



that bring to life eight healthcare organizations--two hospitals, a long-term care facility, a home health agency, two physician group practices, a community mental health center, and a county health department--in the fictional town of Middleboro and its surrounding communities. Created with today's healthcare issues and realities in mind, each organization's demographic, socioeconomic, and environmental characteristics are described in detail, including its: History Governance Organizational structure and strategies Programs and services Finance Operational challenges In this updated edition, all cases have been thoroughly revised to reflect changes in legislation, economic developments, and industry trends. All data have been updated or modified, and new organizational entities have been added, including a new case that portrays a community mental health center. The Middleboro Casebook can be used in undergraduate- and graduate-level health administration programs, as well as in business schools and public health or public administration programs. The book works equally well in capstone courses and multiple foundational courses, or as a recurring element woven throughout a program's entire curriculum.

Healthcare Operations Management

The Middleboro Casebook

Essentials of Managing Stress