

## Ibm Maximo 7 0 Instruction Guide

*This IBM Redbooks® publication gives a broad understanding of several important concepts that are used when describing IBM CICS Transaction Server (TS) for IBM z/OS (CICS TS) performance. This publication also describes many of the significant performance improvements that can be realized by upgrading your environment to the most recent release of CICS TS. This book targets the following audience: Systems Architects wanting to understand the performance characteristics and capabilities of a specific CICS TS release. Capacity Planners and Performance Analysts wanting to understand how an upgrade to the latest release of CICS TS affects their environment. Application Developers wanting to design and code highly optimized applications for deployment into a CICS TS environment. This book covers the following topics: A description of the factors that are involved in the interaction between IBM z® Systems hardware and a z/OS software environment. A definition of key terminology that is used when describing the results of CICS TS performance benchmarks. A presentation of how to collect the required data (and the methodology used) when applying Large Scale Performance Reference (LSPR) capacity information to a CICS workload in your environment. An outline of the techniques that are applied by the CICS TS performance team to achieve consistent and accurate performance benchmark results. High-level descriptions of several key workloads that are used to determine the performance characteristics of a CICS TS release. An introduction to the open transaction environment and task control block (TCB) management logic in CICS TS, including a reference that describes how several configuration attributes combine to affect the behavior of the CICS TS dispatcher. Detailed information that relates to changes in performance characteristics between successive CICS TS releases, covering comparisons that relate to CICS TS V4.2, VS.1, VS.2, VS.3, VS.4, and VS.5. The results of several small performance studies to determine the cost of using a specific CICS functional area. Cloud computing provides components with many capabilities to meet their business needs but can also mean that a hybrid architecture is created that includes on-premise systems and the cloud. Integration is needed to bridge the gap between the on-premise existing systems and the new cloud applications, platform, and infrastructure. IBM® WebSphere® Cast Iron® meets the challenge of integrating cloud applications with on-premise systems, cloud applications-to-cloud applications, and on-premise to on-premise applications. It contains a graphical development environment that provides built-in connectivity to many cloud and on-premise applications and reusable solution templates that can be downloaded from a solution repository. The integration solutions that are created can then run on either an on-premise integration appliance or the multi-tenant WebSphere Cast Iron Live cloud service. This IBM Redbooks® publication is intended for application integrators, integration designers, and administrators evaluating or already using IBM WebSphere Cast Iron. Executives, leaders, and architects who are looking for a way to integrate cloud applications with their on-premise applications are also shown how WebSphere Cast Iron can help to resolve their integration challenges. The book helps you gain an understanding of Cast Iron and explains how to integrate cloud and on-premise applications quickly and simply. It gives a detailed introduction to the development tool and the administration interfaces and how they are used. It also discusses security, high availability, and re-usability. The book also includes three detailed scenarios covering real-world implementations of a Cast Iron Integration Solution. *Àkeste no es un libro de texto. Tampoco es un libro de texto. Se trata de un libro de notas. Notas recopiladas a lo largo de años de estudio de certificaciones de Cisco Systems. Una vez recopiladas estas notas y puestas juntas, cuando mis amigos, conocidos y alumnos lo lean, me decían que era un excelente documento de consulta rápida, como repaso antes de un examen o como guía práctica de configuración de redes. Por eso he decidido publicarlo, para que otros profesionales, como tú, puedan utilizarlo en su trabajo diario. Este documento ha surgido a partir de los planes de formación para los siguientes exámenes de Cisco: CCIE Interconnecting Cisco Network Devices (ICND) CCIE Design Cisco Networks (DCN) CCIE Building Cisco Multilayer Switched Networks (BCMSN) CCIE Building Scalable Cisco Networks (BSCN) CCIE Building Cisco Remote Access Networks (BCRAN) CCIE Cisco Internetwork Troubleshooting (CIT) CCIE Cisco Internetwork Design (CID) CCIE Cisco Composite (COMP) CCIE Cisco QoS**

*Conventions for Writers and Editors*

*The British Library General Catalogue of Printed Books, 1986 to 1987*

*Books in Print Supplement*

*IBM Spectrum Discover: Metadata Management for Deep Insight of Unstructured Storage*

*IBM FlashSystem 9100 Architecture, Performance, and Implementation*

*IBM Maximo EAM V7.6.0.9 volume 1 is intended for Facilities Manager, Engineer, Supervisor, Technician, Students, and end user operation support & services team.*

*Today, organizations face tremendous challenges with data explosion and information governance. InfoSphere™ Optim™ solutions solve the data growth problem at the source by managing the enterprise application data. The Optim Data Growth solutions are consistent, scalable solutions that include comprehensive capabilities for managing enterprise application data across applications, databases, operating systems, and hardware platforms. You can align the management of your enterprise application data with your business objectives to improve application service levels, lower costs, and mitigate risk. In this IBM® Redbooks® publication, we describe the IBM InfoSphere Optim Data Growth solutions and a methodology that provides implementation guidance from requirements analysis through deployment and administration planning. We also discuss various implementation topics including system architecture design, sizing, scalability, security, performance, and automation. This book is intended to provide various systems development professionals, Data Solution Architects, Data Administrators, Modelers, Data Analysts, Data Integrators, or anyone who has to analyze or integrate data structures, a broad understanding about IBM InfoSphere Optim Data Growth solutions. By being used in conjunction with the product manuals and online help, this book provides guidance about implementing an optimal solution for managing your enterprise application data.*

*For more than 40 years, Computerworld has been the leading source of technology news and information for IT influencers worldwide. Computerworld's award-winning Web site (computerworld.com), twice-monthly publication, focused conference series and custom research form the hub of the world's largest global IT media network.*

*Revista IT Service Management Best Practices Using IBM SmartCloud Control Desk*

*Manual Bázico de Configuración de Redes Cisco*

*Making Data Smarter with IBM Spectrum Discover: Practical AI Solutions*

*The IBM® Maximo® for Service Providers product is designed to support Service as a business. It helps lower total cost-of-ownership and increase profitability and customer satisfaction by managing clients' assets either through third-party outsourcing or internally shared services model. This IBM Redbooks® publication introduces IBM Maximo for Service Providers product and its components, book, and presented the features and functions of the IBM Maximo for Service Providers product in the context of a number of real-life scenarios or usage patterns. These scenarios are commonly used at IBM customer sites to satisfy specific business requirements. For each scenario, we establish the business reason, benefits, and how to implement the scenario. There is also a section on security and configuration points, such as creating the customers, security groups, and response plans. This book is a reference guide for IT Specialists and IT Architects implementing IBM Maximo for Service Providers.*

*This IBM® Redbooks® publication provides a broad view of how Tivoli® system management products work together in several common scenarios. You must achieve seamless integration for operations personnel to work with the solution. This integration is necessary to ensure that the product can be used easily by the users. Product integration contains multiple dimensions, such as security, integrations. Within the context of the scenarios in this book, you see examples of these integrations. The scenarios implemented in this book are largely based on the input from the integration team, and several clients using IBM products. We based these scenarios on common real-life examples that IT operations often have to deal with. Of course, these scenarios are only a small subset of the can be accomplished by the Tivoli products, but they were chosen to be representative of the integration possibilities using the Tivoli products. We discuss these implementations and benefits that are realized by these integrations, and also provide sample scenarios of how these integrations work. This book is a reference guide for IT architects and IT specialists working on integrating Tivoli pro*

*SmartCloud Control Desk is a comprehensive IT Asset and Service Management solution that helps reduce cost and minimize service disruptions. It does so through automated service request handling, efficient change management, and optimized asset lifecycle management across IT and enterprise domains. SmartCloud Control Desk helps to reduce total cost of ownership by using one unified set manage multiple ITIL processes under one price point. It can also help reduce business risk by using advanced impact analysis and defining automated change procedures that ensure integrity of existing infrastructure while supporting business agility. SmartCloud Control Desk improves efficiency and quality of service by unifying asset, change, and problem management. It lowers cost and mitigates performing end to end software asset management. It also delivers an adaptive, role-based simplified UI that can be more intuitive for novice users, which reduces training costs, while allowing access from anywhere at anytime through mobile device support that includes BlackBerry, iOS, and Android. In addition, SmartCloud Control Desk supports both a profit center business model for internal Service Provider model. It allows organizations to manage customers and customer agreements and bills for managed assets, usage, and work activities while improving utilization rates and reducing unnecessary purchases by managing the IT asset lifecycle. You can deploy SmartCloud Control Desk in a variety of ways: traditional on-premise, SaaS, VM image. This approach can make it more afford*

*Highly Efficient Data Access with RoCE on IBM Elastic Storage Systems and IBM Spectrum Scale*

*Scientific and Technical Books and Serials in Print*

*Getting Started with Arduino*

*Maintenance Excellence*

*Product Design and Development*

*Treating such contemporary design and development issues as identifying customer needs, design for manufacturing, prototyping, and industrial design, Product Design and Development, 3/e, by Ulrich and Eppinger presents in a clear and detailed way a set of product development techniques aimed at bringing together the marketing, design, and manufacturing functions of the enterprise. The integrative methods in the book facilitate problem solving and decision making among people with different disciplinary perspectives, reflecting the current industry trend to perform product design and development in cross-functional teams.*

*Thomas J Watson Sr ' s motto for IBM was THINK, and for more than a century, that one little word worked overtime. In Making the World Work Better: The Ideas That Shaped a Century and a Company , journalists Kevin Maney, Steve Hamm, and Jeffrey M. O ' Brien mark the Centennial of IBM ' s founding by examining how IBM has distinctly contributed to the evolution of technology and the modern corporation over the past 100 years. The authors offer a fresh analysis through interviews of many key figures, chronicling the Nobel Prize-winning work of the company ' s research laboratories and uncovering rich archival material, including hundreds of vintage photographs and drawings. The book recounts the company ' s missteps, as well as its successes. It captures moments of high drama – from the bet-the-business gamble on the legendary System/360 in the 1960s to the turnaround from the modern ' s near-death experience in the early 1990s. The authors have shaped a narrative of discoveries, struggles, individual insights and lasting impact on technology, business and society. Taken together, their essays reveal a distinctive mindset and organizational culture, animated by a deeply held commitment to the hard work of progress. IBM engineers and scientists invented many of the building blocks of modern information technology, including the memory chip, the disk drive, the scanning tunneling microscope (essential to nanotechnology) and even new fields of mathematics. IBM brought the punch-card tabulator, the mainframe and the personal computer into the mainstream of business and modern life. IBM was the first large American company to pay all employees salaries rather than hourly wages, an early champion of hiring women and minorities and a pioneer of new approaches to doing business--with its model of the globally integrated enterprise. And it has had a lasting impact on the course of society from enabling the US Social Security System, to the space program, to airline reservations, modern banking and retail, to many of the ways our world today works. The lessons for all businesses – indeed, all institutions – are powerful: To survive and succeed over a long period, you have to anticipate change and to be willing and able to continually transform. But while change happens, progress is deliberate. IBM – deliberately led by a pioneering culture and grounded in a set of core ideas – came into being, grew, thrived, nearly died, transformed itself... and is now charting a new path forward for its second century toward a perhaps surprising future on a planetary scale.*

*Considering maintenance from a proactive, rather than reactive, perspective, Maintenance Excellence details the strategies, tools, and solutions for maximizing the productivity of physical assets—focusing on profitability potential. The editors address contemporary concerns, key terms, data requirements, critical methodologies, and essential mathematical needs. They present maintenance in a business context, review planning, measurement, feedback, and techniques related to cost, efficiency, and results, and summarize applications of tools and software from statistics and neural networks to cost-optimized models.*

*The Software Encyclopedia*

*Books in Print*

*Host Bibliographic Record for Boundwith Item Barcode 30112044669122 and Others*

*A Guide for Personal, Professional and Business Users Including Application Software on CD-ROM*

*Libros espa ñoles, ISBN.*

*Presents an introduction to the open-source electronics prototyping platform.*

*IBM Maximo Asset Management, The Consultant's Guide, Second Edition Robert Zientara*

*This book was written by a Maximo consultant for Maximo functional consultants to help them lead implementation projects better and faster. This is already the second edition of this book, revised and extended. The book covers the topic of how to implement IBM Maximo Asset Management efficiently and bring value to customers. The book begins by describing how to prepare the project and run the workshops. There is an explanation of how to design the system and what deliverables will be. The following chapters focus on the project organization to make it productive. This part of the book can be helpful also for managers of Maximo implementation teams. The second part of the book describes Maximo applications, their interactions, and processes. You will also find here a lot of configuration examples and sample content of the project deliverables. See what my readers have to say, "...I must thank you for your contribution towards the industry and how much it can help young and upcoming business consultants like me in getting things right. Knowledge is invaluable. Thanks for your input in creating a medium to share it globally. ..."—Hashmeel "...The book has immensely helped me in planning the activities and deploying the project...." —Kushal "...Very well written for a consultant to understand how to approach projects. Utilize many of your talking points with my clients. Great work!..." —John*

*Implementing IBM Maximo for Service Providers*

*Migration Use Cases with the Migration Manager Version 7.5*

*Optimizing Possibilities Life-Cycle Decisions*

*Getting Started with IBM WebSphere Cast Iron Cloud Integration*

*Implementing an InfoSphere Optim Data Growth Solution*

*IBM® FlashSystem 9100 combines the performance of flash and Non-Volatile Memory Express (NVMe) with the reliability and innovation of IBM FlashCore® technology and the rich features of IBM Spectrum™ Virtualize — all in a powerful 2U storage system. Providing intensive data driven multi-cloud storage capacity, FlashSystem 9100 is deeply integrated with th*

*allows you to easily add the multi-cloud solutions that best support your business. In this IBM Redbooks® publication, we discuss the product's features and planning steps, architecture, installation, configuration, and hints and tips.*

*As organizations strive to do more with less, IBM® DB2® for Linux, UNIX, and Windows provides various built-in high availability features. DB2 further provides high availability solutions by using enterprise system resources with broad support for clustering software, such as IBM PowerHA® SystemMirror®, IBM Tivoli® System Automation for Multiplatforms (Tivoli SA),*

*Redbooks® publication describes the DB2 high availability functions and features, focusing on High Availability Disaster Recovery (HADR) in the OLTP environment. The book provides a detailed description of HADR, including setup, configuration, administration, monitoring, and preferred practices. This book explains how to configure Cluster software PowerHA, Tivoli SA products to automate HADR takeover. DB2 also provides unprecedented enterprise-class disaster recovery capability. This book covers single system view backup, backup and restore with snapshot backup, and the db2recovery command, in detail. This book is intended for database administrators and information management professionals who want to design, impl*

*ment, and methodology presented from an engineering vantage point. As such, this handbook discusses the engineering needs for manufacturing, construction, mining, defense, health care, transportation and quantification, covering the topics to a depth that allows for their functional use while providing additional references should more information be required. The refe*

*charge of safety concerns to find the information needed to complete their analysis, project, process, or design.*

*IBM CICS Performance Series: CICS TS for z/OS V5 Performance Report*

*The Software Encyclopedia 2000*

*IBM Predictive Maintenance and Quality 2.0 Technical Overview*

*IBM CloudBurst on System x*

*Computerworld*

*This IBM® Redbooks® publication gives an overview of Cloud solutions, followed by detailed information and usage scenarios for IBM CloudBurst® in a System x® environment. Cloud computing can be defined as a style of computing in which dynamically scalable resources, such as CPU, storage, or bandwidth, are provided as a service over the Internet. Cloud computing represents a massively scalable, self-service delivery model where processing, storage, networking, and applications can be accessed as services over the Internet. Enterprises can adopt cloud models to improve employee productivity, deploy new products and services faster and reduce operating costs—starting with workloads, such as development and test, virtual desktop, collaboration, and analytics. IBM provides a scalable variety of cloud solutions to meet these needs. This IBM Redbooks publication helps you to tailor an IBM CloudBurst installation on System x to meet virtualized computing requirements in a private cloud environment. This book is intended for IT support personnel who are responsible for customizing IBM CloudBurst to meet business cloud computing objectives.*

*This IBM® Redpaper publication provides a comprehensive overview of the IBM Spectrum® Discover metadata management software platform. We give a detailed explanation of how the product creates, collects, and analyzes metadata. Several in-depth use cases are used that show examples of analytics, governance, and optimization. We also provide step-by-step information to install and set up the IBM Spectrum Discover trial environment. More than 80% of all data that is collected by organizations is not in a standard relational database. Instead, it is trapped in unstructured documents, social media posts, machine logs, and so on. Many organizations face significant challenges to manage this deluge of unstructured data such as: Pinpointing and activating relevant data for large-scale analytics Lacking the fine-grained visibility that is needed to map data to business priorities Removing redundant, obsolete, and trivial (ROT) data Identifying and classifying sensitive data IBM Spectrum Discover is a modern metadata management software that provides data insight for petabyte-scale file and Object Storage, storage on premises, and in the cloud. This software enables organizations to make better business decisions and gain and maintain a competitive advantage. IBM Spectrum Discover provides a rich metadata layer that enables storage administrators, data stewards, and data scientists to efficiently manage, classify, and gain insights from massive amounts of unstructured data. It improves storage economics, helps mitigate risk, and accelerates large-scale analytics to create competitive advantage and speed critical research.*

*This IBM® Redpaper® publication provides a broad understanding of a new architecture of the IBM Power® E1080 (also known as the Power E1080) server that supports IBM AIX®, IBM i, and selected distributions of Linux operating systems. The objective of this paper is to introduce the Power E1080, the most powerful and scalable server of the IBM Power portfolio, and its offerings and relevant functions: Designed to support up to four system nodes and up to 240 IBM Power10™ processor cores The Power E1080 can be initially ordered with a single system node or two system nodes configuration, which provides up to 60 Power10 processor cores with a single node configuration or up to 120 Power10 processor cores with a two system nodes configuration. More support for a three or four system nodes configuration is to be added on December 10, 2021, which provides support for up to 240 Power10 processor cores with a full combined four system nodes server. Designed to supports up to 64 TB memory The Power E1080 can be initially ordered with the total memory RAM capacity up to 8 TB. More support is to be added on December 10, 2021 to support up to 64 TB in a full combined four system nodes server. Designed to support up to 32 Peripheral Component Interconnect® (PCIe) Gen 5 slots in a full combined four system nodes server and up to 192 PCIe Gen 3 slots with expansion I/O drawers The Power E1080 supports initially a maximum of two system nodes; therefore, up to 16 PCIe Gen 5 slots, and up to 96 PCIe Gen 3 slots with expansion I/O drawer. More support is to be added on December 10, 2021, to support up to 192 PCIe Gen 3 slots with expansion I/O drawers. Up to over 4,000 directly attached serial-attached SCSI (SAS) disks or solid-state drives (SSDs) Up to 1,000 virtual machines (VMs) with logical partitions (LPARs) per system System control unit, providing redundant system master Flexible Service Processor (FSP) Supports IBM Power System Private Cloud Solution with Dynamic Capacity. This publication is for professionals who want to acquire a better understanding of Power servers. The intended audience includes the following roles: Customers Sales and marketing professionals Technical support professionals IBM Business Partners Independent software vendors (ISVs) This paper does not replace the current*

*marketing materials and configuration tools. It is intended as an extra source of information that, together with existing sources, can be used to enhance your knowledge of IBM server solutions.*

*Handbook of Loss Prevention Engineering*

*IBM Maximo Asset Management, The Consultant's Guide, Second Edition*

*Making the World Work Better*

*The Ideas That Shaped a Century and a Company*

*Libros españoles en venta*

*Straight from IBM: complete, proven guidelines for writing consistent, clear, concise, consumable, reusable, and easy to translate content Brings together everything IBM has learned about writing outstanding technical and business content.*

*This IBM® Redpaper™ publication updated technical overview provides essential details about the data processing steps, message flows, and analytical models that power IBM Predictive Maintenance and Quality (PMQ) Version 2.0. The new version of PMQ builds on the first one, released in 2013, to help companies efficiently monitor and maintain production assets and improve their overall availability, utilization, and performance. It analyzes various types of data to detect failure patterns and poor quality parts earlier than traditional quality control methods, with the goal of reducing unscheduled asset downtime and improving quality metrics. Version 2.0 includes an improved method of interacting with the solution's analytic data store using an API from the new Analytics Solution Foundation, a reusable, configurable, and extensible component that supports a number of the solution's analytic functions. The new version also changes the calculation of profiles and KPIs, which is now done using orchestrations that are defined in XML. This updated technical overview provides details about these new orchestration definitions.*

*IBM® InfoSphere® Guardium® provides the simplest, most robust solution for data security and data privacy by assuring the integrity of trusted information in your data center. InfoSphere Guardium helps you reduce support costs by automating the entire compliance auditing process across heterogeneous environments. InfoSphere Guardium offers a flexible and scalable solution to support varying customer architecture requirements. This IBM Redbooks® publication provides a guide for deploying the Guardium solutions. This book also provides a roadmap process for implementing an InfoSphere Guardium solution that is based on years of experience and best practices that were collected from various Guardium experts. We describe planning, installation, configuration, monitoring, and administering an InfoSphere Guardium environment. We also describe use cases and how InfoSphere Guardium integrates with other IBM products. The guidance can help you successfully deploy and manage an IBM InfoSphere Guardium system. This book is intended for the system administrators and support staff who are responsible for deploying or supporting an InfoSphere Guardium environment.*

*IBM Maximo Asset Management V7.6.0.9*

*IBM Power E1080 Technical Overview and Introduction*

*Revista ICA*

*Forthcoming Books*

*Tivoli Integration Scenarios*

*More than 80% of all data that is collected by organizations is not in a standard relational database. Instead, it is trapped in unstructured documents, social media posts, machine logs, and so on. Many organizations face significant challenges to manage this deluge of unstructured data, such as the following examples: Pinpointing and activating relevant data for large-scale analytics Lacking the fine-grained visibility that is needed to map data to business priorities Removing redundant, obsolete, and trivial (ROT) data Identifying and classifying sensitive data IBM® Spectrum Discover is a modern metadata management software that provides data insight for petabyte-scale file and Object Storage, storage on-premises, and in the cloud. This software enables organizations to make better business decisions and gain and maintain a competitive advantage. IBM Spectrum® Discover provides a rich metadata layer that enables storage administrators, data stewards, and data scientists to efficiently manage, classify, and gain insights from massive amounts of unstructured data. It improves storage economics, helps mitigate risk, and accelerates large-scale analytics to create competitive advantage and speed critical research. This IBM Redbooks® publication presents several use cases that are focused on artificial intelligence (AI) solutions with IBM Spectrum Discover. This book helps storage administrators and technical specialists plan and implement AI solutions by using IBM Spectrum Discover and several other IBM Storage products.*

*With Remote Direct Memory Access (RDMA), you can make a subset of a host's memory directly available to a remote host. RDMA is available on standard Ethernet-based networks by using the RDMA over Converged Ethernet (RoCE) interface. The RoCE network protocol is an industry-standard initiative by the InfiniBand Trade Association. This IBM® Redpaper publication describes how to set up RoCE to use within an IBM Spectrum® Scale cluster and IBM Elastic Storage® Systems (ESSS). This book is targeted at technical professionals (consultants, technical support staff, IT Architects, and IT Specialists) who are responsible for delivering cost-effective storage solutions with IBM Spectrum Scale and IBM ESSS.*

*By using the Migration Manager, you can migrate configuration content from one production environment to another. The typical use is to migrate configuration content from a development environment to a test environment and then on to production for the Tivoli® process automation engine and its applications, such as IBM® SmartCloud® Control Desk. The goal of migration is to ensure that your production environment fully meets the needs of your users. This IBM Redbooks® publication is an update of the existing book Migration Use Cases with the Migration Manager, S624-7906 and covers the most common migration use cases with the Migration Manager, including the capabilities that were introduced with Tivoli's process automation engine V7.5. These use cases are only a small subset of the possible migration scenarios that can be performed by the Migration Manager, but they were chosen to be representative of the capabilities of the Migration Manager. In addition to these use cases, the book presents a migration strategy and a comprehensive chapter about troubleshooting possible migration problems when the Migration Manager is used. We strongly suggest that you read Chapter 1, "Migration strategy" on page 1 first before reading the other chapters. This chapter give you a good foundation for all of the migration scenarios that are covered in the book. This book is a reference for IT Specialists and IT Architects working on migrating*

*configuration content from one production environment to another by using the Migration Manager.*

*Maximo for Facilities Management*

*Deployment Guide for InfoSphere Guardium*

*High Availability and Disaster Recovery Options for DB2 for Linux, UNIX, and Windows*

*The IBM Style Guide*

*IBM Intelligent Operations Center for Smarter Cities Administration Guide*

*IBM® defines a smarter city as one that makes the most of all available information to better understand and control its operations and optimize the use of resources. There is much information available from different sources. However, city officials often lack the holistic view of the city's operations that is required to respond to the citizens' needs in a timely manner and use the city resources wisely. IBM Intelligent Operations Center delivers a unified view of city agencies, providing three primary elements for successful management of cities: use information, anticipate problems, and coordinate actions and resources. Chapter 1 of this IBM Redbooks® publication introduces the IBM Intelligent Operations Center solution. The chapter provides a high-level overview of its features, benefits, and architecture. This information is intended for city officials and IT architects that must understand the business value of IBM Intelligent Operations Center and its architecture. The remaining chapters of this book focus on information that help IBM Intelligent Operations Center administrators perform daily administration tasks. This book describes commands and tools that IBM Intelligent Operations Center administrators must use to keep the solution running, troubleshoot and diagnose problems, and perform preventive maintenance. This book includes preferred practices, tips and techniques, and general suggestions for administrators of IBM Intelligent Operations Center on-premises deployments. For related information about this topic, refer to the following IBM Redbooks publications: IBM Intelligent Operations Center for Smarter Cities Redpaper, REDP-4939 IBM Intelligent Operations Center for Smarter Cities Solution Guide*