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Microsoft® Dynamics CRM 4.0 Unleashed presents start-to-finish guidance for planning, customizing, deploying, integrating, and managing Dynamics CRM in your unique business and technical environment. Authored by two leading Microsoft Dynamics implementers, this book systematically explains how the system works, why it works that way, and how you can leverage it

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to its fullest advantage. The authors present clear examples, proven best practices, and pitfalls to avoid in using every significant Dynamics CRM capability. The far-reaching coverage ranges from Dynamics CRM's sales, marketing, and customer service features to its automated workflows; from Outlook and Office integration to reporting and security. The authors offer independent insight into Dynamics CRM's most powerful new features, from its improved interface to its new mail merge and data migration tools. This book is for every IT professional who intends to work with Dynamics

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CRM, regardless of their experience with Dynamics or other CRM solutions. The authors provide example-rich, realistic coverage of advanced Dynamics customization, extensibility, and integration: information that is available nowhere else. Detailed information on how to... Set up, configure, and maintain all facets of Dynamics CRM in any organization or industry Thoroughly understand both the on-premise and hosted versions of Dynamics CRM Make the most of Dynamics' new features, including email, the Outlook client, Internet Facing Deployment (IFD), and

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relationships Manage sales leads, opportunities, accounts, contacts, marketing lists, sales collateral, campaigns, quotes, orders, and invoices Improve customer service by integrating schedules, cases, contacts, product/service information, and more Build powerful automated workflows that streamline key sales tasks and liberate salespeople for more effective selling Efficiently administer and secure any Dynamics CRM implementation Drive greater value by integrating Dynamics CRM with Microsoft Office productivity tools Customize and extend Dynamics CRM using Visual Studio, .NET, and custom

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**plug-ins and add-ons ON THE
WEB: Download all of this
book's examples and source
code at**

informit.com/title/9780672329708

**In just 24 sessions of one hour
or less, you will be up and
running with Dynamics CRM 4.
Using a straightforward, step-by-
step approach, this book offers a
quick way for you to get started
with Dynamics CRM by
leveraging real business
examples, practice exercises,
and big picture theory. In
addition to learning how to use
the core application, you will
develop a deeper understanding
of how Dynamics CRM fits into
today's business needs. Step-by-**

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step instructions carefully walk you through the questions, issues, and tasks most common to Dynamics CRM. Quizzes and Exercises at the end of each chapter help you build and test your knowledge. By the Way notes present interesting pieces of information related to the discussion. Did You Know? tips offer advice or show you easier ways to perform tasks. Watch Out! cautions alert you to possible problems and give you advice on how to avoid them. Learn how to... Orchestrate a successful CRM project Identify building blocks of Dynamics CRM Automate processes Create and manage your business units

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and users Use and maintain security roles Redefine an account Import new contacts and distribute leads Create marketing campaigns and capture the results Convert a lead to an account and contact Configure your display Capture contact and activity details Email directly from Dynamics CRM Master scheduling Integrate Dynamics CRM with Microsoft Excel and other applications Create simple workflows Customize and add utilities

The book is a focused and step-by-step tutorial on Microsoft Dynamics CRM Reporting capabilities. It will enable Dynamics developers to create

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and manage reports, know what tools to use, how to use them, and where to find the data based on how it's being entered into the system with Dynamics CRM. This book is great for users and developers new to the Dynamics CRM Reports and SQL Server Reporting services, and who are looking to get a good grounding in how to use the reporting capabilities of Dynamics CRM 2011. It's assumed that you will have some experience in HTML and JavaScript already to build the advanced reports, but no previous programming experience is required to build and learn how to create some basic to intermediate reports,

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which will be used during the exercises within this book.

An introduction to writing code with JavaScript covers such topics as style guidelines, programming practices, and automation.

Gain hands-on experience working with the architecture, implementation, deployment, and data migration of Dynamics 365 Customer Engagement Key Features Explore different tools to evaluate, implement, and proactively maintain Dynamics 365 for CE Integrate Dynamics 365 CE with applications such as Power BI, PowerApps, and Microsoft Power Automate Design application

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architecture, explore deployment choices, and perform data migration

Book Description

Microsoft Dynamics 365 for Customer Engagement (CE) is one of the leading customer relationship management (CRM) solutions that help companies to effectively communicate with their customers and allows them to transform their marketing strategies. Complete with detailed explanations of the essential concepts and practical examples, this book will guide you through the entire life cycle of implementing Dynamics 365 CE for your organization or clients, and will help you avoid common pitfalls while increasing

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efficiency at every stage of the project. Starting with the foundational concepts, the book will gradually introduce you to Microsoft Dynamics 365 features, plans, and products. You'll learn various implementation strategies and requirement gathering techniques, and then design the application architecture by converting your requirements into technical and functional designs. As you advance, you'll learn how to configure your CRM system to meet your organizational needs, customize Dynamics 365 CE, and extend its capabilities by writing client-side and server-side code. Finally, you'll integrate

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Dynamics 365 CE with other applications and explore its business intelligence capabilities. By the end of this Microsoft Dynamics 365 book, you'll have gained an in-depth understanding of all the key components necessary for successful Dynamics 365 CE implementation. What you will learn

Explore the new features of Microsoft Dynamics 365 CE

Understand various project management methodologies, such as Agile, Waterfall, and DevOps

Customize Dynamics 365 CE to meet your business requirements

Integrate Dynamics 365 with other applications, such as PowerApps, Power Automate,

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and Power BI Convert client requirements into functional designs Extend Dynamics 365 functionality using web resources, custom logic, and client-side and server-side code Discover different techniques for writing and executing test cases Understand various data migration options to import data from legacy systems Who this book is for This book is for consultants, project managers, administrators, and solution architects who want to set up Microsoft Dynamics 365 Customer Engagement in their business. Although not necessary, basic knowledge of

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**Dynamics 365 will help you get
the most out of this book.**

**Mastering Microsoft Dynamics
CRM 2016**

**Master professional-level CRM
application development for
Microsoft Dynamics 365**

**Administering, Configuring, and
Maintaining Microsoft Dynamics
365 in the Cloud**

**Microsoft Dynamics AX 2012 R3
Financial Management**

**Dynamics CRM Deep Dive
Inside Microsoft Dynamics AX
2012 R3**

**Harness the power of Dynamics 365
Operations and discover all you need
to implement it About This Book**

**Master all the necessary tools and
resources to evaluate Dynamics 365**

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for Operations, implement it, and proactively maintain it.

Troubleshoot your problems effectively with your Dynamics 365 partner Learn about architecture, deployment choices, integration, configuration and data migration, development, testing, reporting and BI, support, upgrading, and more.

Who This Book Is For This book is for technology leaders, project managers solution architects, and consultants who are planning to implement, are in the process of implementing, or are currently upgrading to Dynamics 365 for Operations. This book will help you effectively learn and implement Dynamics 365 for Operations. What You Will Learn Learn about

Microsoft Dynamics 365, it's offerings, plans and details of Finance and Operations, Enterprise edition Understand the methodology and the tool, architecture, and deployment options Effectively plan and manage configurations and data migration, functional design, and technical design Understand integration frameworks, development concepts, best practices, and recommendations while developing new solutions Learn how to leverage intelligence and analytics through Power BI, machine learning, IOT, and Cortana intelligence Master testing, training, going live, upgrading, and how to get support during and after the implementation In Detail Microsoft Dynamics 365 for

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Finance and Operations, Enterprise edition, is a modern, cloud-first, mobile-first, ERP solution suitable for medium and large enterprise customers. This book will guide you through the entire life cycle of a implementation, helping you avoid common pitfalls while increasing your efficiency and effectiveness at every stage of the project. Starting with the foundations, the book introduces the Microsoft Dynamics 365 offerings, plans, and products. You will be taken through the various methodologies, architectures, and deployments so you can select, implement, and maintain Microsoft Dynamics 365 for Finance and Operations, Enterprise edition. You will delve in-depth into the various

phases of implementation: project management, analysis, configuration, data migration, design, development, using Power BI, machine learning, Cortana analytics for intelligence, testing, training, and finally deployment, support cycles, and upgrading. This book focuses on providing you with information about the product and the various concepts and tools, along with real-life examples from the field and guidance that will empower you to execute and implement Dynamics 365 for Finance and Operations, Enterprise edition. Style and approach This book is a step-by-step guide focusing on implementing Dynamics 365 Operations solutions for your organization.

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This comprehensive guide covers all the essential features of Dynamics CRM so you can build effective applications About This Book Harness the full power of Dynamics CRM 2016 through real-world scenarios Create efficient client-side applications and customized plugins that work seamlessly across mobile and the Web Get to know the best practices from field experience to utilize Dynamics CRM 2016 efficiently Get an in-depth understanding of mobility and tablet options for Dynamics CRM 2016 Who This Book Is For This book is for those with Dynamics CRM knowledge who want to utilize the latest features available with Dynamics CRM 2016 and Update 1.

Extensive Dynamics CRM development experience would be beneficial. What You Will Learn
Learn to manage the sales, service, and marketing divisions of any organization using entities and other Dynamics CRM 2016 customizations
Learn about the XRM framework of Dynamics CRM 2016 and leverage its features
Provide an enhanced mobile and tablet experience using the latest features of Dynamics CRM
Get an enhanced Dynamics CRM analytics experience with Word and Excel templates
Develop client-side applications using JavaScript and Web API
How to develop plugins and workflows using Dynamics CRM 2016
Solution framework improvements, new field types, and

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Relevant Search in Dynamics CRM 2016 In Detail Microsoft Dynamics CRM is the most trusted name in enterprise-level customer relationship management. The latest version of Dynamics CRM 2016 comes with some exciting extra features guaranteed to make your life easier with Dynamics CRM. This book provides a comprehensive coverage of Dynamics CRM 2016 and helps you make your tasks much simpler while elevating you to the level of an expert. The book starts with a brief overview of the functional features and then introduces the latest features of Dynamics CRM 2016. You will learn to create Word and Excel templates, using CRM data that will enable you

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to provide customized data analysis for your organization. You will understand how to utilize Dynamics CRM as an XRM Framework, gain a deep understanding about client-side scripting in Dynamics CRM, and learn creating client-side applications using JavaScript and Web API. We then introduce visual control frameworks for Dynamics CRM 2016 mobile and tablet applications. Business Process Flows, Business Rules, and their enhancements are introduced. By the end of this book, you will have mastered utilizing Dynamics CRM 2016 features through real-world scenarios. Style and approach This book takes a practical, step-by-step approach, providing real-world case

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studies that enable readers to leverage the latest and most advanced features of Dynamics CRM.

In Microsoft® Dynamics CRM 4 Integration Unleashed , two leading experts present proven techniques, best practices, and example code for going far beyond the out-of-the-box capabilities of Dynamics CRM 4. Using these solutions and sample applications, you will enhance all of your company's relationships—with vendors, distributors, employees, users, affiliates, and customers. Authors Marc J. Wolenik and Rajya Vardhan Bhaiya walk you step by step through integrating Dynamics CRM with SharePoint, Office Communicator, PerformancePoint,

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BizTalk, Silverlight, VoIP phone systems, and both Google and MSN mapping tools. They also present a full analysis of the CRM

Accelerators and advanced topics and three full chapters on integration using Scribe’s state-of-the-art adapters and templates.

You’ll discover how to extend Dynamics CRM 4 with enterprise dashboards, stronger “deep-dive” data analysis, and much more.

Wolenik and Bhaiya even demonstrate how to make custom Dynamics CRM applications available directly to your customers, without compromising security. Use Dynamics CRM 4 as an “xRM” platform for developing custom applications to enhance any type of

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**business relationship Leverage new
Azure cloud computing solutions for
Microsoft Dynamics CRM Design
infrastructure to efficiently run your
customized Microsoft Dynamics
CRM implementation Extend CRM
internally, with plug-ins, source-to-
source integration, IFRAME-based
custom application integration, and
CRM JScript Extend CRM
externally, with CRM Accelerators,
public Web services, direct SQL
interaction, and customer-facing
Web sites Implement KPIs and gain
deeper business insight by
integrating Dynamics CRM 4 with
Microsoft Office PerformancePoint
Create dashboards and other visual
CRM tools with Microsoft Silverlight
Develop custom CRM applications**

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**with Visual Studio Integrate CRM
with Team Foundation Server Use
Scribe templates and adapters to
streamline data integration and
migration On the web: Download all
examples and source code presented
in this book from**

informit.com/title/9780672330544.

**This book is in the Enterprise
certification series which means it is
a hands-on guide with practical
instruction, examples and all the
information you will need to be
successful in the exam, as well as 75
practice questions in the exam style.
It includes practical advice on how to
book the exam, approach the
questions and maximize your score.**

**"Microsoft Dynamics CRM 2011
Customization & Configuration**

(MB2-866) Certification Guide" is perfect for IT professionals and developers who work for a Microsoft partner or customer organizations. If you want to demonstrate your expertise and advance your career by obtaining Microsoft certification this book will provide you with the insight you need to succeed.

Microsoft has introduced a new product based on MS Dynamics CRM named MS Dynamics 365 which consists of 7 components and has extended functionality compared to any other CRM systems. It is equipped to be flexible to meet the needs of businesses. This book provides a comprehensive coverage of Dynamics 365 and helps you make your tasks much simpler.

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Microsoft Dynamics CRM 2011

Cookbook

**Programming Microsoft Dynamics
CRM 4.0**

Mastering Microsoft Dynamics 365

Customer Engagement

Microsoft Biztalk 2010

Dynamics 365 Application

Development

A practical guide to integrating
Line of Business systems with
BizTalk Server 2010.

Gain a 360-degree view of
Microsoft Power Platform and
combine the benefits of Power
Apps, Power BI, Power
Automate, Azure, and Dynamics
365 to build an enterprise

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application platform for your
organization Key

FeaturesExplore various
Microsoft cloud components and
find out how they can enhance
your Power Platform

solutionsGet to grips with
Microsoft Power Platform's
security and extensibility,
integration, and data migration
modelsDiscover architectural
best practices for designing
complex enterprise

solutionsBook Description For
forward-looking architects and
decision makers who want to
craft complex solutions to serve
growing business needs,
Microsoft Power Platform

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Enterprise Architecture offers an array of architectural best practices and techniques. With this book, you'll learn how to design robust software using the tools available in the Power Platform suite and be able to integrate them seamlessly with various Microsoft 365 and Azure components. Unlike most other resources that are overwhelmingly long and unstructured, this book covers essential concepts using concise yet practical examples to help you save time. You'll develop the skills you need to architect, design, and manage a complex solution as you follow the journey

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of a fictitious enterprise customer as they enter the world of Power Platform. Throughout the book, you'll discover how to combine the functionality of Power Apps, Power Automate, Power BI, and Power Virtual Agents with various methodologies to effectively address application lifecycle management, security, and extensibility. Finally, you'll learn how to overcome common challenges in migrating data to and from Microsoft Power Platform using proven techniques. By the end of this book, you'll have the strategic perspective of an enterprise architect to make accurate

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architectural decisions for your complex Power Platform projects. What you will learn

Understand various Dynamics 365 CRM, ERP, and AI modules for creating Power Platform solutions

Enhance Power Platform with Microsoft 365 and Azure

Find out which regions, staging environments, and user licensing groups need to be employed when creating enterprise solutions

Implement sophisticated security by using various authentication and authorization techniques

Extend Power Apps, Power BI, and Power Automate to create custom applications

Integrate

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your solution with various in-house Microsoft components or third-party systems using integration patterns Who this book is for This book is for enterprise architects and technical decision makers who want to craft complex solutions using Microsoft Power Platform to serve growing business needs and to stay competitive in the modern IT world. A basic understanding of Microsoft Power Platform will help you to get started with this book. A comprehensive guide packed with the latest features of Dynamics 365 for customer relationship management Key

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Features Create efficient client-side apps and customized plugins that work seamlessly
Learn best practices from field experience to use Dynamics 365 efficiently
Unleash the power of Dynamics 365 to maximize your organization's profits
Book Description Microsoft Dynamics 365 is an all-in-one business management solution that's easy to use and adapt. It helps you connect your finances, sales, service, and operations to streamline business processes, improve customer interactions, and enable growth. This book gives you all the information you need to become an expert in MS

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Dynamics 365. This book starts with a brief overview of the functional features of Dynamics 365. You will learn how to create Word and Excel templates using CRM data to enable customized data analysis for your organization. This book helps you understand how to use Dynamics 365 as an XRM Framework, gain a deep understanding of client-side scripting in Dynamics 365, and create client-side applications using JavaScript and the Web API. In addition to this, you will discover how to customize Dynamics 365, and quickly move on to grasp the app structure,

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which helps you customize Dynamics 365 better. You will also learn how Dynamics 365 can be seamlessly embedded into various productivity tools to customize them for machine learning and contextual guidance. By the end of this book, you will have mastered utilizing Dynamics 365 features through real-world scenarios. What you will learn Manage various divisions of your organization using Dynamics 365 customizations Explore the XRM Framework and leverage its features Provide an enhanced mobile and tablet experience Develop client-side applications

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using JavaScript and the Web API Understand how to develop plugins and workflows using Dynamics 365 Explore solution framework improvements and new field types Who this book is for Mastering Microsoft Dynamics 365 Customer Engagement is for you if you have knowledge of Dynamics CRM and want to utilize the latest features of Dynamics 365. This book is also for you if you're a skilled developer looking to move to the Microsoft stack to build business solution software. Extensive Dynamics CRM development experience will be beneficial to understand the

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concepts covered in this book. Configure, adapt, and extend Microsoft Dynamics CRM 2011—guided by two of the leading implementation specialists in the field. Whether you're an IT professional, a developer, or a power user, you'll get pragmatic, hands-on insights for customizing CRM in your organization—with or without programming. Discover how to: Set up and configure your system Plan and configure security settings and information access Easily customize form attributes, views, and relationships Create and deploy custom reports Use xRM to

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quickly create and efficiently
manage line-of-business
applications Automate business
workflows Extend Microsoft
Dynamics CRM with scripts and
assemblies

IBM WebSphere® Message
Broker is a lightweight, advanced
enterprise service bus (ESB) that
provides a broad range of
integration capabilities that
enable companies to rapidly
integrate internal applications
and connect to partner
applications. Messages from
business applications can be
transformed, augmented and
routed to other business
applications. The types and

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complexity of the integration required will vary by company, application types, and a number of other factors. Processing logic in WebSphere Message Broker is implemented using message flows. Through message flows, messages from business applications can be transformed, augmented, and routed to other business applications. Message flows are created by connecting nodes together. A wide selection of built-in nodes are provided with WebSphere Message Broker. These nodes perform tasks that are associated with message routing, transformation, and enrichment. Message flows

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are created and tested using the Message Broker Toolkit, a sophisticated, easy-to-use programming tool that provides a full range of programming aids. This IBM® Redbooks® publication focuses on two specific integration requirements that apply to many midmarket companies. The first is the ability to use WebSphere Message Broker to integrate Microsoft.NET applications into a broader connectivity solution. WebSphere Message Broker V8 introduces the ability to integrate with existing Microsoft .NET Framework applications. A .NET assembly can be called from

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within a message flow and the WebSphere Message Broker runtime can host and run .NET code. Solutions explored in this book cover connectivity to applications using Windows Communications Framework (WCF), Microsoft Message Queuing, Microsoft Dynamics CRM, and other Microsoft applications. The second is the ability to integrate WebSphere Message Broker with file transfer networks, specifically with WebSphere MQ File Transfer Edition and IBM Sterling Connect Direct.

Dynamics 365 Essentials
Microsoft Dynamics CRM 2011

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Unleashed

Microsoft Dynamics CRM 2011

New Features

Line of Business Systems

Integration

Microsoft Dynamics CRM 2011

Reporting

Sams Teach Yourself Microsoft

Dynamics CRM 4 in 24 Hours

A deep dive into all aspects of security related to the Microsoft Dynamics CRM application and its related components

As Microsoft's Dynamics 365

gains ground and businesses adopt this tool, the demand for internal resources who need to understand how to support and maintain it increases.

Administering, Configuring, and

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Maintaining Microsoft Dynamics 365 in the Cloud addresses the needs of those who support Dynamics, discussing numerous real-world scenarios that businesses must deal with when implementing Dynamics 365. Scenarios are presented with simple, fully functional walkthroughs so that non-developers can follow the instructions and learn how to address any issues that need to be resolved. The variety of concepts discussed in this book include how to: Quickly set up and configure users, teams, business units, and security Navigate through the system and present data in easy to access dashboards and SSRS reports Import data and export data, and

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migrate data between systems
Create customized Business
Process Flows, Workflows, and
Business Rules Customize your
Dynamics 365 instance with new
entities, fields, and JavaScript
Deploy and manage plugins and
solutions

Microsoft Dynamics®CRM 2016
Unleashed presents start-to-
finish guidance for planning,
customizing, deploying,
integrating, managing, and
securing every new Online and
On-Premises version of Dynamics
CRM 2016. Leading Dynamics
implementer Marc Wolenik
presents comprehensive
coverage of configuring,
customizing, and operating
Dynamics to serve your
organization's unique needs. He

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illuminates Microsoft's renewed focus on services, via the Interactive Service Hub (ISH) and advanced cross-platform mobile client support. You'll also find extensive new coverage of key enhancements including xRM, Adxstudio Portals, FieldOne, Parature, Voice of the Customer, and FantasySalesTeam gamification. In addition, this book is part of Sam's Content Update Program. As Microsoft updates features of Windows 10, sections of this book will be updated or new sections will be added to match the updates to the software. The updates will be delivered to you via a free Web Edition of this book, which can be accessed with any Internet connection.

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Wolenik's example-rich guidance will be invaluable to every IT professional who intends to work with Dynamics CRM 2016, regardless of her experience with Dynamics, Salesforce, or other CRM solutions. Drawing on extensive insider knowledge, he systematically explains how Dynamics CRM 2016 works, why it works that way, and how to maximize its value. You'll find proven best practices for using every significant Dynamics capability—information available in no other book. Detailed information on how to... Compare each version of Dynamics CRM 2016, make your best choice, and deploy painlessly Leverage Dynamics CRM 2016 as a complete customer engagement

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solution for all channels and devices Quickly apply capabilities that previously required extensive programming or complex workarounds Efficiently manage accounts, leads, campaigns, collateral, cases, contacts, opportunities, orders, products, quotes, invoices, teams, and more Integrate schedules, cases, contacts, and product/service information Build powerful automated workflows, processes, and complete solutions Customize product catalogs to reduce SKUs, create bundles, and define up-sells or cross-sells Capture the Voice of the Customer with powerful new survey tools Build state-of-the-art customer service dashboards Create seamless, mobile-

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optimized self-service web
portals with Adxstudio Make
CRM more fun and compelling
with FantasySalesTeam games
Extend Dynamics CRM 2016 with
custom plug-ins and add-ons
More than 80 recipes to help you
leverage the various extensibility
features available for Microsoft
Dynamics and solve problems
easily About This Book
Customize, configure, and extend
the vanilla features of Dynamics
365 to deliver bespoke CRM
solutions fit for any organization
Implement business logic using
point-and-click configuration,
plugins, and client-side scripts
with MS Dynamics 365 Built a
DevOps pipeline as well as
Integrate Dynamics 365 with
Azure and other platforms Who

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This Book Is For This book is for developers, administrators, consultants, and power users who want to learn about best practices when extending Dynamics 365 for enterprises. You are expected to have a basic understand of the Dynamics CRM/365 platform. What You Will Learn Customize, configure, and extend Microsoft Dynamics 365 Create business process automation Develop client-side extensions to add features to the Dynamics 365 user interface Set up a security model to securely manage data with Dynamics 365 Develop and deploy clean code plugins to implement a wide range of custom behaviors Use third-party applications, tools, and patterns to integrate

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Dynamics 365 with other platforms Integrate with Azure, Java, SSIS, PowerBI, and Octopus Deploy Build an end-to-end DevOps pipeline for Dynamics 365 In Detail Microsoft Dynamics 365 is a powerful tool. It has many unique features that empower organisations to bridge common business challenges and technology pitfalls that would usually hinder the adoption of a CRM solution. This book sets out to enable you to harness the power of Dynamics 365 and cater to your unique circumstances. We start this book with a no-code configuration chapter and explain the schema, fields, and forms modeling techniques. We then move on to server-side and client-side custom code extensions.

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Next, you will see how best to integrate Dynamics 365 in a DevOps pipeline to package and deploy your extensions to the various SDLC environments. This book also covers modern libraries and integration patterns that can be used with Dynamics 365 (Angular, 3 tiers, and many others). Finally, we end by highlighting some of the powerful extensions available. Throughout we explain a range of design patterns and techniques that can be used to enhance your code quality; the aim is that you will learn to write enterprise-scale quality code. Style and approach
This book takes a recipe-based approach, delivering practical examples and use cases so that you can identify the best possible

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approach to extend your Dynamics 365 deployment and tackle your specific business problems.

This book is intended for application consultants, controllers, CFOs, and other professionals who are engaged in a Microsoft Dynamics AX implementation project. Basic knowledge of financial terms, concepts, and Microsoft Dynamics AX terminologies is required.

Configure, customize, and extend Dynamics 365 CE in order to create effective CRM solutions

Implementing Microsoft Dynamics 365 for Finance and Operations

Microsoft Dynamics CRM 4.0 Unleashed (Adobe Reader)

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Microsoft Dynamics CRM 4.0

Step by Step

Microsoft Dynamics CRM 2013

Unleashed

Using WebSphere Message

Broker V8 in Mid-Market

Environments

Explores the architecture, components, and tools of Microsoft Dynamics AX 2012 R3, including forms, security, SharePoint integration, workflow infrastructure, reporting, automating tasks and document distribution, and application domain frameworks.

Whether you're in sales, marketing, or customer

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service—quickly teach yourself how to get closer to your customers with Microsoft Dynamics CRM. With STEP BY STEP, you set the pace—building and practicing the skills you need, just when you need them! Create and manage accounts—for a 360° view of your customers and business Work with Microsoft Dynamics CRM directly from Microsoft Outlook Track customer activity; import and map data automatically Manage campaigns, leads, quotes,

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***contracts, and orders
Employ basic to advanced
reporting capabilities
Your all-in-one learning
experience includes: Files
for building skills and
practicing the book's
lessons Fully searchable
eBook Sample chapters
from related Microsoft
Press books WINDOWS
VISTA PRODUCT GUIDE
eReference—plus other
resources—on CD For
customers who purchase
an ebook version of this
title, instructions for
downloading the CD files
can be found in the***

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ebook.

Discover how to turn requirements into working software increments—faster and more efficiently—using Visual Studio 2012 in combination with Scrum and Agile engineering practices. Designed for software development teams, this guide delivers pragmatic, role-based guidance for exploiting the capabilities of Application Lifecycle Management (ALM) tools in Visual Studio and Team Foundation Server.

Team members will learn proven practices and techniques for implementing Scrum to manage an application's life cycle, as well as seamlessly plan, manage, and track their Scrum projects.

This Wrox Blox explains a custom design for integrating Microsoft CRM 4.0 with external applications. The author helps readers understand Microsoft CRM's integration capabilities and design approach for integrating Microsoft

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CRM with other applications and implementing it by integrating Microsoft CRM with WSS Microsoft Office SharePoint Server (WSS). The Wrox Blox begins with an explanation of the requirements for a generic design pattern and discusses different components of Microsoft CRM 4.0 that aid in integration. As an example, the complete source code and step-by-step guide to integrate Windows SharePoint

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***Services with Microsoft CRM 4.0, are included. The integration solution involves MSMQ and Windows Services to provide reliability and extensibility to the solution. After reading this Wrox Blox, readers should be able to easily design an integration solution for integrating Microsoft CRM 4.0 with any external application. Table of Contents:
Integrating CRM with Other Applications 2
Requirements for CRM Integration Solution 2***

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Rituraj Singh

***This is a Cookbook with
recipes aimed at all levels
with lots of practical
walkthroughs for
virtualization***

techniques. This book is great for Dynamics CRM 2011 professionals who have a beginner level understanding of the system and are looking to get a good grounding in how to deploy, maintain, configure, and customize a Dynamics CRM 2011 application efficiently. It's assumed that the reader has a basic level understanding of IT infrastructure topologies along with functional knowledge of Dynamics CRM 2011 Sales, Marketing, and Services

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modules.

***Microsoft Dynamics CRM
2016 Unleashed (includes
Content Update Program)
Professional Scrum
Development with
Microsoft Visual Studio
2012***

***Getting More Productive
with Microsoft Visual
Studio***

***Integrating Microsoft
CRM 4.0 with Windows
SharePoint Services***

***Implementing Microsoft
Dynamics 365 Customer
Engagement***

***Mastering Microsoft
Dynamics 365 Customer***

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Engagement - Second Edition

Over 100 powerful and effective recipes to help you solve real-world Dynamics GP problems About This Book- Switch to Dynamics GP 2016 to take advantage of improved cloud support, workflow enhancements, and a more intuitive user experience- Understand the various tips and tricks to master Dynamics GP, and improve your system's stability in order to enable you to get work done faster- Discover how to solve real-world problems in Microsoft Dynamics GP 2016 with easy-

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to-understand and practical recipesWho This Book Is ForThe book is for Dynamics GP users or Dynamics GP partners. It assumes that you have a basic understanding of business management systems and Microsoft Dynamics GP.What You Will Learn- Explore the new enhancements in Dynamics GP 2016- Personalize Microsoft Dynamics GP to improve accessibility and efficiencies- Maintain Dynamics GP and ensure proper operation of the system using optimum processes- Efficiently organize Microsoft Dynamics GP to improve processes- Leverage the power of

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SmartLists using proven tips and techniques and undocumented search functionalities- Connect Microsoft Dynamics GP 2016 to Microsoft Office 2013- Enhance the usability of Microsoft Dynamics GP with hacks- Expose the hidden features in Microsoft Dynamics GP to improve efficiency and get more from the system- Deploy and use the Support Debugging tool to trace, locate, and resolve problems encountered by users- Explore PowerBI and how it can be used with Dynamics GP 2016In DetailThe latest release of Dynamics GP 2016 offers a powerful, adaptable, and cloud enabled

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enterprise accounting software solution. The new version has experienced changes in serviced-based architecture, workflow, existing functionalities, and the introduction of plenty of new features. This book will help you get the most out of Dynamics GP quickly and effectively. This book picks up where implementation training leaves off. Whether you are new or experienced, you will find useful recipes to improve the way you use and work with Dynamics GP. The book starts with recipes designed to enhance the usefulness of Microsoft Dynamics GP by personalizing

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the look and feel of the application. Most of the recipes are designed to give you tips for a typical installation of Dynamics GP, including core financials and distribution modules. The book then moves through recipes that include automating Dynamics GP to allow users or administrators to focus on value adding tasks, connecting Dynamics GP to Microsoft Office, exposing hidden features in Dynamics GP, PowerBI, and much more! Style and approach This book follows a recipe-based approach with a problem-solution mind-set. Each recipe is independent of the

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others; real-world tested, and designed to be used immediately.

Get answers to common questions about setting up the design environment and building custom solutions with Microsoft Dynamics CRM.

Delve into core architecture, tools, and techniques, and learn how to exploit powerful customization features.

Authored by industry-leading experts, this book shows how to deliver intelligent CRM solutions that meet the unique challenges and requirements of your business. Discover how to:
Set up the development environment Enhance the

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product's APIs with your own code Execute business logic using plug-ins Build custom workflows that extend native workflow functions Create user-friendly integration with scripts and application extensions Code custom pages optimized for Microsoft Outlook with Offline Access Extend Microsoft Dynamics CRM using ASP.NET Create advanced Windows Workflow Foundation solutions Extend multilingual and multicurrency features Construct a custom security-access solution Get code samples on the Web.

Microsoft® Dynamics CRM 2011 Unleashed presents start-to-finish guidance for

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planning, customizing, deploying, integrating, managing, and securing the newest version of Dynamics CRM. Authored by three leading Microsoft Dynamics implementers, it illuminates new opportunities to deploy CRM as a hosted service (SaaS), integrate with Azure cloud services, and extend CRM through Microsoft's new online service marketplace. The authors systematically explain how Dynamics CRM 2011 works, illuminating why it works that way, and how to drive maximum business value from it. Drawing on insider knowledge of Microsoft's new product, they present clear examples,

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proven best practices, and pitfalls to avoid in using every significant Dynamics CRM capability. Their far-reaching coverage ranges from Dynamics CRM's sales, marketing, and customer service features to its automated workflows; Outlook and Office integration to reporting and security. This edition's extensive new coverage includes new chapters on Mobility, the Outlook Client, and Office 2010 integration, as well as greatly expanded coverage of CRM Online. It also contains new or expanded discussions of data visualization, SharePoint Foundation integration, user interface

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changes, inbuild charts, dashboards, IM and SMS communication support, auditing, no-code workflows, connections, queues, the new WCF-based programming model, UI scripting, and security.

Use a no-code approach to create powerful business solutions using Dynamics CRM

2016 About This Book Latest

guide on customizing your system using various

features in Dynamics CRM

2016; Highly practical,

example-rich guide that

gives you power to bend

Dynamics CRM to maximize

profits in your

organization; A no-code

guide that is easy to follow

for even non-programmers Who

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This Book Is For If you are new to Dynamics CRM or a seasoned user looking to enhance your knowledge of the platform, then this book is for you. It is also for skilled developers who are looking to move to the Microsoft stack to build business solution software

What You Will Learn

Configure Outlook to integrate with your Dynamics CRM online instance Manage the existing application structure by understanding how to extend and/or modify the modules and update the navigation Find out how to use different entity views in order to get a 360-degree view of customer data Map

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modern business processes to the platform to enhance the user experience Use different Dynamics CRM processes such as dialogs, workflows, actions, and business process workflows Use internal and external social data to enhance the user's ability to make the right decisions Dive into generic administration options such as managing configuration and customization to become a power user In Detail Microsoft Dynamics CRM is a Microsoft solution to satisfy the various needs of customer relationship management and is already equipped to be flexible to

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meet the needs of businesses. With Microsoft Dynamics CRM 2016, many new features were added for social, marketing, sales, and integration with other tools. These features add many dimensions to customization. This book will not only showcase how CRM can be customized, but will also be your guide on how the latest advancements in Dynamics CRM 2016 can be used to benefit your business. You will learn how to enhance the functionality of Microsoft Dynamics CRM 2016 and use it to serve different businesses of various scales. You will see how to get ready to

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customize CRM and then quickly move on to grasp the CRM app structure, which will help you customize Dynamics CRM better. You will find out how to customize CRM for sales, service, marketing, and social. We'll also show you how CRM 2016 can be seamlessly embedded into various productivity tools, and how to customize CRM for machine learning and contextual guidance. Finally, we'll also cover the latest advancements in CRM's mobile capabilities and its complete offline support so you can better customize it. Style and approach Microsoft Dynamics

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CRM is a Microsoft solution for various needs of customer relationship management and is already equipped to be flexible to some extent as per the needs of the business. With Microsoft Dynamics CRM 2016, many new features for Social, marketing, sales, integration with other tools are added. These features add many dimensions to customization. This book will not only showcase how CRM can be customized but will also be a guide on how latest advancements in Dynamics CRM 2016 can be used for the benefit of your business.

Microsoft Dynamics CRM has a

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robust API that includes web services and an extensive SDK. As you develop CRM Plugins and custom integrations, you will find that there are many complexities and challenges associated with successfully interacting with this API. In order to ensure that you have all of the tools necessary to achieve success with CRM development, Microsoft Dynamics CRM 2011 API Development presents the essential aspects of API development including plugin development and registration. In addition to Plugins, you will work through building out several integrations that work with

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both the SDK and the Web Service layer. You will also build a C# application that creates records within CRM using the API, work with Scribe Online for integration and migration, design reports that read data from CRM using FetchXML, and interact with the OData REST service using JScript. Once you've worked through the various topics presented, you will find that you will have the advanced skills required for working with CRM 2011 Online and On Premises. Foreword by Ismail Nalwala, Principal, IOTAP. What you'll learn Learn to develop, test, and deploy CRM Plugins Create

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custom integrations using the CRM API Create applications that interface with the SDK and CRM Web Services Use JScript to read and write data using the OData REST service Design SSRS reports that interact with CRM using FetchXML Who this book is for Experienced Microsoft Dynamics CRM developers new to version 2011, and all CRM developers new to Microsoft Dynamics CRM. Also for C# developers wanting to learn Microsoft Dynamics CRM. Table of Contents Plugins and Workflow Activities External .NET Applications Integration and Migration JScript and the REST

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Endpoint API Reporting
Working with Microsoft
Dynamics CRM 2011
Security

An advanced guide to
developing and customizing
CRM solutions to improve
your business applications,
2nd Edition

Microsoft Dynamics 365
Extensions Cookbook

Microsoft Dynamics CRM 2016
Customization

A guide for architects and
decision makers to craft
complex solutions tailored
to meet business needs

Explore the capabilities of Dynamics
NAV 2016 and discover all you need
to implement it About This Book Learn
the key roles of your Dynamics NAV
partner and the roles within your

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customer's organization Create configuration packages and perform data migration on your own Find out how to troubleshoot your problems effectively with your Dynamics NAV partner Who This Book Is For This book is for Dynamics NAV partners and end users who want to know everything about Dynamics NAV implementations. It is aimed at those who want to be project managers or get involved with Dynamics NAV, but do not have the expertise to write code themselves. What You Will Learn Study the roles within a Dynamics NAV partner and within a customer's company Create reusable data migration packages Work with the debugger to pinpoint error messages Get to grips with the key tables used in data reporting and analysis Successfully upgrade your installation

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to the latest version Manage and expand your existing installation with additional functionalities Explore the free third-party add-ons that can leverage your existing installation In Detail Microsoft Dynamics NAV 2016 is an Enterprise Resource Planning (ERP) application used in all kinds of organizations around the world. It provides a great variety of functionality out-of-the-box in different topics such as accounting, sales, purchase processing, logistics, or manufacturing. It also allows companies to grow the application by customizing the solution to meet specific requirements. This book is a hands-on tutorial on working with a real Dynamics NAV implementation. You will learn about the team from your Microsoft Dynamics NAV partner as well as the team within the

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customer's company. This book provides an insight into the different tools available to migrate data from the client's legacy system into Microsoft Dynamics NAV. If you are already live with Microsoft Dynamics NAV, this books talks about upgrades and what to expect from them. We'll also show you how to implement additional or expanding functionalities within your existing Microsoft Dynamics NAV installation, perform data analysis, debug error messages, and implement free third-party add-ons to your existing installation. This book will empower you with all the skills and knowledge you need for a successful implementation. Style and approach
This book is step-by-step guide to implementing Dynamics NAV from start to finish.

Discover what the Common Data

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Service is and how Dynamics 365 fits in the Power Platform. Learn how to set up core Dynamics 365 Customer Engagement functionality and build more customized processes using model-driven apps. This book covers the Dynamics 365 Online system for sales, customer service, marketing, field service, and Outlook integration. In this second edition, core platform changes from the Common Data Service are included and you will know what this means for Dynamics 365. Updated features include processes, the latest form and view designer, and Business Process Flows. The book also includes new chapters on portals and power virtual agents. After reading Dynamics 365 Essentials, you will have mastered the core functionality available in Dynamics 365 CE and model-driven applications, and will be

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able to set it up for a range of different business scenarios. What You Will Learn Set up the core standard features of Dynamics 365 CE Create model-driven apps within Dynamics 365 customized to specific business needs Customize Dynamics 365 CE and leverage process automation functionality through the UI Study the Common Data Service for Apps Who This Book Is For Consultants, business analysts, administrators, and project managers who are looking for more information about Dynamics 365 Have the best tools at your fingertips to extend and maximize the efficiency of your business management About This Book Follow practical and easy-to-grasp examples, illustrations and coding to make the most out of Dynamics 365 for Operations in your business scenario Extend Dynamics

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365 for Operations in a cost-effective manner by using tools you already have Solve common business problems with the valuable features of Dynamics 365 for Operations Who This Book Is For This book is for those who are getting to grips with Dynamics 365 for Operations developers or those migrating from C# development. The guide includes information essential for new and experienced Dynamics 365 for Operations developers. What You Will Learn Create enumerated and extended data types Understand the importance of using patterns and frameworks while creating a unique concept for your solution Service and deploy your code and packages to improve performance Write and perform unit tests to automate the testing process Design your security model and policies to

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provide code access privileges
Construct the UI and business logic to
add Power BI to dashboards In Detail
Dynamics 365 for Operations is the
ERP element of Microsoft's new
Dynamics 365 Enterprise Edition.
Operations delivers the infrastructure
to allow businesses to achieve growth
and make better decisions using
scalable and contemporary ERP
system tools. This book provides a
collection of “recipes” to instruct you
on how to create—and extend—a real-
world solution using Operations. All
key aspects of the new release are
covered, and insights into the
development language, structure, and
tools are discussed in detail. New
concepts and patterns that are pivotal
to elegant solution designs are
introduced and explained, and readers
will learn how to extend various

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aspects of the system to enhance both the usability and capabilities of Operations. Together, this gives the reader important context regarding the new concepts and the confidence to reuse in their own solution designs. This “cookbook” provides the ingredients and methods needed to maximize the efficiency of your business management using the latest in ERP software—Dynamics 365 for Operations. Style and approach The book takes a practical recipe-based approach, focusing on real-world scenarios and giving you all the information you need to build a strong Dynamics 365 for Operations implementation.

Learn, develop, and design applications using the new features in Microsoft Dynamics CRM Key Features Implement business logic

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using processes, plugins, and client-side scripts with MS Dynamics 365
Develop custom CRM solutions to improve your business applications A comprehensive guide that covers the new features of Microsoft Dynamics 365 and increasingly advanced topics.
Book Description Microsoft Dynamics 365 CRM is the most trusted name in enterprise-level customer relationship management. The latest version of Dynamics CRM comes with the important addition of exciting features guaranteed to make your life easier. It comes straight off the shelf with a whole new frontier of updated business rules, process enhancements, SDK methods, and other enhancements. This book will introduce you to the components of the new designer tools, such as SiteMap, App Module, and Visual

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Designer for Business Processes. Going deeper, this book teaches you how to develop custom SaaS applications leveraging the features of PowerApps available in Dynamics 365. Further, you will learn how to automate business processes using Microsoft Flow, and then we explore Web API, the most important platform update in Dynamics 365 CRM. Here, you'll also learn how to implement Web API in custom applications. You will learn how to write an Azure-aware plugin to design and integrate cloud-aware solutions. The book concludes with configuring services using newly released features such as Editable grids, Data Export Service, LinkedIn Integration, Relationship Insights, and Live Assist. What you will learn
Develop apps using the platform-agnostic Web API Leverage Azure

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Extensions to design cloud-aware applications Learn how to implement CRUD operation Create integrated real-world apps using Microsoft PowerApps and Flow by combining services such as Twitter, Facebook, and SharePoint Configure and use Artificial Intelligence Azure Cognitive Services for Recommendation and Text Analytic services Who this book is for This book targets skilled developers who are looking to build business-solution software and are new to application development in Microsoft Dynamics 365, especially for CRM.

An advanced guide to help you master Dynamic CRM 2016 administration, management and customization.About This Book* Harness the full power of Dynamics CRM 2016 through real-world scenarios* Create efficient client-

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side applications and customized plugins that work seamlessly across mobile and web* Get to know the best practices from field experience to utilize Dynamics CRM 2016 efficiently Who This Book Is For This book is for those with Dynamics CRM knowledge who want to utilize the latest features available with Dynamics CRM 2016 and Update 1. Extensive Dynamics CRM development experience would be beneficial. What You Will Learn* Create and send out Voice of the Customer surveys to gain valuable feedback from your customers about your products or services.* Provide a better and more efficient service to your customers using Interactive Service Hub* Manage project- based sales by customizing the Project Service Automation capabilities.* See why self-

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service portals provide a very effective way for customer and other stakeholders to interact* Develop client-side applications using JavaScript and client-side scripting in Dynamics CRM 2016 and WEB API* Improve phone and tablet experience for your users* Get an enhanced Dynamics CRM analytics experience with Power BIIn DetailMicrosoft Dynamics CRM is the most trusted name in the enterprise level customer relationship management. The latest version of Dynamics CRM 2016 comes with important addition of some exciting features that is guaranteed to make your life easier with Dynamics CRM.This book will give a comprehensive coverage of Dynamics CRM 2016 and help you make your tasks much simpler while elevating you to the level of an expert.The book

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starts with a brief overview of the latest features introduced as a part of Dynamics CRM 2016. You will learn to create Word and Excel templates using CRM data that will enable you to provide customized data analysis for your organization. You will understand how to utilize Dynamics CRM for sending out Customer surveys and analyzing the feedback and customize Project service automation capabilities for managing project based sales. The book will explain the Field service management capabilities available with Dynamics CRM 2016 that will help you effectively manage your workforce. You will gain a deep understanding about client side scripting in Dynamics CRM and learn to create client side applications using JavaScript. Extending your CRM applications to phones and tablets is

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described along with using and embedding Power BI dashboards into Dynamics CRM. By the end of this book, you will have learned to create efficient dashboards using Dynamics CRM.

Microsoft Dynamics CRM 4 Integration Unleashed

Microsoft Dynamics GP 2016 Cookbook

An advanced guide for effective Dynamics CRM customization and development

Microsoft Dynamics CRM API Development for Online and On-Premise Environments

Microsoft Power Platform Enterprise Architecture

Microsoft Dynamics CRM 2011 Customization and Configuration (MB2-866) Certification Guide

Microsoft Dynamics CRM API

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Development for Online and On-Premise Environments
Apress
Expert advice to help you work smarter and increase your productivity with Visual Studio. Take a detailed look into Visual Studio—and learn practical techniques to help you work more efficiently. This fully revised and expanded version of *Visual Studio Tips: 251 Ways to Improve Your Productivity* includes a comprehensive collection of tips and shortcuts for working with the code editor, visual designers, searches, debugger, and other features in Visual Studio 2005, 2008, and 2010. You'll gain valuable insights for using this

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IDE—no matter what your experience level. Discover how to: Change development settings and keyboard mappings to optimize your efficiency Save time initiating a new project by creating custom templates Uncover secrets for working with the toolbox, commands, and window layouts Work with files in more practical ways, such as using the File Tab Channel Use the Editor more effectively with tips on selecting and manipulating code Apply techniques to help reduce the time you spend debugging code Create Visual Studio extensions to increase your

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development productivity

This book is packed with practical steps and screenshots to make learning fun and addictive. You will learn to build a complete Airline Compensation Management system using Dynamics CRM 2011. If you want a focused book that gets you up-to-speed with the new features of Microsoft Dynamics CRM 2011 then this is the perfect book for you.

Microsoft® Dynamics CRM 2013 Unleashed presents start-to-finish guidance for planning, customizing, deploying, integrating, managing, and securing both cloud and on-

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premise based versions of Dynamics CRM. Leading Dynamics implementer Marc Wolenik fully covers Microsoft Dynamics CRM 2013, Microsoft Dynamics CRM Online Fall '13, and many features first introduced in Microsoft's "Polaris" and Update Rollup 12. You'll find thorough coverage of Dynamics' revamped "Flow" interface and advanced cross-platform mobile client support. Extensive new coverage also includes: Business Process Flows, Portable Business Logic, reporting and forms improvements, server-side email synchronization, MarketingPilot, NetBreeze,

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Yammer, and much more. Drawing on extensive insider knowledge, Wolenik presents proven best practices and pitfalls to avoid in using every significant Dynamics CRM 2013 capability—information available in no other book. Marc J. Wolenik, is CEO of Webfortis, a Microsoft Gold Customer Relationship Management Competency Partner that specializes in delivering Microsoft Dynamics CRM/xRM solutions for companies of all sizes. Learn from experience and dive deep into CRM technologies that cross almost every industry and vertical. His books include

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Microsoft Dynamics CRM 2011 Unleashed, Microsoft CRM 4 Unleashed, and Microsoft CRM 4 Integration Unleashed.

Detailed information on how to... Compare on-premise and cloud versions of Dynamics CRM, make your best choice, and deploy painlessly Use the advanced configuration and customization options that offer you the most value Take full advantage of Dynamics CRM's new flow interface and productivity shortcuts Learn about new add-on features for Dynamics, including MarketingPilot, NetBreeze, and Yammer Personalize dashboards, activities,

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calendars, data import/export,
and more Manage leads,
opportunities, accounts,
contacts, marketing lists,
collateral, campaigns, quotes,
orders, and invoices Integrate
schedules, cases, contacts, and
product/service information
Build powerful automated
workflows, processes, and
complete solutions Deliver
CRM applications to
smartphones and tablets,
including iOS devices Provide
watch lists, automatic alerts,
and other sales help through
InsideView Social Insights
Extend Dynamics CRM with
custom plug-ins and add-ons
Integrate Dynamics CRM 2013

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with SharePoint, Azure, SQL
Server, SRSS, Visual Studio,
and .NET Framework ON THE
WEB: Download all examples
and source code presented in
this book from [informit.com/titl
e/9780672337031](http://informit.com/titl
e/9780672337031) as it
becomes available

Master professional-level
business application designs
using Microsoft Dynamics CRM
2015 and its xRM
features
About This Book-
Implement business logic using
processes, plugins, and client-
side scripts with MS CRM 2015-
Develop custom xRM solutions
to improve your business
applications- A comprehensive
guide with a solution-based

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approach that covers the new features of Microsoft Dynamics CRM 2015 and increasingly advanced topics

Who This Book Is For This book targets skilled developers who are looking to build business-solution software and are new to application development in Microsoft Dynamics CRM.

What You Will Learn- Customize your Microsoft Dynamics CRM 2015 business application with ease- Get to know about the new features and enhancements of Microsoft Dynamics CRM 2015- Implement process automation using workflows, business rules, and business process flows- Carry out client-side

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logic and consume CRM web services using client-side code- Work across all your iOS platforms or devices with the integration feature of SDK- Develop and deploy plug-ins and learn how to troubleshoot issues- Know the how-to's of mobile enhancements with Microsoft DynamicsIn DetailBusinesses can have their developers build complete apps or plug-ins and interfaces to suit their business needs. With the application of MS CRM, administrators can alter the content, layout, and business logic for each business use case. Businesses can choose to run Dynamics

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CRM on their own internal server or to link to web-hosted installations. This book is an enhanced guide that covers all the new features released with Microsoft Dynamics CRM 2015. Coming straight off the shelf with a whole new frontier of updated business rules, process enhancements, SDK methods, and other enhancements, this book is a complete guide for all your Dynamics CRM questions. Starting off, this book will introduce you to the deployment options such as online and on-premise, and the software and hardware requirements as CRM

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customization. It will also teach you how to develop a sample application. Going deeper, this book teaches you about the new enhancements in Microsoft Dynamics CRM 2015 such as business process, new client-side scripting, mobile application, and actions enhancements. You will quickly get up and running with plugin development and project tracking concepts with the help of sample applications. The book concludes with how Microsoft Dynamics CRM extends its mobile capabilities and bring more feature-rich experience to the app users. Style and approach A

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solution-based guide to learn Microsoft Dynamics CRM's newest features, and customize and extend CRM's capabilities. Each topic is presented with comprehensive examples for creating custom solutions.

Coding Faster

Getting Started with Dynamics 365 Apps in the Common Data Service

MS DYNs CRM 2011 ULSHD _p1

Implementing Microsoft

Dynamics NAV

With Expanded Coverage of

Parature, ADX and FieldOne

Extending Microsoft Dynamics

365 for Operations Cookbook

If you are new to Dynamics

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*CRM or a seasoned user
looking to enhance your
knowledge of the platform,
then this book is for you.
It is also for skilled
developers who are looking
to move to the Microsoft
stack to build business
solution software.*

*Microsoft Dynamics Crm 2015
Application Design
Maintainable JavaScript
Microsoft Dynamics Crm
Customization Essentials*