

Managing Local Government Services

The anthrax incidents following the 9/11 terrorist attacks put the spotlight on the nation's public health agencies, placing it under an unprecedented scrutiny that added new dimensions to the complex issues considered in this report. The Future of the Public's Health in the 21st Century reaffirms the vision of Healthy People 2010, and outlines a systems approach to assuring the nation's health in practice, research, and policy. This approach focuses on joining the unique resources and perspectives of diverse sectors and entities and challenges these groups to work in a concerted, strategic way to promote and protect the public's health. Focusing on diverse partnerships as the framework for public health, the book discusses: The need for a shift from an individual to a population-based approach in practice, research, policy, and community engagement. The status of the governmental public health infrastructure and what needs to be improved, including its interface with the health care delivery system. The roles nongovernment actors, such as academia, business, local communities and the media can play in creating a healthy nation. Providing an accessible analysis, this book will be important to public health policy-makers and practitioners,

business and community leaders, health advocates, educators and journalists.

Managing Local Government: An Essential Guide for Municipal and County Managers offers a practical introduction to the changing structure, forms, and functions of local governments. Taking a metropolitan management perspective, authors Kimberly Nelson and Carl W. Stenberg explain U.S. local government within historical context and provide strategies for effective local government management and problem solving. Real-life scenarios and contemporary issues illustrate the organization and networks of local governments; the roles, responsibilities, and relationships of city and county managers; and the dynamics of the intergovernmental system. Case studies and discussion questions in each chapter encourage critical analysis of the challenges of collaborative governance. Unlike other books on the market, this text's combined approach of theory and practice encourages students to enter municipal and county management careers and equips them with tools to be successful from day one.

This classic ICMA "green book" is filled with practical guidance on a broad range of issues that planners are likely to encounter--whether they work in inner cities, older suburbs, rural districts, or small towns. In addition to covering the latest planning trends and the impact of technology, diversity, and citizen participation, this text gives

complete coverage of basic planning functions such as housing, transportation, community development, and urban design.

This Toolkit provides non-technical, practical help to enable officials to recognise conflict of interest situations and help them to ensure that integrity and reputation are not compromised.

Managing America's Cities

Handbook of Local Government Administration

Managing Public Services - Implementing Changes

The State and Local Government Performance Management Sourcebook

Handbook of Research on Global Challenges for Improving Public Services and Government Operations

Policy and Management

Local governments do not stand alone—they find themselves in new relationships not only with state and federal government, but often with a widening spectrum of other public and private organizations as well. The result of this reforming of local governments calls for new collaborations and managerial responses that occur in addition to governmental and bureaucratic processes-as-usual, bringing locally generated strategies or what the authors call "jurisdiction-based management" into play. Based on an extensive study of 237 cities within five states, Collaborative Public Management

provides an in-depth look at how city officials work with other governments and organizations to develop their city economies and what makes these collaborations work. Exploring the more complex nature of collaboration across jurisdictions, governments, and sectors, Agranoff and McGuire illustrate how public managers address complex problems through strategic partnerships, networks, contractual relationships, alliances, committees, coalitions, consortia, and councils as they function together to meet public demands through other government agencies, nonprofit associations, for-profit entities, and many other types of nongovernmental organizations. Beyond the "how" and "why," Collaborative Public Management identifies the importance of different managerial approaches by breaking them down into parts and sequences, and describing the many kinds of collaborative activities and processes that allow local governments to function in new ways to address the most nettlesome public challenges. This book provides a number of windows into homeland security and emergency management law - covering both the basic structure of the homeland security and emergency management system and presenting detailed analysis of specific areas (such as applying for federal

preparedness funds, negotiating intergovernmental agreements, applying for disaster assistance, and managing the impact of catastrophic events).

Known for encouraging step-by-step problem solving and for connecting techniques to real-world scenarios, David Ammons' Tools for Decision Making covers a wide range of local government practices—from the foundational to the advanced. Brief and readable, each chapter opens with a problem in a hypothetical city and then introduces a tool to address it. Thoroughly updated with new local government examples, the second edition also incorporates chapters devoted to such additional techniques as sampling analysis, sensitivity analysis, financial condition analysis, and forecasting via trend analysis. Numerous tables, figures, exhibits, equations, and worksheets walk readers through the application of tools, and boxed features throughout each chapter present other uses for techniques, helpful online resources, and common errors. A handy guide for students and an invaluable resource and reference for practitioners.

A guide to the problems that face local authorities, their members and officers in coping with the challenges of developing an enabling authority. This book looks forward to the

probable effect of the extension of competition to central services.

***Performance Management in Local Government
E-Government Research: Policy and
Management***

Municipal Finances

New Public Management in Turkey

***County and Municipal Government in North
Carolina***

Local Government Law

This book constitutes the refereed proceedings of the 10th International Conference, EGOV 2011, held in Delft, The Netherlands, in August/September 2011. The 38 revised full papers presented were carefully reviewed and selected from 84 submissions. The papers are organized in topical sections on foundations, acceptance and diffusion, governance, openness and institutions, architecture, security and interoperability, transformation, values and change. The last three decades in Turkey have seen an extensive shift towards a neoliberal agenda. Turkey has made many attempts at reforming existing governance systems in an effort to be accepted into the European Union, attracting the attention and curiosity of public management scholars worldwide. New Public Management in Turkey is the first book to analyze large-scale public administration reforms in Turkey according to the underlying principles of democracy, transparency, accountability, and localization.? Systematically examining the literature on Turkish local government over a 25-year period, this book presents a comprehensive look at reform

and its consequences through the lens of comparative public administration. The scholarly contributions to this volume from academics teaching at universities throughout Turkey offer a multi-dimensional and multi-functional analysis embracing a variety of viewpoints. Utilizing Turkey's rapid adaptations to the changing trends in public management as a case study, this book will serve as a unique and valuable policy guide for politicians and legislators seeking to develop a democratic and localized governance structure in a variety of contexts.

This work describes the operations of a typical municipal government and examines the many productivity trends that are occurring in city halls across America. Much of the focus is on the increasing need for planning in city government to ensure that productivity goals are met. It thoroughly examines the roles of the council, manager, and clerk in promoting increased productivity. It then looks at such municipal departments as legal, finance, fire, human services, library, police and public works, demonstrating proven techniques and structures in each that improve service. Instructors considering this book for use in a course may request an examination copy here.

As the field of public administration has been changing due to globalization, government reforms, and increasing governance practices within intergovernmental networks, research and teaching in public administration also adapted itself to these changes. Public policy research and instruction has become transformed and has diffused into other countries with the help of international organizations

***and other agents of change and transfer. Research in this field is seen as an opportunity for a definitive shift from traditional models of public administration in the sense that policies may be better designed, articulated, and governed through a collaborative approach, while service provision could be enhanced in terms of proximity, representativeness, and innovativeness. The Handbook of Research on Global Challenges for Improving Public Services and Government Operations provides comprehensive approaches to the study of public administration and public policy from a comparative perspective and includes sound theories and concepts for understanding opportunities and challenges governments face when seeking to improve public services and government operations. The book is a compilation of selective high-quality chapters covering cases, experiences, and practical recommendations on topics related to public administration, public policy, social policy, public management, and public affairs. This book is ideal for policymakers, students, and researchers in the field of public administration, public policy, governance, public management, public affairs, citizen engagement, and administrative sciences and management along with practitioners, stakeholders, and academicians interested in the best practices of various countries in public administration and policy. Financial Management for Local Government
Managing Local Government Archives
Local Government Reform
Local Government Shared Services Centers
Emergency Management***

Today, social media have attracted the attention of

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political actors and administrative institutions to inform citizens as a prerequisite of open and transparent administration, deliver public services, contact stakeholders, revitalize democracy, encourage the cross-agency cooperation, and contribute to knowledge management. In this context, the social media tools can contribute to the emergence of citizen-oriented, open, transparent and participatory public administration. Taking advantage of the opportunities offered by social media is not limited to central government. Local governments deploy internet-based innovative technologies that complement traditional methods in implementing different functions. This book focuses on the relationship between the local governments and social media, deals with the change that social media have caused in the organization, understanding of service provision, performance of local governments and in the relationships between local governments and their partners, and aims to advance our theoretical and empirical understanding of the growing use of social media by local governments. This book will be of interest to researchers and students in e-government, public administration, political science, communication, information science, and social media. Government officials and public managers will also find practical use recommendations for social media in several aspects of local governance

Managing Local Government Services
A Practical Guide
ICMA Press

Actual cases with a format that sets the stage for grappling with important decisions about supervision, hiring, economic development, staff misconduct,

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problem analysis in a political environment, the manager's role in promoting sustainability, and more! Designed to meet the needs of both practicing managers engaged in professional development and graduate students who aspire to local government careers.

Managing government employees presents unique challenges. Government managers may feel that stringent and convoluted regulations mean they "can't do that". Some others may use that perception as a crutch. But the truth for all of them is, yes, they can "do that" -- and they'd better. "That" means managing employees as proactively and decisively as their corporate counterparts, and holding their staffs, teams, and departments accountable for productivity and results. Managing Government Employees offers dozens of techniques for meeting the challenges and stressful situations supervisors face on a daily basis. Major topics include how to: * get maximum dedication and productivity from employees * improve results of poor performers and discipline or fire them when necessary * deal with union and EEO issues * cut through the red tape of government employment systems For managers frustrated by government bureaucracy, this book lets them know they have more power than they may think.

The Effective Local Government Manager
An Essential Guide for Municipal and County
Managers

A Handbook for Local Governments

A Handbook for Local Government Productivity

New Strategies for Local Governments

Local Government Police Management

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Virtual technology is increasingly prevalent in all spheres of daily life, including infiltration into governmental policies, processes, infrastructures, and frameworks. E-Government Research: Policy and Management provides scholars and practitioners with a critical mass of research on the integration, management, implications, and application of e-government. Covering such issues as e-government adoption and diffusion; social and performance issues of e-government; and information security, privacy, and policy, this book is an essential resource to any library collection.

Budgeting for Local Governments and Communities is designed as the primary textbook for a quarter or semester-long course in public budgeting and finance in an MPA programme. Many currently available texts for this course suffer from a combination of defects that include a focus on federal and state budgeting, a lack of a theoretical governance framework, an omission of important topics, and typically a lack of exercises and datasets for student

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use. Budgeting for Local Governments and Communities solves all of these problems. The book is exceptionally comprehensive and well written, and represents the efforts of veteran authors with both teaching and real-world experience. Key Features: Special Focus on Local Government Budgeting: focuses exclusively on budgeting at the local levels of American government, which are responsible for spending 40 percent of the taxes collected from citizens. Integration of Theory and Practice: teaching cases and chapters capture the "lessons learned" by professional practitioners who have extensive experience in making local public budgeting work on the ground. Polity Approach to Local Budgeting: presents an introduction to local budgeting as the central political activity that integrates the resources of the community into a unified whole. Budgeting is presented as governance work, rather than as a unique set of skills possessed by analysts and financial specialists. Legal, Historical, Economic and Moral Foundations of Local Government

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Budgeting: provides readers with an understanding of how the structures and processes of local budgeting systems are firmly tethered to the underlying core values, legal principles and historical development of the larger American federal, state and local political systems. **Electronic Datasets and Budgeting Exercises:** the text includes access to extensive electronic datasets and practice exercises that provide abundant opportunities for students to "learn through doing." **Extensive Glossary and Bibliography:** covers terms on the history and practice of local public budgeting. Local Government is an area where management skills are tested to the extreme. With political considerations evident both locally and nationally, managing resources can be complex and subject to change. This book introduces new concepts and new ways of doing business that can greatly enhance the value of the services a local government provides to its citizens, without putting a greater financial burden on taxpayers. Padovani and Young present out-of-the-box thinking based

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on solid research and experience to discuss topics such as: Incorporating outcome indicators into strategic planning and budgeting Building a LG's budget with 'cost drivers' Expanding the concept of 'enterprise funds' Assessing and better managing the risk associated with outsourcing Using the concept of 'shadow pricing' to compare public with private sector costs for services This book is a must-read for students of public administration and management, senior and middle managers in local governments around the world, and citizens who are concerned with more effective management of their local government's programs and services. A list of suggested extra case studies for each chapter, and a description of the process to follow for ordering them, may be obtained by sending an email to CrimsonCenter@cs.com. You should request the document "Case Study Suggestions for Managing Local Governments".

Built on independent research and financial audits of a number of newly created Shared Service Centers (SSCs)

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in Poland, *Local Government Shared Services Centers: Management and Organization* is the first book to thoroughly examine the organization, development and effectiveness of the shared service market in the Polish public sector.

The Future of the Public's Health in the 21st Century

A Practical Guide for Local Government Managing Government Employees

Electronic Government

Handbook for Georgia Mayors and Councilmembers

A Practical Guidebook for Public Officials on City Councils, Community Boards, and Planning Commissions

"This series is designed to cover all aspects of sound financial management for local governments in developed and developing countries and economies in transition. Concepts of good governance, transparency and accountability are woven into the text of every chapter, and the needs and potential obstacles to greater decentralization and democracy are highlighted. Each volume is self-contained with its own Trainer's Guide, exercises and web resources. Chapters are divided into basic and advanced concepts and the detailed relationship of each topic to the others covered in the series is explained"--Publisher's description.

Local Government Law provides a unique resource with concise, easy-to-understand explanations of important legal

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issues faced by local public officials, community boards, and city councils. From the moment officials take office, they face decisions related to basic principles found in state and federal law. The same is true for those in the private sector aiming to work successfully with local governments. This practical guidebook will empower public and private representatives with a functional grasp of legal principles, with chapters explaining what a local government is, the requirement to follow due process, local land use controls, the basics of the Freedom of Information Act, and many other important subjects that regularly arise. As a practical guidebook on local government law, this book provides a basic and empowering understanding for officials and private actors in the local government arena.

Local Government faces major challenges today. These include the management of increasingly scarce resources; the provision of modern services in response to public needs; competition for services from outside local government; increasingly complex issues of political control and direction; and the challenge to local government autonomy by central government.

This reference book on North Carolina county and municipal government provides a comprehensive treatment of the legal foundations, organization, and the administration of the state's counties and cities. This book describes the legal framework and common administrative practices that are currently in use and explains what counties and cities in North Carolina do, and how they do it. County and Municipal Government in North Carolina is designed to meet the needs of elected and appointed county and city board members and the employees who, on a day-to-day basis, carry out the functions mandated and authorized for North Carolina local governments. It will also appeal to citizens, civic leaders, high school and college students, state

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employees, legislators, members of the media, and any others who need basic information about the legal authority and responsibilities of North Carolina counties and cities. Individual chapters in PDF format are available for purchase (<https://www.sog.unc.edu/publications/books/county-and-municipal-government-north-carolina-second-edition-2014-hard-copy-format/>).

Getting it Right

The Practice of Local Government Planning

Introduction to Local Government Finance

Government Information Management in the 21st Century

Social Media and Local Governments

Designing Management Control Systems that Deliver Value

Finance is a cornerstone of local government operations,

cutting across multiple departments within a unit and defining the duties of many local government officials and employees.

This book provides an overview of budgeting and financial management laws applicable to local governments and public authorities in North Carolina.

Managing Local Government Services, 3rd ed. is a comprehensive text on the subject of local government services relevant to local governments of all sizes. This edition is refocused and updated to include the demographic, economic, technology and cultural trends that affect the management of service delivery. New chapters discuss the shift from ¿government¿ to ¿governance,¿ alternative methods of service delivery, community development, and the five management practices that are fast becoming the standard for professional local government management. Each chapter lays out the manager¿s responsibilities in each service area, and provides effective policies, practices, and procedures. Short case examples give you a practical look at the goals, challenges, and solutions in the manager¿s world. This completely updated and revised edition tackles today's

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complex human resource issues, and provides best practices and insight on addressing long-term workforce needs, recruiting and maintaining a high-performance team, and creating an environment where excellence thrives.

This book tells a fascinating story on municipal finances for local government practitioners with rich examples, global practices, and good and bad experiences the authors gained in decades of field work.

Management and Organization

Managing Local Government Services

An Essential Guide

Theory and Practice

Collaborative Public Management

Budgeting for Local Governments and Communities

Get state-of-the-art ideas and strategies for organizing and managing mitigation, preparedness, response, and recovery at the local level and within the larger

intergovernmental context Understand new standards for emergency management

planning, organization, staffing, training, and emergency operations centers (EOCs) Build sustainable communities that

will be resilient in the event of disaster

Develop and collaborate with networks of public, private, and nonprofit entities

Secure funding for local emergency management initiatives And much, much

more!The only comprehensive resource and textbook for state-of-the-art emergency management for local government

The authors in this timely book are

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practitioners, scholars, and government officials. Together they provide an informed look at how managing government information is being tested at a time of rapid change. Part I addresses key issues for public, academic, and government libraries in organizing and providing access to government information. Part II features chapters on the diverse information issues facing governments, such as managing Freedom of Information requirements, opening government data to the public, and deploying new online technologies.

Focusing on change as a constant factor in the management of any organization, this informative book helps the student and practitioner to develop the skills and knowledge they require to underpin the work of a modern service manager in rapidly-changing public sector organizations - whether publicly owned, privately managed or sub-contracted.

Taking a distinctive approach, emphasizing management and organizational learning as keys to organizational success, this introductory text is solidly practical and is supported by strong pedagogical features including: case studies review questions illustrative vignettes. This comprehensive text has been specifically

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designed and developed to meet the needs of students studying public services management at undergraduate, certificate diploma and postgraduate level. It allows the reader to develop transferable skills in thinking and learning as they work through the book and gives greater awareness of the benefits of continuous learning for staff and managers.

Managing Local Government Archives describes and prescribes the essential elements and best practices of a local government archives program. It is intended to be both a text for classroom instruction and a self-help tool for both professional and paraprofessional archivists. It is also intended to be helpful to local governments considering the planning and implementation of a formal archives program.

A Legal Guide to Homeland Security and Emergency Management for State and Local Governments

A Budgeting Guide for Local Government Performance Measurement for Managing Local Government

How to Motivate Your People, Deal with Difficult Issues, and Achieve Tangible Results

Cases in Effectiveness

Managing Local Governments

This theoretically and experientially grounded reference provides a complete overview of the principles and applications of government administration and management practices in the local public sector. Written by over 25 distinguished academics and professionals with substantial experience as practitioners and consultants of administrative operations to local governments, the book covers the effects of environmental conditions on local administrators and management techniques to administration in different types of local government. It helps readers reduce research time by presenting advanced materials on local government administration and management in a single source.

At a time when the slow pace of economic recovery and continuing reductions in state and federal assistance underscore our need for strong leadership in financial management, this volume offers a deeper understanding of financial theory and practice for its own sake.

Human Resource Management in Local Government

Needs and Experience of Local Government in Management Services

A Thoughtful Approach to the Practice of Management

Managing Conflict of Interest in the Public Sector A Toolkit

Managing Local Government

A Practical Guide