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Operations Management Jay Heizer Chapter Quizzes

"WITH A NEW INTRODUCTION" "HOW COULD YOU DO THAT TO ME?" We've all had friendships that have gone bad. Whether it takes the form of a simple yet inexplicable estrangement or a devastating betrayal, a failed friendship can make your life miserable, threaten your success at

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work or school, and even undermine your romantic relationships. Finally there is help. In When Friendship Hurts, Jan Yager, recognized internationally as a leading expert on friendship, explores what causes friendships to falter and explains how to mend them -- or end them. In this straightforward, illuminating book filled with dozens of quizzes and real-life examples, Yager covers all the bases, including: The twenty-one types of negative friends --

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a rogues' gallery featuring such familiar types as the Blood-sucker, the Fault-finder, the Promise Breaker, and the Copycat How to recognize destructive friends as well as how to find ideal ones The e-mail effect -- how electronic communication has changed friendships for both the better and the worse The misuse of friendship at work -- how to deal with a co-worker's lies, deceit, or attempts at revenge How to stop obsessing about a

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failed friendship And much more The first highly prescriptive book to focus on the complexities of friendship, When Friendship Hurts demonstrates how, why, and when to let go of bad friends and how to develop the positive friendships that enrich our lives on every level. For everyone who has ever wondered about friends who betray, hurt, or reject them, this authoritative book provides invaluable insights and advice to resolve the problem once and for

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all.

Combining a quantitative approach with a managerial issues approach, this introduction to productions and operations management provides coverage of every P/OM topic - from re-engineering to teams, to total quality management ideas, to layout, to finite scheduling to technology. It focuses on eleven critical decisions - both strategic and tactical - that managers must make for meeting customer needs

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and increasing productivity in a dynamic, global economy.

This is a substantial new edition of a successful textbook which continues to have a sensible and 'easy to read' style. Each Chapter has a past/present/future theme with a real strategic approach. Strategic Operations Management shows operations as combining products and services into a complete offer for the customer. Services are therefore seen as key and

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are integrated throughout the material in each chapter. Manufacturing, service supply and other key factors are all shown to be in place. In an era where companies are fond of talking about core competences but still struggle to understand their operations, this is an important for academics and practitioners alike. Only when managers understand their operations will they be able to leverage them into any sort of capabilities that will lead to

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competitive advantage. Online tutor resource materials accompany the book. Covering the applied managerial perspective of the travel industry, this book looks at the core disciplines and the application of theory to practice. Considering individual and corporate social responsibility, it teaches effective managerial skills by reviewing legal frameworks, quality management and marketing, financial management, and the management of

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shareholders and stakeholders. It discusses current trends such as sustainability and governmental emission targets against a background of the needs of a commercial business to innovate and increase profits. A valuable tool for both students and those working in the travel industry, this new edition includes new content, a revised structure and all-new international case studies.

Operations Management: Text

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*Operations Management, Global Edition
Service and Operations Management
Operations Management Flexible Version
Comprehensive Coverage and Best
Practices in SCM*

THE PRACTICAL, EASY INTRODUCTION TO
MODERN SUPPLY CHAIN/LOGISTICS
MANAGEMENT FOR EVERY PROFESSIONAL AND
STUDENT! COVERS CORE CONCEPTS, PLANNING,
OPERATIONS, INTEGRATION, COLLABORATION,
NETWORK DESIGN, AND MORE SHOWS HOW TO
MEASURE, CONTROL, AND IMPROVE ANY

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SUPPLY CHAIN INCLUDES PRACTICAL ADVICE FOR JUMPSTARTING YOUR OWN SUPPLY CHAIN CAREER This easy guide introduces the modern field of supply chain and logistics management, explains why it is central to business success, shows how its pieces fit together, and presents best practices you can use wherever you work. Myerson explains key concepts, tools, and applications in clear, simple language, with intuitive examples that make sense to any student or professional. He covers the entire field: from planning through operations, integration and collaboration through measurement, control, and improvement. You'll find

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practical insights on hot-button issues ranging from sustainability to the lean-agile supply chain. Myerson concludes by helping you anticipate key emerging trends--so you can advance more quickly in your own career. Trillions of dollars are spent every year on supply chains and logistics. Supply chain management is one of the fastest growing areas of business, and salaries are rising alongside demand. Now, there's an easy, practical introduction to the entire field: a source of reliable knowledge and best practices for students and professionals alike. Paul A. Myerson teaches you all you'll need to start or move forward in your own supply chain

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career. Writing in plain English, he covers all the planning and management tasks needed to transform resources into finished products and services, and deliver them efficiently to customers. Using practical examples, Myerson reviews the integration, collaboration, and technology issues that are essential to success in today's complex supply chains. You'll learn how to measure your supply chain's performance, make it more agile and sustainable, and focus it on what matters most: adding customer value. **MASTER NUTS-AND-BOLTS OPERATIONAL BEST PRACTICES** Improve procurement, transportation, warehousing, ordering,

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reverse logistics, and more **BUILD A BETTER GLOBAL SUPPLY CHAIN** Manage new risks as you improve sustainability **STRENGTHEN KEY LINKAGES WITH YOUR PARTNERS AND CUSTOMERS** Get supply chains right by getting collaboration right **PREVIEW THE FUTURE OF SUPPLY CHAINS--AND YOUR SUPPLY CHAIN CAREER** Discover "where the puck is headed"--so you can get there first

This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content which is especially relevant to students outside the United States. For courses in

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operations management. A broad introduction to operations, reinforced with extensive practice problems
Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Solved problems and worked exa.

"Covers the core concepts and theories of production and operations management in the global as well as Indian context. Includes boxes, solved numerical examples, real-world examples and case studies, practice problems, and videos. Focuses on strategic decision making, design,

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planning, and operational control"--Provided by publisher. The book includes chapters covering customizing operational strategies for retail, manufacturing, services and SMEs, and sections on e-business and complexity theory in relation to operations theory. Features offered include: extended case studies including several from Europe and the USA; case vignettes; learning objectives; key terms; chapter introduction to aid reader accessibility; "time out" boxes to prompt the reader to reflect on what has been learnt; and "critical reflection" boxes that analyse theories and models.

Operations Management and Sustainability

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A Decision-Oriented Introduction to the Creation of Value
Principles of Operations Management: Sustainability and
Supply Chain Management, eBook, Global Edition
Operations Management For Mbas, 3Rd Ed

Global Supply Chain and Operations Management

This text is designed as a briefer, less technical introduction to operations management than the more traditional principles of operations management texts. Available in two versions, the hardcover version includes the Quantitative tutorials and the softcover version does

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not. Most mathematical techniques are covered in the chapter supplements which are found in both versions.

This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and

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most diverse collection of problems on the market. The problems found in this text also contain ample support—found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system. This edition has also been thoroughly updated to reflect operations management today—and now features myomlab, Pearson's online homework and tutorial system.

Features - Operations Management: Sustainability and Supply Chain Management provides a broad introduction to

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operations in the contemporary business environment. It explains operations management (OM) concepts in a realistic and practical manner by using case studies related to a wide range of products, services, and sectors from around the globe. An extensive collection of practice problems is included in the book to encourage application-oriented, active learning. These problems are supported by various solved problems and worked examples that can help students to complete and understand assignments even

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when they are not in class.

This book has proved its worth over the years as a text for courses in Production Management at the Faculty of Automotive Engineering in Turin, Italy, but deserves a wider audience as it presents a compendium of basics on Industrial Management, since it covers all major topics required. It treats all subjects from product development and “make or buy”-decision strategies to the manufacturing systems setting and management through analysis of the main

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resources needed in production and finally exploring the supply chain management and the procurement techniques. The very last chapter recapitulates the previous ones by analysing key management indicators to pursue the value creation that is the real purpose of every industrial enterprise. As an appendix, a specific chapter is dedicated to the basics of production management where all main relevant definitions, techniques and criteria are treated, including some numerical examples, in order to provide an adequate

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foundation for understanding the other chapters. This book will be of use not only to Automotive Engineering students but a wide range of readers who wish to gain insight in the world of automotive engineering and the automotive industry in general.

Sustainability and Supply Chain Management
Analyzing Operations in Business

The Supply Chain Management Casebook

Principles of Operations

Management/Operations Management

MBA's in the workforce today are facing issues in such

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areas as supply chain management, the balanced scorecard, and yield management. This informative book arms them with a much-needed introduction to operations management and explains how to deal with the challenges in these areas. It guides them through all the basics including core competency, mass customization, benchmarking, business process design, and enterprise resource planning (ERP). All the while, it emphasizes the critical role that operations management will play in all the career paths that they choose.

· The Nature of Operations
· Strategy, Operations, and Global Competitiveness
· Process Planning and Design
· Six Sigma for Process and Quality

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*Improvement· Capacity and Location Planning·
Schedule Management· Supply Chain Management·
Supplement. The Beer Game· Inventory Management·
Enterprise Resource Planning· Lean Management·
Project Management*

This textbook presents global supply chain and operations management from a comprehensive perspective, combining value creation networks and interacting processes. It focuses on the operational roles in the networks and presents the quantitative and organizational methods needed to plan and control the material, information and financial flows in the supply chain. Each chapter of the book starts with an

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introductory case study. Numerous examples from various industries and services help to illustrate the key concepts. The book explains how to design operations and supply networks and how to incorporate suppliers and customers. As matching supply and demand is a core aspect of tactical planning, the book focuses on it before turning to the allocation of resources for fulfilling customer demands. Providing readers with a working knowledge of global supply chain and operations management, this textbook can be used in core, special and advanced classes. Therefore, the book targets a broad range of students and professionals involved with supply chain and operations

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management. Special focus is directed at bridging theory and practice.

A broad, practical introduction to operations, reinforced with an extensive collection of practice problems, Heizer is the best selling Operations Management franchise worldwide. Universally recognized as the gold-standard in Operations Management - and now enhanced with a robust MyOMLab - our goal is to remain the go-to publisher in the OM course in Canada. Operations Management presents a broad introduction to the field of operations in a realistic and applicable manner, while offering the largest and most diverse collection of problems on the market. This text

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presents a state-of-the-art view of the activities of the operations function from a Canadian perspective. Note: You are purchasing a standalone product; MyOMLab does not come packaged with this content. Students, if interested in purchasing this title with MyOMLab, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyOMLab, search for: 013438430X / 9780134384306 Operations Management, Second Canadian Edition Plus MyOMLab with Pearson eText -- Access Card Package, 2/e Package consists of: 0133764346 / 9780133764345

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*Operations Management, Second Canadian Edition
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Operations Management, Second Canadian Edition, 2/e
This alternative to the very successful Production and
Operations Management: Strategies and Tactics, Third
Edition, by the same authors, is a briefer, less technical
introduction to the material. With fewer chapters (only
14), all mathematical techniques are covered in
separate chapter supplements. New learning aids have
also been added, including learning objectives and
chapter self-tests.*

Sustainability and Supply Chain Management, Global

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Edition

Operations Management

*Principles of Operations Management: Sustainability
and Supply Chain Management, Global Edition*

With Tutorials

Operations Management, 12/e

The book presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. This edition employs a strategic framework that identifies and illustrates facilities, inventory, transportation and information as the key

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factors of operations management-to help readers better understand concepts important to today's operations management professionals. Students and practitioners will be able to relate the operations management theories discussed in the book to their actual practice in the Indian companies.

Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic, meaningful and practical manner, while offering the largest and most diverse collection of issues on the market. KEY TOPICS: Operations and Productivity;Operations

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Strategy in a Global Environment; Project Management; Forecasting; Design of Goods and Services; Sustainability in the Supply Chain; Managing Quality; Statistical Process Control; Process Strategy; Capacity and Constraint Management; Location Strategies; Layout Strategies; Human Resources, Job Design, and Work Measurement; Supply-Chain Management; Supply Chain Management Analytics; Inventory Management; Aggregate Planning and Sales and Operations Planning; Material Requirements Planning (MRP) and ERP; Short-Term Scheduling; Lean Operations; Maintenance and Reliability

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MARKET: Appropriate for Operations Management courses.

The purpose of this book is to provide cutting-edge information on service management such as the role services play in an economy, service strategy, ethical issues in services and service supply chains. It also covers basic topics of operations management including linear and goal programming, project management, inventory management and forecasting. This book takes a multidisciplinary approach to services and operational management challenges; it draws upon the theory and practice in many fields of study such as

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economics, management science, statistics, psychology, sociology, ethics and technology, to name a few. It contains chapters most textbooks do not include, such as ethics, management of public and non-profit service organizations, productivity and measurement of performance, routing and scheduling of service vehicles. An Instructor's Solutions Manual is available upon request for all instructors who adopt this book as a course text. Please send your request to sales@wspc.com.

This introduction to operations management presents a state-of-the-art view of the primary activities of the operations function in

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organizations. New chapters on Global Operations and Supply Chain Management, a free CD-ROM is packaged with every book and comprehensive web site support is provided. This paperback text has the same 17 core chapters as Heizer/Render's Operations Management, 5/e but does not have the 6 quantitative modules. Part of the JIT program. Production and Operations Management Additional Problems Theory and Practice From Industrial Strategies to Production Resources Management, Through the Industrialization Process and Supply Chain to

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Pursue Value Creation

Operations Management in the Travel Industry, 2nd Edition

Now in its seventh edition, this text provides a state-of-the-art overview of operations management. It includes a new chapter on capacity planning and a 'behind the scenes' look at the integration of operation management at Hard Rock Cafe.

A short, non-technical introduction to operations management, this text covers most mathematical techniques, including decision-making tools (decision trees), linear programming, transportation modelling, learning curves, waiting line models and simulation.

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chapters on operation strategy, supply chain management, and just-in-time systems. The text also covers up-to date topics, such as re-engineering, global competition, open (vital) organizations, finite scheduling, teams, and employee empowerment. POM for Windows software is available with this text.

For courses in Operations Management. A Broad, Practical Introduction to Operations, Reinforced with an Extensive Collection of Practice Problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on

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the market. Problems found in the 10th Edition contain ample support—found in the book’s solved-problems and worked examples—to help readers better understand concepts important to today’s operations management professionals. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you will receive via email the code and instructions on how to access this product. Time limit The eBooks products do

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not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed.

A broad introduction to operations, reinforced with extensive practice problems Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Solved problems and worked examples found in the 13th Edition provide ample support -- to help readers better understand concepts important to today's operations management professionals.

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Methods and Applications for Planning, Operations, Integration, Control and Improvement, and Network Design

Building and Managing World-class Operations

Strategic and Tactical Decisions

Supply Chain and Logistics Management Made Easy

Sustainability and Supply Chain Management, Second Canadian Edition,

Operations Management

Operations Management in Context provides students with excellent grounding in the theory and practice of operations management and its role within organizations. Structured in a clear and logical

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manner, it gradually leads newcomers to this subject through each topic area, highlighting key issues, and using practical case study material and examples to contextualize learning. Each chapter is structured logically and concludes with summary material to aid revision. Exercises and self-assessment questions are included to reinforce learning and maintain variety, with answers included at the end of the text.

30 up-to-date case studies illuminate every aspect of modern supply chain management □ Risk management, analytics, global supply chain issues, and much more □ Innovative processes, technologies, strategies, and tactics □ An indispensable resource for both students and practitioners This casebook brings

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together 30 focused cases addressing virtually every aspect of supply chain management, from procurement to warehousing, strategy to risk management, IT to supplier selection and ethics. A global team of contributors presents key challenges in industries ranging from pharmaceuticals to fashion and previews issues ranging from the “limits of lean” to the potential of 3-D printing. Cases vary in length and complexity, offering maximum flexibility to both instructors and readers; a convenient table provides fast access to specific topics. Qualitative cases are supported by relevant discussion questions and sample responses; quantitative cases are supported by completed numerical solutions, and, where

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applicable, associated spreadsheets.

For the core course in Operations Management.

Principles of Operations Management offers students and professors the largest and most diverse problems sets in the industry, as well as providing solved problems and step-by-step worked examples to help students learn outside of the classroom. A more comprehensive version is also available called Operations Management, 10e.

Operations Management, 11/e

The New Competitive Advantage

Principles of Operations Management

How to Deal with Friends Who Betray, Abandon, or Wound You

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When Friendship Hurts

Original edition published under the title: Production and operations management.

A comprehensive introduction to the analytical tools useful in identifying and understanding the problem areas in operations management.

This edited book presents cutting edge international research in operations management sustainability and topical research themes. As the sustainability agenda gains greater prominence and

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momentum throughout society, business actors and stakeholders are increasingly concerned with the impact of current business operations. There is a growing need for OM research and practice which reflects these concerns. Based on demands from industry and society at large, universities and schools now develop academic programs which are meant to serve this need – yet there is no clear and manifest research program concerning OM and sustainability. This book is of use to both researchers orientating themselves in

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this new and exciting field and educators seeking inspiration to develop new courses.

For undergraduate Operations Management courses. This Global Edition has been edited to include enhancements making it more relevant to students outside the United States A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical

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manner, while offering the largest and most diverse collection of problems on the market. The problems found in this text also contain ample support—found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system—to help students complete and understand assignments even when they're not in class. For a briefer version without the business analytic modules at the end of the text, see Heizer/Render's Principles of Operations Management: Sustainability and Supply

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Chain Management, 9e.

Issues, Tools, and Techniques

Operations Management in Automotive
Industries

Strategies and Tactics

Strategic Operations Management

Operations Management in Context

Operations Management provides a broad introduction to the field of operations in a realistic, practical manner using the best of available research and practice. It explains the theory and practice of operations management with the aid of examples and video case studies covering a wide range of products, services, and sectors. The specific needs of Indian students and

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managers are addressed by providing valuable insights into operations management issues and practices across various sectors in India. Students are encouraged to apply their learning to real-life challenges through a multitude of problems in the text and integrated case studies on video.

A supplement of an additional 173 homework problems with 4 variations of difficulty level.

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab &

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Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. --

For courses in Operations Management. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems Principles of Operations

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Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Tenth Edition contain ample support—found in the book’s solved-problems and worked examples—to help readers better understand concepts important to today’s operations management professionals. For a more comprehensive version with the business analytic modules at the end of the text, see **Heizer/Render’s Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 12/e (0134422406 / 9780134422404)**. Also Available with MyOMLab™ This title is available with MyOMLab—an online homework, tutorial, and

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assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. NOTE: You are purchasing a standalone product; MyOMLab does not come packaged with this content. If you would like to purchase both the physical text and MyOMLab search for: 0134422414 / 9780134422411 Principles of Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 10/e Package consists of: 0134181980 / 9780134181981 Principles of Operations Management: Sustainability and Supply Chain Management 0134184114 /

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**9780134184111 MyOMLab with Pearson eText -- Access Card
-- for Principles of Operations Management: Sustainability and
Supply Chain Management
Sustainable Logistics and Supply Chain Management (Revised
Edition)**

New Research Perspectives

Sustainable Logistics and Supply Chain Management is the essential guide to the principles and practices of sustainable logistics operations and the responsible management of the entire supply chain. Based on extensive research by experts in the field, this comprehensive book covers the whole scope of sustainable logistics. The book provides carefully reviewed research-led applications and case studies that have been especially developed for this revised edition with particular

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attention for use in a teaching context. The mini case studies are highly topical, relating the theoretical concepts to practice and what is actually happening 'on the ground'. Examining the subject in an integrated manner, this book examines all the key areas in sustainable logistics and supply chain management, including: sustainable product design and packaging; sustainable purchasing and procurement; cleaner production; environmental impact of freight transport; sustainable warehousing and storage; sustainable supply management; reverse logistics and recycling; supply chain management strategy, and much more. The book provides an excellent insight into the topic that will help managers, students, and scholars grasp the fundamentals of green supply and logistics management. This revised edition of Sustainable Logistics and

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Supply Chain Management includes valuable supporting online materials, including PPT presentations, chapter summaries, learning objectives, tips for teaching and in class activities. For undergraduate Operations Management courses. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of problems on the market. The problems found in this text also contain ample support--found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system--to help students complete and understand assignments even when they're not in class. Note: This is the

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standalone book, if you want the book/access card order the ISBN below: 0133130762 / 9780133130768 Operations Management Plus NEW MyOmLab with Pearson eText -- Access Card Package Package consists of: 013292062X / 9780132920629 NEW MyOMLab with Pearson eText -- Access Card -- for Operations Management 0132921146 / 9780132921145 Operations Management

This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content, which is especially relevant to students outside the United States. For courses in operations management. A broad introduction to operations, reinforced with extensive practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad

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introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the 11th Edition contain ample support -- found in the book's solved-problems and worked examples -- to help readers better understand concepts important to today's operations management professionals. This text is available in two versions: *Operations Management, 13th Edition*, a hardcover, and *Principles of Operations Management, 11th Edition*, a paperback. Both books include the identical core Chapters 1–17. However, *Operations Management, 13th Edition* also includes a Part IV with seven business analytics modules. Pearson MyLab Operations Management is not included. Students, if Pearson MyLab Operations Management is a recommended/mandatory

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component of the course, please ask your instructor for the correct ISBN. Pearson MyLab Operations Management should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information. Reach every student by pairing this text with MyLab Operations Management MyLab™ is the teaching and learning platform that empowers you to reach every student. By combining trusted author content with digital tools and a flexible platform, MyLab personalizes the learning experience and improves results for each student.