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This is a core text for  
courses across mental health  
service disciplines, including  
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nursing. It was developed by  
the author for her course in  
counseling services and  
administration as a response  
to her frustration for a  
comprehensive book that  
takes students through all the

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necessary components involved in developing a mental health community program (such as reducing teen pregnancy, increasing access for minorities, health promotion and prevention).

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program, budgeting, funding,  
community resource  
development, and fully  
implementing the program. In  
addition, the author has  
developed a number of tools  
that aid the student in

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developing a community program (usually a required class project) including exercises to help with needs assessment and planning, as well as exercises and quizzes, which will be included in a cd

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with the book. The book presents the author's 13-step model that guides a student through the entire process of planning and developing a mental health community program.



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intelligent environments As  
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main purpose of this  
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of the human factors and  
ergonomics researchers,  
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students. Each chapter has a  
strong theory and scientific

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base, but is heavily focused on realworld applications. As such, a significant number of case studies, examples, figures, and tables are included to aid in the understanding and

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of Training magazine's "HRD  
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developed a four-level model for evaluating training programs. Since then, the "Kirkpatrick Model" has become the most widely used approach to training evaluation in the corporate,



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worlds. Evaluating Training  
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comprehensive guide to  
Kirkpatrick's Four Level  
Model, along with detailed  
case studies of how the model

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is being used successfully in a wide range of programs and institutions. This new edition includes revisions and updates of the existing material plus new case studies that show the four-level model

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in action. Going beyond just using simple reaction questionnaires to rate training programs, Kirkpatrick's model focuses on four areas for a more comprehensive approach to evaluation:

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implement, and evaluate training programs. The author supplements principles and guidelines with numerous sample survey forms for each step of the process. For those who have planned and

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conducted many programs, as well as those who are new to the training and development field, this book is a handy reference guide that provides a practical and proven model for increasing training

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