

Mis Case Study With Solution

This book presents real-world decision support systems, i.e., systems that have been running for some time and as such have been tested in real environments and complex situations; the cases are from various application domains and highlight the best practices in each stage of the system's life cycle, from the initial requirements analysis and design phases to the final stages of the project. Each chapter provides decision-makers with recommendations and insights into lessons learned so that failures can be avoided and successes repeated. For this reason unsuccessful cases, which at some point of their life cycle were deemed as failures for one reason or another, are also included. All decision support systems are presented in a constructive, coherent and deductive manner to enhance the learning effect. It complements the many works that focus on theoretical aspects or individual module design and development by offering 'good' and 'bad' practices when developing and using decision support systems. Combining high-quality research with real-world implementations, it is of interest to researchers and professionals in industry alike.

Management Information Systems provides comprehensive and integrative coverage of essential new technologies, information system applications,

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and their impact on business models and managerial decision-making in an exciting and interactive manner. The twelfth edition focuses on the major changes that have been made in information technology over the past two years, and includes new opening, closing, and Interactive Session cases. Despite the evolution and growing awareness of patient safety, many medical professionals are not a part of this important conversation. Clinicians often believe they are too busy taking care of patients to adopt and implement patient safety initiatives and that acknowledging medical errors is an affront to their skills. Patient Safety provides clinicians with a better understanding of the prevalence, causes and solutions for medical errors; bringing best practice principles to the bedside. Written by experts from a variety of backgrounds, each chapter features an analysis of clinical cases based on the Root Cause Analysis (RCA) methodology, along with case-based discussions on various patient safety topics. The systems and processes outlined in the book are general and broadly applicable to institutions of all sizes and structures. The core ethic of medical professionals is to "do no harm". Patient Safety is a comprehensive resource for physicians, nurses and students, as well as healthcare leaders and administrators for identifying, solving and preventing medical error. "Information Systems for Business and Beyond introduces the concept of

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information systems, their use in business, and the larger impact they are having on our world."--BC Campus website.

Case studies with solutions

Method Support for Software-System Evolution

Proceedings of the Future Technologies Conference (FTC) 2020, Volume 3

Case Study Methodology in Business Research

Reshaping Accounting and Management Control Systems

Tools, Techniques, and Methodology of Developing Robust Software

Project Management Case Studies

An in-depth look at how today's businesses use information technologies. Many businesses look for candidates who know how to use information systems, making a general understanding of information systems an asset to any business professional. Laudon and Laudon continue to emphasize how business objectives shape the application of new information systems and technologies.

Based on their own experiences of in-depth case studies of software projects in international corporations, in this book the authors present detailed practical guidelines on the preparation, conduct, design and reporting of case studies of

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softwareengineering. This is the first software engineering specificbook on the case study research method. Renault, Samsung, Lacoste This book provides opportunities to discover a selection of issues recently faced by 10 major French companies. Each case offers in a clear and structured manner: a case presentation sheet including the problem statement, learning objectives, as well as the main themes and marketing tools used throughout the case; a narrative reviewing important information about the company and its environment, leading to the problem to be investigated; a series of questions guiding the draft of a structured solution; a detailed solution outlining the main strategic recommendations. Based on real issues and written in collaboration with the companies, the 10 fi eld-based case studies allow applying marketing principles, theories and models: segmentation, positioning, marketing plan, as well as designing strategies at the product, price, place and promotion levels. Learning by doing, applied to marketing!" The 4th edition of this book has been updated to meet the new requirements of the students, professors, and practitioners. This is an enhanced version of the earlier editions. To update

and enhance the coverage of the book, many chapters have been restructured, and some new content/chapters have also been added. In addition, to have better engagement and learning outcomes for the reader, certain new pedagogical features have also been added. NEW IN THIS EDITION • A new chapter on 'Ethical and Social Issues' • Applications using MS-Access in the upgraded Chapter 5 - Data Resource Management • Concepts on organisations in Chapter 2 - Information, Systems and Organisation Concepts • Concepts of e-Governance in chapter 7 - e-Commerce, e-Business and e-Governance • Some latest trends and concepts in Chapter 4 - IT Infrastructure • Concepts on Project Management in chapter 12 - IS development and Project Management KEY FEATURES • Some new cases have been added, and various case studies from the earlier edition have been updated • New pedagogical elements, such as Objective-type Questions, True/False Questions, Review Questions and Assignments have been added in chapters • Glossary has also been incorporated to get a quick understanding of the terms used in the book • Instructor support has been added on the web through Online Resources 2000 Information Resources Management Association International

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Conference, Anchorage, Alaska, USA, May 21–24, 2000

Case Studies in Strategic Management: A Practical Approach

Small-scale Research with Meaning

Case Studies in Knowledge Management

New Opportunities from Business Information Systems

Synergy Matters

As the 21st century begins, we are faced with opportunities and challenges of available technology as well as pressured to create strategic and tactical plans for future technology. Worldwide, IT professionals are sharing and trading concepts and ideas for effective IT management, and this co-operation is what leads to solid IT management practices. This volume is a collection of papers that present IT management perspectives from professionals around the world. The papers seek to offer new ideas, refine old ones, and pose interesting scenarios to help the reader develop company-sensitive management strategies.

Business Driven Information Systems, 4e discusses various business initiatives first and how technology supports those initiatives second. The premise for this unique approach is that business initiatives should drive technology choices. Every discussion first addresses the business needs and then addresses the

technology that supports those needs. This updated edition provides the foundation that will enable students to achieve excellence in business through its updated case studies, closing cases, technology plug-ins, expanded IT topics, and new project management content. Business Driven Information Systems is designed to give students the ability to understand how information technology can be a point of strength for an organization, and McGraw-Hill ' s online learning and assessment solution, Connect MIS, helps students apply this knowledge. Globalization of business, internationalization of trade, and increasing prevalence of multi-cultural interdisciplinary teams are beginning to redefine the nature of office work. Different-time/different-place/different-culture teams will become the norm. Same-time/same-place/same-culture teams will become the exception. The International Office of the Future (IOF) will be a dramatically different environment than that which exists in the majority of today's organizations. Prospects for the IOF give rise to numerous questions, which are addressed in this book. What are the salient issues? What design options or solution strategies exist to address these issues? How might these design options be best implemented? What are their implications? In addition, a number of specific topics will be discussed including: multi-cultural team productivity, IT platform requirements, and global telecommunications.

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Many antiquated or legacy systems are still in operation today because they are critical to the organizations continued operations or are prohibitively expensive to replace. This book guides practitioners in managing the process of legacy system evolution. The author introduces a comprehensive method for managing a software evolution project, from its conception to the deployment of the resulting system. The book helps managers answer two critical decisions: What is the best way to evolve a particular legacy system? and How can the legacy system be migrated to a selected target architecture?

50 Case Studies for Management & Supervisory Training

Management Information Systems

Decision Making in Public Sector

Catalyzing Social Innovation for Competitive Advantage

Advanced Technologies for Microfinance: Solutions and Challenges

Case Studies

Proceedings of the IFIP WG 8.4 working conference on the International Office of the Future: Design Options and Solution Strategies, University of Arizona, Tucson, Arizona, USA, April 8–11, 1996

This issue of Surgical Oncology Clinics of North America, guest edited by Drs. Claudius Conrad and James Fleshman, is devoted to Minimally Invasive Oncologic Surgery. For

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Part I, Drs. Conrad and Fleshman has assembled expert authors to review the following topics: Development of Minimally Invasive Cancer Surgery; Fluorescent Imaging for Minimally Invasive Cancer Surgery; Augmented Reality for Minimally Invasive Cancer Surgery; Endoscopic Management of Pancreatic Cancer; Robotic Developments for Cancer Surgery; Minimally Invasive Surgery for Palliation; Transluminal Cancer Surgery; Minimally Invasive Pediatric Cancer Surgery; Minimally Invasive Staging Surgery for Cancer; Training for Minimally Invasive Cancer Surgery; Minimally Invasive Head and Neck Cancer Surgery; much more!

Today, opportunities and challenges of available technology can be utilized as strategic and tactical resources for your organization. Conversely, failure to be current on the latest trends and issues of IT can lead to ineffective and inefficient management of IT resources. *Managing Information Technology in a Global Economy* is a valuable collection of papers that presents IT management perspectives from professionals around the world. The papers introduce new ideas, refine old ones and possess interesting scenarios to help the reader develop company-sensitive management strategies.

Project Management Case Studies John Wiley & Sons

This volume contains the papers presented at IALCCE2018, the Sixth International Symposium on Life-Cycle Civil Engineering (IALCCE2018), held in Ghent, Belgium, October 28-31, 2018. It consists of a book of extended abstracts and a USB device

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with full papers including the Fazlur R. Khan lecture, 8 keynote lectures, and 390 technical papers from all over the world. Contributions relate to design, inspection, assessment, maintenance or optimization in the framework of life-cycle analysis of civil engineering structures and infrastructure systems. Life-cycle aspects that are developed and discussed range from structural safety and durability to sustainability, serviceability, robustness and resilience. Applications relate to buildings, bridges and viaducts, highways and runways, tunnels and underground structures, off-shore and marine structures, dams and hydraulic structures, prefabricated design, infrastructure systems, etc. During the IALCCE2018 conference a particular focus is put on the cross-fertilization between different sub-areas of expertise and the development of an overall vision for life-cycle analysis in civil engineering. The aim of the editors is to provide a valuable source of cutting edge information for anyone interested in life-cycle analysis and assessment in civil engineering, including researchers, practising engineers, consultants, contractors, decision makers and representatives from local authorities.

International Conference on Communciation, Management and Information
Technology (ICCMIT 2016, Cosenza, Italy, 26-29 April 2016)

A Case-Based Comprehensive Guide

The Renaissance of Legacy Systems

E-Business in the 21St Century

ECIME2014

Project Management

Ebook: Business Driven Information Systems

With a grounding in both theory and practice, this book focuses on the use and consumption of case studies to show readers the value and effectiveness of using this research method for their projects.

Challenges of Information Technology Education in the 21st Century strives to address a variety of pertinent questions surrounding the rapidly changing area of IT education, such as: What topics are important for the 21st Century? How does the Internet change the task of teaching? What is the role of the professor in a world of online learning? This exciting book will be an invaluable resource for educators in the field of information technology.

Communication, Management and Information Technology contains the contributions presented at the International Conference on Communication, Management and Information Technology (ICCMIT 2016, Cosenza, Italy, 26-29 April 2016, organized by the Universal Society of Applied Research (USAR). The book aims at researchers, scientists, engineers, and scholar students interested or involved in Computer Science and Systems, Communication, and Management.

This book provides the state-of-the-art intelligent methods and techniques for solving real-world problems along with a vision of the future research. The fifth 2020 Future Technologies Conference was organized virtually and received a total of 590 submissions from academic pioneering researchers, scientists, industrial engineers, and students from all over the world. The submitted papers covered a wide range of important topics including

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but not limited to computing, electronics, artificial intelligence, robotics, security and communications and their applications to the real world. After a double-blind peer review process, 210 submissions (including 6 poster papers) have been selected to be included in these proceedings. One of the meaningful and valuable dimensions of this conference is the way it brings together a large group of technology geniuses in one venue to not only present breakthrough research in future technologies, but also to promote discussions and debate of relevant issues, challenges, opportunities and research findings. The authors hope that readers find the book interesting, exciting and inspiring.

Communication, Management and Information Technology

Managing the Digital Firm

Management Information Systems: Managerial Perspectives, 4th Edition

Information Systems and Technology in the International Office of the Future

Design for Trustworthy Software

Essentials of MIS

A Coordination Approach for Self-Managed Middleware

Managers and supervisors will sharpen their analytical and decision-making skills with this new collection of fully reproducible case studies. Based on actual, real-life situations, these exercises prepare supervisors and team leaders for the challenging problems they face in today's complex workplace. Each case study includes: Summary of the case; Discussion questions which evoke thought and analysis; Suggested solutions to the problems presented. Training

Objectives: Improve participant's listening skills; Empower employees to negotiate; solutions fairly; Provide opportunities for participants to practice new skills in a supportive environment; Illustrate the skills needed to respond productively to complex issues. Activities Cover: Performance appraisal; Managing effectively; Sexual harassment/discrimination; Managing disruptive employees; Coaching/counseling employees; Hiring the right person

This book examines the relationship between digital innovations on the one hand, and accounting and management information systems on the other. In particular it addresses topics including cloud computing, data mining, XBRL, and digital platforms. It presents an analysis of how new technologies can reshape accounting and management information systems, enhancing their information potentialities and their ability to support decision-making processes, as well as several studies that reveal how managerial information needs can affect and reshape the adoption of digital technologies. Focusing on the four major aspects data management, information system architecture, external and internal reporting, the book offers a valuable resource for CIOs, CFOs and more generally for business managers, as well as for researchers and scholars. It is mainly based on a selection of the best papers - original double blind reviewed contributions - presented at the 2015 Annual

Conference of the Italian Chapter of the Association for Information Systems (AIS).

The success of any Organization - be it a Private or a Public Sector Enterprise (PSE) depends, to a greater degree, on the strength of its decision-making structure. A timely and well-considered decision is like the spark that sets the machinery into motion. Thus, the importance of decision making needs to be appreciated and should not be undermined at any stage. However, in the case of PSE, the problem is compounded as decision making is found wanting practically at all levels. The due adherence to the laid down procedures and proper recording of the reason for the deviation, if any, is also cited as one of the important factors responsible for delay in PSEs. This could also be a result of the fear of vigilance or audit, inadequate data/MIS, no proper appraisal/analysis, etc. This book on 'Decision Making in Public Sector' by Shri I K Achplani can prove to be the guide that everyone is on a look out for. Shri Achplani has gathered varied experiences during his service career so far and has quite beautifully penned down his thoughts, ideas and suggestions in the form of a book. "Not only will it help the people who hold decision-making positions today, but this book is a good read even for those aspiring to reach these positions of decision-making in future." Mr. A K Chaudhary, Chairman, SAIL (A Maharatna PSE)

A new edition of the most popular book of project management case studies, expanded to include more than 100 cases plus a "super case" on the Iridium Project Case studies are an important part of project management education and training. This Fourth Edition of Harold Kerzner's Project Management Case Studies features a number of new cases covering value measurement in project management. Also included is the well-received "super case," which covers all aspects of project management and may be used as a capstone for a course. This new edition: Contains 100-plus case studies drawn from real companies to illustrate both successful and poor implementation of project management Represents a wide range of industries, including medical and pharmaceutical, aerospace, manufacturing, automotive, finance and banking, and telecommunications Covers cutting-edge areas of construction and international project management plus a "super case" on the Iridium Project, covering all aspects of project management Follows and supports preparation for the Project Management Professional (PMP®) Certification Exam Project Management Case Studies, Fourth Edition is a valuable resource for students, as well as practicing engineers and managers, and can be used on its own or with the new Eleventh Edition of Harold Kerzner's landmark reference, Project Management: A Systems Approach to Planning, Scheduling, and Controlling. (PMP and Project Management Professional are registered

marks of the Project Management Institute, Inc.)
Managing Information Technology in a Global Economy
Selected Computer Articles, 1983-1984
Realities, Challenges and Outlook
A Handbook of Case Studies in Finance
Patient Safety
Challenges of Information Technology Education in the 21st Century
Minimally Invasive Oncologic Surgery, Part I, An Issue of Surgical
Oncology Clinics of North America

The 21st century is now almost upon us and, whilst this represents a somewhat artificial boundary, it provides an opportunity for reflection upon the changes, and the accelerating pace of change, in our social, economic, and natural environments. These changes and their effects are profound, not least in terms of access to information and communication technologies, at once global in effect and manifest locally. These changes and their consequent demands are reflected in the theme of this volume: Synergy Matters, proceedings from the 6th UK Systems Society International Conference.

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Microfinance is a double bottom line sector which is growing fast, making money and doing well in a variety of socially interesting ways. The growth of its institutions requires good strategies, good control systems and informed decision-making, all of which require an appropriate Management Information System (MIS). While a good MIS is needed in any sector, the management of a double bottom line requires systems which yield information on economic, financial and social metrics. The essays in this book explore the metrics required for success in this field. Communicating on these metrics may provide competitive advantage in fund-raising. Reaching out to the bottom of the pyramid requires low-cost catalytic innovations, disrupting the existing way of doing things. These necessitate not only social innovations, but also technological innovations to reduce costs drastically. The book presents various alternative ways of distributing software for microfinance, including case studies on open-source and cloud-based software, indicating how software providers are seeking to create competitive advantage. It

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offers a detailed analysis of the problems that are often faced and innovative techniques for implementing MIS in microfinance. This volume represents essential reading for anyone interested in learning about not only microfinance and MIS, but also social innovations and competitive advantage strategies. The contributors to the book are executives, consultants and academics who have considerable research experience in working and researching in these areas. Their work has been reviewed and developed by comments from both academics and practitioners to yield a book which is useful to students, academics and practitioners alike.

Advanced Technologies for Microfinance: Solutions and Challenges is the first book to systematically address technology's impact on microfinance. It discusses a wide variety of technology applications that will define the next generation of the microfinance movement and it addresses the tough questions surrounding technology in microfinance. For instance, what are the disadvantages of technology-enabled

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microfinance and what will it mean for the inclusiveness and empowerment of the service? This dynamic collection is a must-have for anyone interested in microfinance, whether you are a donor, lender, or investor.

ASQ 2007 CROSBY MEDAL WINNER! An Integrated Technology for Delivering Better Software—Cheaper and Faster! This book presents an integrated technology, Design for Trustworthy Software (DFTS), to address software quality issues upstream such that the goal of software quality becomes that of preventing bugs in implementation rather than finding and eliminating them during and after implementation. The thrust of the technology is that major quality deployments take place before a single line of code is written! This customer-oriented integrated technology can help deliver breakthrough results in cost, quality, and delivery schedule thus meeting and exceeding customer expectations. The authors describe the principles behind the technology as well as their applications to actual software design problems. They present illustrative case studies covering various aspects

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of DFTS technology including CoSQ, AHP, TRIZ, FMEA, QFD, and Taguchi Methods and provide ample questions and exercises to test the readers understanding of the material in addition to detailed examples of the applications of the technology. The book can be used to impart organization-wide learning including training for DFTS Black Belts and Master Black Belts. It helps you gain rapid mastery, so you can deploy DFTS Technology quickly and successfully. Learn how to

- Plan, build, maintain, and improve your trustworthy software development system
- Adapt best practices of quality, leadership, learning, and management for the unique software development milieu
- Listen to the customer's voice, then guide user expectations to realizable, reliable software products
- Refocus on customer-centered issues such as reliability, dependability, availability, and upgradeability
- Encourage greater design creativity and innovation

Validate, verify, test, evaluate, integrate, and maintain software for trustworthiness

- Analyze the financial impact of software quality
- Prepare your leadership and

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infrastructure for DFTS Design for Trustworthy Software will help you improve quality whether you develop in-house, outsource, consult, or provide support. It offers breakthrough solutions for the entire spectrum of software and quality professionals—from developers to project leaders, chief software architects to customers. The American Society for Quality (ASQ) is the world's leading authority on quality which provides a community that advances learning, quality improvement, and knowledge exchange to improve business results, and to create better workplaces and communities worldwide. The Crosby Medal is presented to the individual who has authored a distinguished book contributing significantly to the extension of the philosophy and application of the principles, methods, or techniques of quality management. Bijay K. Jayaswal, CEO of Agilent Consulting Group, has held senior executive positions and consulted on quality and strategy for 25 years. His expertise includes value engineering, process improvement, and product development. He has directed MBA

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and Advanced Management programs, and helped to introduce enterprise-wide reengineering and Six Sigma initiatives. Dr. Peter C. Patton, Chairman of Agilent Consulting Group, is Professor of Quantitative Methods and Computer Science at the University of St. Thomas. He served as CIO of the University of Pennsylvania and CTO at Lawson Software, and has been involved with software development since 1955.

Information Systems for Business and Beyond
Challenges of Information Technology Management in the 21st Century

Solutions and Challenges

Essentials of MIS, Student Value Edition

Production/operations Management

Management Information Systems for Microfinance

Working with Systems in the 21st Century

The revised edition of the single-best source of project management case studies Project Management Case Studies, Second Edition presents the most comprehensive collection of project management case studies available today. Compiled by Harold Kerzner, the leading authority on

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project management, it offers more than ninety case studies that illustrate both successful implementation of project management by actual companies and pitfalls to avoid in a variety of real-world situations. Now with twenty-five new case studies, this new edition: Represents a wide range of industries, including medical and pharmaceutical, aerospace, manufacturing, automotive, finance and banking, and telecommunications Covers cutting-edge areas of construction and international project management Presents best practices and pitfalls of project management implementation in the real world Follows and supports preparation for the Project Management Professional (PMP®) Certification Exam Whether used with the latest edition of Harold Kerzner's landmark reference, Project Management: A Systems Approach to Planning, Scheduling, and Controlling, or on its own, Project Management Case Studies, Second Edition is a valuable resource for students, as well as practicing engineers and managers. Other powerful tools by Harold Kerzner: Project Management: A Systems Approach to Planning, Scheduling, and Controlling, Ninth Edition (0-471-74187-6) Project Management Workbook and PMP®/CAPM® Exam Study Guide, Ninth Edition (0-471-76076-5) (CAPM, PMP, and Project Management Professional are registered marks of the Project Management Institute, Inc.) Embarking on electronic business is a challenging task. There is also

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a lack of clear understanding and comprehensive analysis of various issues and domains of electronic business. This book offers a very comprehensive analysis of concepts, models and infrastructures of e-business. It also presents unique observations of current e-business practices for different organizations in different economies and provides insights on the future of current leading businesses on the net and the trends of e-business. The volume will be an effective and indispensable reference book for professionals who are interested in or dealing with e-business and businesses that are embarking on e-business. Sample Chapter(s). Introduction (106 KB). Chapter 1: Overview-Part I: Foundation of E-Business and E-Business Technologies (318 KB). Contents: Overview of Current Status of E-Business: Overview-Part I: Foundation of E-Business and E-Business Technologies (J Xu & M Quaddus); Overview-Part II: B2C, B2B and Other Types of E-Business (J Xu & M Quaddus); Studies of E-Business Issues and Challenges: Factors Influencing Online Auction Adoption: A China Study (M Quaddus & J Xu); Factors Influencing Online Advertising: A National Survey Among Small & Medium Enterprises in Australia (J Heiligtag et al.); E-Learning in Emerging Countries: Case Studies of Republic of Tunisia, the Kingdom of Saudi Arabia, and People's Democratic Republic of Algeria (I B Dhaou & F Abdessemed); Consumers' Adoption of Electronic Ticketing: An Application in the Air Travel

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Industry in Tunisia (A Allagui & M S B Mimoun); Success Factors of E-Tailing: A China Study (W-B Xuan et al.); A Framework for Business-to-Business E-Commerce Evaluation Challenges and Critical Success Factors (C Lin & Y-A Huang); The Diffusion of Web 2.0 Platforms: The Problem of Oscillating Degrees of Utilization (T Kollmann et al.); Application of Wireless Technologies in Mobile Business (X-Z Gao); Theories and Factors Affecting Electronic Commerce Adoption in Small and Medium Enterprises (SMEs): A Review (S Al-Somali et al.); Factors of Commercial Website Success in Small and Medium Enterprises: An Indonesian Study (V Pujani et al.); E-Commerce Adoption in Small Enterprises: An Australian Study (J Hallal et al.); Outlook of E-Business: Future of E-Business, Success Factors and E-Business Opportunities (J Xu & M Quaddus); Achieving Sustainable E-Business Success: Development and Application of a Model of E-Business Adoption, Success and Sustainable Success (J Xu & M Quaddus). Readership: Academics and professionals in e-business, innovation technology, international trade, entrepreneurship and decision sciences.

The complete guide for how to design and conduct theory-testing and other case studies... Case Study Methodology in Business Research sets out structures and guidelines that assist students and researchers from a wide range of disciplines to develop their case study research

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*in a consistent and rigorous manner. It clarifies the differences between practice-oriented and theory-oriented research and, within the latter category, between theory-testing and theory-building. It describes in detail how to design and conduct different types of case study research, providing students and researchers with everything they need for their project. The main aims are to: * present a broad spectrum of types of case study research (including practice-oriented case studies, theory-building case studies and theory-testing case studies) in one consistent methodological framework. * emphasize and clearly illustrate that the case study is the preferred research strategy for testing deterministic propositions such as those expressing a necessary condition case by case and that the survey is the preferred research strategy for testing probabilistic propositions. * stress the role of replication in all theory-testing research, irrespective of which research strategy is chosen for a specific test. * give more weight to the importance of theory-testing relative to theory-building. Case Study Methodology in Business Research is a clear, concise and comprehensive text for case study methodology. Templates are supplied for case study protocol and how to report a case study. A modular textbook primarily aimed at serving research methodology courses for final year undergraduate students and graduate students in Business Administration and Management,*

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*which is also useful as a handbook for researchers. Written by Jan Dul, Professor of Technology and Human Factors, RSM Erasmus University, Rotterdam and Tony Hak, Associate professor of Research Methodology, RSM Erasmus University, Rotterdam, in collaboration with other authors from RSM Erasmus University. * Provides students with everything needed to design and conduct a case study project * Templates are supplied clearly demonstrating case study protocol and how to report a case study * A highly accessible, concise and comprehensive text for Case Study methodology*

Qualitative research has become a legitimate approach within the information systems community, but researchers have traditionally drawn upon material from the social sciences given the absence of a single source relevant to them. Qualitative Research in Information Systems: A Reader represents just such a volume and is both timely and relevant. Information systems and qualitative research articles are now widely used for teaching on many upper level courses in information systems, and there is demand for a definitive collection of these readings as a basic reader and teaching text. This book expertly brings together the seminal works in the field, along with editorial introductions to assist the reader in understanding the essential principles of qualitative research. The book is organised according to the following thematic sections: · Part I: Overview of

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Qualitative Research · Part II: Philosophical Perspectives · Part III: Qualitative Research Methods · Part IV: Modes of Analyzing and Interpreting Qualitative Data Qualitative Research in Information Systems: A Reader should become the benchmark reference point for students and researchers in information systems, management science and others involved in information technology needing to learn about qualitative research.

ECIME 2014 Proceedings of the 8th European Conference on IS Management and Evaluation

*Case Study Research in Software Engineering
A Reader*

With Case Studies

Life Cycle Analysis and Assessment in Civil Engineering: Towards an Integrated Vision

Understanding Case Study Research

Guidelines and Examples

For introductory courses in Information Systems or Management

Information Systems. Connect Essential MIS Concepts to Everyday Life

Essentials of MIS takes an in-depth look at how today's businesses use information technologies and systems to achieve corporate objectives.

Current real-world business cases illustrate how companies have identified

and ultimately solved key business challenges using information systems and technologies. Through the use of Essentials of MIS, readers will be able to participate in, and even lead, management discussions of information systems for a firm. Part of a complete learning package that includes the core text and extensive supplemental online materials, the core book consists of twelve chapters with hands-on projects (including video case studies and instructional video packages) covering the most essential topics in MIS. The Twelfth Edition continues to be authoritative, but is now more customizable and flexible, with many of its learning tools now available in digital form. Also Available with MyMISLab™ This title is also available with MyMISLab, an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. NOTE: You are purchasing a standalone product; MyMISLab does not come packaged with this content. If you would like to purchase both the physical text and MyMISLab, search for: 0134473701 / 9780134473703 Essentials of MIS MyMISLab with Pearson eText -- Access Card Package Package consists of: 0134238249 / 9780134238241 Essentials of MIS 0134325184 /

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Essentials of MIS

More than ninety case studies shed new light on power system phenomena and power system disturbances Based on the author's four decades of experience, this book enables readers to implement systems in order to monitor and perform comprehensive analyses of power system disturbances. Most importantly, readers will discover the latest strategies and techniques needed to detect and resolve problems that could lead to blackouts to ensure the smooth operation and reliability of any power system. Logically organized, Disturbance Analysis for Power Systems begins with an introduction to the power system disturbance analysis function and its implementation. The book then guides readers through the causes and modes of clearing of phase and ground faults occurring within power systems as well as power system phenomena and their impact on relay system performance. The next series of chapters presents more than ninety actual case studies that demonstrate how protection systems have performed in detecting and isolating power system disturbances in: Generators Transformers Overhead transmission lines Cable transmission line feeders Circuit breaker failures Throughout these case studies, actual digital fault recording (DFR) records, oscillograms, and numerical relay

fault records are presented and analyzed to demonstrate why power system disturbances happen and how the sequence of events are deduced. The final chapter of the book is dedicated to practice problems, encouraging readers to apply what they've learned to perform their own system disturbance analyses. This book makes it possible for engineers, technicians, and power system operators to perform expert power system disturbance analyses using the latest tested and proven methods. Moreover, the book's many cases studies and practice problems make it ideal for students studying power systems.

Case Studies in Knowledge Management provides rich, case-based lessons learned from several examples of actual applications of knowledge management in a variety of organizational and global settings. A variety of KM issues are explored, including issues associated with building a KMS, organizational culture and its effect on knowledge capture, sharing, re-use, strategy, and implementation of KM initiatives and a KMS. The benefit of focusing on case and action research is that this research provides an extensive and in-depth background and analysis on the subjects, providing readers with greater insight into the issues discussed.

This book links the theory of finance to the decisions related to various aspects of the financial management of an organisation. In order to provide

the reader with a better understanding of the concept of finance, a theoretical guide to related terminology is included here. The case studies brought together require students to look deep into the concepts of finance in order to solve the problems and issues they present. The case studies here focus on important concepts of finance which help students to relate the concept with decision-making processes.

Disturbance Analysis for Power Systems

Proceedings of the Sixth International Symposium on Life-Cycle Civil Engineering (IALCCE 2018), 28-31 October 2018, Ghent, Belgium

Real-World Decision Support Systems

Qualitative Research in Information Systems

Marketing : 10 cases studies