system

requirements:

Windows XP

(SP3), Windows

Vista (SP2),

or Windows 7;

Microsoft .NET

Framework 4.0

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Client;

Microsoft SQL

Server Compact

4.0; Pentium

class 1GHz

processor (or

equivalent);

512 MB RAM;

650 MB disc

space plus 50

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Shows how to
configure
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**Voice over IP
Security
Security best
practices
derived from
deep analysis of
the latest VoIP
network threats
Patrick Park
VoIP security**

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**issues are
becoming
increasingly
serious because
voice networks
and services
cannot be
protected from
recent
intelligent
attacks and
fraud by**

traditional systems such as firewalls and NAT alone. After analyzing threats and recent patterns of attacks and fraud, consideration needs to be given to the

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**redesign of
secure VoIP
architectures
with advanced
protocols and
intelligent
products, such
as Session
Border
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(SBC). Another
type of security**

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**issue is how to
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interception
within
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architectures
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switches to
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network traffic**

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