



*subscriptions Manage mobile device features and client access Back up and restore systems*

*Learn ZF2*

*Discover the Whole Story, Build the Right Product*

*Microsoft Exchange Server 2010 Administrator's Pocket Consultant*

*User and Task Analysis for Interface Design*

*A+ Guide to IT Technical Support (Hardware and Software)*

*User Tested*

*The Essential Reference*

-Office 365 from Scratch- is an introduction to all apps and services currently included in the Office 365 Enterprise subscriptions. After a presentation of the platform, I describe the most important parts, Exchange, Office, SharePoint and Groups. Other chapters introduce Delve, OneDrive, Video, Teams, Planner, StaffHub, Yammer, Flow, PowerApps, Power BI and Sway. The URLs in -Office 365 from Scratch- point to my articles with video demonstrations in the kalmstrom.com Tips section on subjects that are similar to what I describe in the book.

-Office 365 from Scratch- is primarily intended for administrators, but I hope the book will also be useful for others who want to learn about the possibilities given with their Office 365 accounts. Peter Kalmstrom

User story mapping is a valuable tool for software development, once you understand why and how to use it. This insightful book examines how this often misunderstood technique can help your team stay focused on users and their needs without getting lost in the enthusiasm for individual product features. Author Jeff Patton shows you how changeable story maps enable your team to hold better conversations about the project throughout the development process. Your team will learn to come away with a shared understanding of what you're attempting to build and why. Get a high-level view of story mapping, with an exercise to learn key concepts quickly Understand how stories really work, and how they come to life in Agile and Lean projects Dive into a story's lifecycle, starting with opportunities and moving deeper into discovery Prepare your stories, pay attention while they're built, and learn from those you convert to working software