

## Sap Solution Manager

How does it interact with your applications? What functions do your employees carry out in which SAP system? What are the benefits of partnering with Program Management for acquisition planning? What does cocreation mean to us? Which critical Business Processes will be affected? Defining, designing, creating, and implementing a process to solve a challenge or meet an objective is the most valuable role... In EVERY group, company, organization and department. Unless you are talking a one-time, single-use project, there should be a process. Whether that process is managed and implemented by humans, AI, or a combination of the two, it needs to be designed by someone with a complex enough perspective to ask the right questions. Someone capable of asking the right questions and step back and say, "What are we really trying to accomplish here? And is there a different way to look at it?" This Self-Assessment empowers people to do just that - whether their title is entrepreneur, manager, consultant, (Vice-)President, CxO etc... - they are the people who rule the future. They are the person who asks the right questions to make SAP Solution Manager investments work better. This SAP Solution Manager All-Inclusive Self-Assessment enables You to be that person. All the tools you need to an in-depth SAP Solution Manager Self-Assessment. Featuring 953 new and updated case-based questions, organized into seven core areas of process design, this Self-Assessment will help you identify areas in which SAP Solution Manager improvements can be made. In using the questions you will be better able to: - diagnose SAP Solution Manager projects, initiatives, organizations, businesses and processes using accepted diagnostic standards and practices - implement evidence-based best practice strategies aligned with overall goals - integrate recent advances in SAP Solution Manager and process design strategies into practice according to best practice guidelines Using a Self-Assessment tool known as the SAP Solution Manager Scorecard, you will develop a clear picture of which SAP Solution Manager areas need attention. Your purchase includes access details to the SAP Solution Manager self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows your organization exactly what to do next. You will receive the following contents with New and Updated specific criteria: - The latest quick edition of the book in PDF - The latest complete edition of the book in PDF, which criteria correspond to the criteria in... - The Self-Assessment Excel Dashboard - Example pre-filled Self-Assessment Excel Dashboard to get familiar with results generation - In-depth and specific SAP Solution Manager Checklists - Project management checklists and templates to assist with implementation INCLUDES LIFETIME SELF ASSESSMENT UPDATES Every self assessment comes with Lifetime Updates and Lifetime Free Updated Books. Lifetime Updates is an industry-first feature which allows you to receive verified self assessment updates, ensuring you always have the most accurate information at your fingertips. SAP S/4HANA is here, and the stakes are high. Get your project right with this guide to SAP Activate! Understand the road ahead: What are the phases of SAP Activate? Which activities happen when? Start by setting up a working system, then walk through guided configuration, and learn how to deploy SAP S/4HANA in your landscape: on-premise, cloud, or hybrid. Take advantage of SAP Activate's agile methodology, and get the guidance you need for a smooth and successful go-live! In this book, you'll learn about: a. Foundations Get up to speed with SAP Activate. Learn about key concepts like fit-to-standard and fit/gap analysis, understand the methodology, and walk through the key phases of project management. b. Tools and Technologies Open up your SAP Activate toolkit. See how to access SAP Activate content with SAP Best Practices Explorer, SAP Solution Manager, and more. Then, use SAP Best Practices and SAP Model Company to set up a working system for your workshops. c. Deployment Deploy SAP S/4HANA, step by step. Follow detailed instructions to plan, prepare for, and execute your on-premise or cloud deployment activities according to SAP Activate. Walk through key scenarios for a hybrid implementation of SAP S/4HANA in your landscape. Highlights Include: 1) Deployment 2) Guided configuration 3) Agile project delivery 4) SAP Best Practices 5) SAP Model Company 6) Organizational change management 7) SAP S/4HANA 8) SAP S/4HANA Cloud 9) Hybrid landscapes 10) C\_ACTIVATE05 certification When designing your global SAP systems, you must consider the key question of whether you should implement one global system or several distributed local systems. This book helps you to make a sound decision and successfully implement the most appropriate system architecture. In this book, you'll learn about the business process challenges faced by a global enterprise, and you'll explore the technical requirements for carrying out global implementation projects. All relevant subject areas are covered, including the many different requirements global systems must meet, factors influencing the architecture, and available architecture options. In addition, you'll find valuable information and best practices on how to optimally map system topologies through IT. Extensive customer examples and an invaluable decision matrix serve to round off this comprehensive guide. SAP NetWeaver AS ABAP - System Administration SAP Solution Manager 7.0 - Service Desk

Monitoring and Operations with SAP Solution Manager  
SAP Activate

***This unique book helps administrators and IT managers to quickly understand the full functionality of SAP Solution Manager, release 4.0. Readers get a thorough introduction in the areas of Implementation and Operations, especially in the scenarios Project Management, Service Desk, Change Request Management, and the brand new function Diagnostics (root cause analysis). The integration capabilities with third-party tools from the areas of Help Desk and Modelling, as well as the relation between the functionality and ITIL Application Management are also dealt with in detail. The book is based on the latest information derived from the ramp-up experience of release 4.0, and makes extensive use of invaluable customer success stories. Highlights include: - SAP Solution Manager and ITIL - Support in the Application Management Phases - End-to-End Solution Support - Change Request Management - Solution Monitoring and Reporting - Solution Manager Diagnostics (Root Cause Analysis) - Issue Management and Service Desk - Roadmaps and Implementation Content - Test Support and E-Learning Management - Planning and Delivery of SAP Services - Integration of Third Party Tools***

***• Provides a complete overview of the solution for the management of business applications• Explains the processes and functions in release 7.1 clearly• Shows all tools in day-to-day useWhat's new in SAP Solution Manager 7.1? In this book, you'll find much more than the answer to this question. Discover all of the platform's functions and learn how to support and improve the planning, operation, and optimization of your solution with SAP Solution Manager. Comprehensive and up to date, this definitive book leaves no questions unanswered!All Concepts Explained ConciselyWhether it's the new Monitoring and Alerting Infrastructure, Custom Code Management, orChange Impact Analysis that you are interested in, you can take a look "under the hood" of SAP Solution Manager and understand its concepts.Every Phase, Every ProcessFind out how SAP Solution Manager supports you in all project phases-from the creation of the Business Blueprint, to the continuous optimization of your solution.Tools in ActionFind comprehensive descriptions and screenshots that show the essential functional areas of SAP Solution Manager in use.Customer CasesBecome inspired for your own project! Ten articles will show you how other customers use the new features included in SAP Solution Manager.New in This EditionDiscover the management of non-SAP software, Monitoring and Alerting, Landscape Management Database, and much more. This completely revised edition brings you right up to date.***

***Use SAP Solution Manager to monitor the amount and efficiency of custom code in your system Learn how to take advantage of tools such as CCLM, SCOV, SAP Clone Finder, the Custom Development Management Cockpit, and more Explore custom code best practices and reporting techniques Custom code is a vital component of any successful SAP implementation. But it must be managed, or it becomes an obstacle to future enhancement and innovation. Take the proactive approach to taming your custom code with this book: always be in control, make changes when and where they are needed, don't get slowed down by bad code, and always be ready for the next upgrade. Custom Code Management Business Blueprint Meet your most trusted companion in managing custom code! Learn what the SAP Solution Manager Business Blueprint does, how to create it, and understand and use the different management phases. Practical Advice No matter your volume of custom code, learn when and where to use specific tools to optimize your custom code investment.Code Measurement Understand how to set up and use different tools and metrics that analyze, measure, and display custom code: SAP Coverage Analyzer, SAP Global Workload Monitor, and more. How-To Steps Find detailed, step-by-step instructions that will help you get the specific tools you need up and running in no time. Bonus Appendices Find coding examples, helpful lists of SAP Notes, information on upcoming functionalities, and more to get you on your way.***

***Manage Your SAP Projects with SAP Activate  
Project Management for SAP S/4HANA***

***Managing Custom Code in SAP***

***Change Request Management with SAP Solution Manager***

***SAP Solution Manager & ARIS Platform***

Master the SAP product ecosystem, the client environment, and the feasibility of implementing critical business process with the required technical and functional configuration. SAP Project Management Pitfalls is the first book to provide you with real examples of the pitfalls that you can avoid, providing you with a road-map to a successful implementation. Jay Kay, a SAP Program Manager for Caggemini, first takes a deep dive into common pitfalls in implementing SAP ERP projects in a complex IT landscape. You will learn about the potential causes of failures, study a selection of relevant project implementation case studies in the area, and see a range of possible countermeasures. Jay Kay also provides background on each - the significance of each implementation area, its relevance to a service company that implements SAP projects, and the current state of research. Key highlights of the book: Tools and techniques for project planning and templates for allocating resources Industry standards and innovations in SAP implementation projects in the form of standard solutions aimed at successful implementation Managing SAP system ECC upgrades, EHP updates and project patches Learn effective ways to implement robust SAP release management practices (change management, BAU) Wearing a practitioner's insight, Jay Kay explores the relevance of each failed implementation scenario and how to support your company or clients to succeed in a SAP implementation. There are many considerations when implementing SAP, but as you will learn, knowledge, insight, and effective tools to mitigate risks can take you to a successful implementation project.

Within the pages of this one-of-a-kind guidebook, the architects of SAP Solution Manager walk you through the complete set of tools SAP provides for problem analysis. Each type of available analysis tools is described in detail, focusing on the available End-to-End tools and technology tools that are not solution-specific. Then, each individual tool is described separately with a brief case study, as well as architecture details and best practices for usage. By showing you all of the most important screens and monitors, providing hints for data interpretation, and describing the integration issues, this SAP PRESS Essentials guide provides you with everything needed to fully analyze your SAP system landscape. The new edition of this best seller explains how SAP Solution Manager supports application management professionals (project managers and project teams, quality managers, and administrators) during the entire life cycle of SAP solutions. The book begins with a detailed overview of the innovative support concept, "SAP Enterprise Support," and provides readers with comprehensive coverage of all functional areas of SAP Solution Manager. Readers benefit from expert insights into the newest topics such as work centres and the Run SAP methodology. Then, explore how to use SAP Solution Manager for requirements analysis, design, set-up and configuration, deployment, operations, and optimising your solution. Throughout the book you'll find in-depth usage examples with corresponding screenshots that highlight all key functions, including monitoring, service desk, change request management, root cause analysis, reporting, and the new quality management concept. In addition, you'll gain practical knowledge that you can leverage immediately from an entirely new chapter on the SAP ecosystem, complemented by insightful customer reviews.

Managing Your Digital Business

SAP Solution Manager Enterprise Edition

SAP Solution Manager 7.2 System Configuration Certification Guide

Global SAP Systems - Design and Architecture

SAP Solution Manager Interview Questions

*If you re tired of managing change requests in Microsoft Excel lists or sending transport releases via email, this practical guide is the book for you With detailed coverage of both the basic and extended configuration of Change Request Management within SAP Solution Manager, you'll quickly master all the methods and tools needed to systematically implement changes to SAP systems. In addition, you ll learn about important topics such as enhanced Transport Management (CTS+), Transport Strategies, Conditions, and Quality Gate Management. Change Request Management from A to Z: Discover best practices and little-know secrets for step-by-step technical configuration, creation of projects, and monitoring and administration. Practical Implementation: Familiarize yourself with numerous real-world areas of use: roles and activities, urgent correction, retrofit process, hot news, change tracking, configuration of work centers, and much more. ITIL in Real Life: Find practical tips and advice for implementing the Change Management process according to ITSM/ITIL.The Ideal Companion for all Project Phases: Learn how best to plan for a Change Request Management project, and continue to use this book as a reference for ongoing development and post-implementation optimization. Cross-Release Coverage: Based on the Enterprise Edition of SAP Solution Manager, almost all functions described can also be used for the standard edition (Release 7.0 SPS18).*

*How does a system administrator know whether the myriad of functions within SAP Solution Manager are working reliably? What are the benefits of partnering with Program Management for acquisition planning? Do you use Regression modeling or do you test only what you think you know? SAP Solution Manager: what is useful for Business Intelligence? What functions do your employees carry out in which SAP system? Defining, designing, creating, and implementing a process to solve a challenge or meet an objective is the most valuable role... In EVERY group, company, organization and department. Unless you are talking a one-time, single-use project, there should be a process. Whether that process is managed and implemented by humans, AI, or a combination of the two, it needs to be designed by someone with a complex enough perspective to ask the right questions. Someone capable of asking the right questions and step back and say, "What are you really trying to accomplish here? And is there a different way to look at it?" This Self-Assessment empowers people to do just that - whether their title is entrepreneur, manager, consultant, (Vice-)President, CxO etc... - they are the people who rule the future. They are the person who asks the right questions to make SAP Solution Manager investments work better. This SAP Solution Manager All-Inclusive Self-Assessment enables You to be that person. All the tools you need to an in-depth SAP Solution Manager Self-Assessment. Featuring 913 new and updated case-based questions, organized into seven core areas of process design, this Self-Assessment will help you identify areas in which SAP Solution Manager improvements can be made. In using the questions you will be better able to: - diagnose SAP Solution Manager projects, initiatives, organizations, businesses and processes using accepted diagnostic standards and practices - implement evidence-based best practice strategies aligned with overall goals - integrate recent advances in SAP Solution Manager and process design strategies into practice according to best practice guidelines Using a Self-Assessment tool known as the SAP Solution Manager Scorecard, you will develop a clear picture of which SAP Solution Manager areas need attention. Your purchase includes access details to the SAP Solution Manager self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows your organization exactly what to do next. You will receive the following contents with New and Updated specific criteria: - The latest quick edition of the book in PDF - The latest complete edition of the book in PDF, which criteria correspond to the criteria in... - The Self-Assessment Excel Dashboard - Example pre-filled Self-Assessment Excel Dashboard to get familiar with results generation - In-depth and specific SAP Solution Manager Checklists - Project management checklists and templates to assist with implementation INCLUDES LIFETIME SELF ASSESSMENT UPDATES Every self assessment comes with Lifetime Updates and Lifetime Free Updated Books. Lifetime Updates is an industry-first feature which allows you to receive verified self assessment updates, ensuring you always have the most accurate information at your fingertips.*

*Imagine that it's the 1950s, and you are in charge of developing the U. S. interstate system. There are countless roads already in use. The system can go in numerous different directions. Where do you begin? Starting to transform your business with SAP NetWeaver is that daunting. NetWeaver is both an application platform and an integration platform. It integrates your current IT systems to enable portals, collaboration, data management, and development environments. To grasp the complexities and possibilities of SAP ASAP, dig in with SAP NetWeaver For Dummies and explore: MySAP Business Suite SAP Enterprise Planning Resource (ERP), Customer Relationship Management (CRM), Supply Chain Management (SCM), Human Capital Management (HCM), Product Lifecycle Management (PLM), Supplier Relationship Management (SRM), and more Mobile Infrastructure that performs like a universal translator for mobile interfaces, including laptops, wireless phones, and PDAs Master Data Management, including using the content consolidation technique to "clean up" data, master data harmonization to distribute it, and central master data management to maintain a data repository Web Application Service and NetWeaver Developer Studio—tools that let you integrate and create your own customized applications Written by Dan Woods, former CTO of The Street.com and CapitalThinking, and Jeffrey Word, the Director of Technology Strategy for SAP, this guide features real-life stories from businesses and examples of typical uses to help you cut through the complexities and get up and running. It includes a CD-ROM with: Detailed white papers and product overviews Stores from customers using SAP NetWeaver today Demos that show SAP NetWeaver in action A directory of resources for additional information Like that interstate system, SAP NetWeaver doesn't have to be integrated all at once. You choose the applications that have the most potential to benefit your company's operations and bottom line. SAP NetWeaver For Dummies even gives you recommendations for rolling it out and suggests practical ways to get started and get quick returns on your SAP investment. Then you're going full-speed ahead on the road to success!*

*SAP Solution Manager a Complete Guide*

*The Comprehensive Guide*

*Sap Certified Solution Manager Associate - Configuration for Operations for Sap Solution Manager 7.1*

*Implementing SAP S/4HANA*

*Implementing SAP Business Suite on SAP HANA*

**No testing means no Go-live! But how do you make sure that your tests are comprehensive and deliver valid results? This complete guide to test planning and test execution answers all of your questions. Not only will you learn the basics for a test strategy and a test methodology that fit the requirements of your solution, you will also understand functionality and usage of all the tools SAP and their partners provide for testing: Extensive, practical chapters on the most important tools, SAP Solution Manager and eCATT, as well as substantial coverage of TDMS, HP Quality Center, and SAP LoadRunner show exactly how to perform functional and performance tests. In addition, for each tool you'll find a real-life project report from a well known SAP customer.For this second edition, the book has been thoroughly revised and extended by more than 350 pages. New topics include SAP TAO, HP Quality Center, RunSAP, and SOA testing.**

**This practical guide provides you with comprehensive information on how to develop a concept for central system monitoring and then implement it using SAP Solution Manager. Based on detailed, step-by-step instructions, you'll learn about the configuration of this solution, how to setup the monitoring functionality, and how best to utilize the Alert Monitor and central auto-reaction methods. A chapter on performance reporting using SAP NetWeaver BW serves to round out this exceptional book. Central Monitoring Concepts: Learn about the selection of key performance indicators and specification of threshold values. Infrastructure Configuration: Get detailed information on the components and configuration of SAP Solution Manager, satellite system add-ins, users, RFC connections, agents, and solution landscapes. Setting Up System Monitoring: Learn detailed best practices for how to set up monitoring, and how to use the Alert Monitor, monitor Java environments and the central auto-reaction methods. IT Performance Reporting Discover how to monitor your organization's adherence to service level agreements using SAP NetWeaver BW and SAP Solution Manager. New Edition, Updated, and Extended The second edition of this book is updated for SAP Solution Manager, Enterprise Edition, and extended with chapters on IT Reporting Suite and Java components, and more.**

**• Understand the Basis system's inner workings to quickly address critical situations• Get step-by-step instructions and practical tips on administration• Explore new information on SAP Solution Manager 7.1, enhancement packages, and the new monitoring infrastructure• 4th edition, updated and expandedIn the fourth edition of this flagship reference, you'll find updated, expanded, and revised information of the most important administration topics for SAP NetWeaver Application Server ABAP. From getting started with the system, to client administration and authorization concepts, to system monitoring, you'll find all administration tools and practical instructions to optimally configure your system. This book is an essential companion for your daily work.All Concepts ExplainedLearn everything you need to know about the functioning of SAP Basis. After reading this book, SAP specifics such as work processes, authorizations, and monitoring will no longer baffle you.Tools in Practical UseGet to know the function and handling of all administration tools, which includes SAP NetWeaver Administrator, DBA Cockpit, transport tools, and many more.Concrete InstructionsReproduce the most essential administrator tasks, based on detailed descriptions and comprehensive screenshots.Tips from SAP Support ExpertsGear up for critical situations, and benefit from the day-to-day experience that the authors gained in many years of working in SAP support.New in this EditionExpand your knowledge with this new edition. It now includes sections on SAP Solution Manager 7.1, Monitoring and Alert Infrastructure, System Landscape Directory, and CTS+.****Highlights• SAP NetWeaver AS ABAP architecture• Dialog and background processing• Accounting and lock management• Setting up a system landscape• Client administration• SAP clients, users, and authorizations administration• Software logistics and instance maintenance• System monitoring• SAP Solution Manager**

**SAP Solution Manager**

**Testing SAP Solutions**

**Practical Guide**

**How to Avoid the Most Common Pitfalls of an SAP Solution**

**SAP Solution Manager a Complete Guide - 2019 Edition**

With more than 150 certification questions, answers, and explanations this resource provides an understanding of the complex topic of SAP. Key topics include rollout and Implementation, synchronization with existing business process, and ongoing support "Make the grade with this SAP Solution Manager 7.2 certification study guide! From installation and configuration to monitoring and management, this guide will review the key technical and functional knowledge you need to pass your exam with flying colors each topic area, and practice questions and answers to solidify your knowledge. Your path to SAP Solution Manager certification begins here!"--

Explore and use the agile techniques of SAP Activate Framework in your SAP Projects. About This Book Explore the three pillars of SAP Activate and see how it works in different scenario. Understand and Implement Agile and Scrum concepts in SAP Activate, and manage your SAP projects effectively. Who This Book Is For This book is For readers who want to understand the working of SAP Activate and use it to manage SAP projects. Prior knowledge of SAP Hana is must. What You Will Learn Understand the fun with the structure and characteristics of SAP Activate. Explore the application scenarios of SAP Activate. Use Agile and Scrum in SAP Projects effectively and efficiently Implement your learning into a sample project to explore and understand the benefits of been a general observation that most SAP consultants and professionals are used to the conventional waterfall methodology. Traditionally, this method has been there for ages and we all grew up learning about it and started practicing it in real world. The

revolutionized the way we manage our projects and businesses. SAP Activate is an innovative, next generation business suite that allows producing working deliverables straight away. Manage your SAP Project with SAP Activate, will take your learning to the next level. Understand and practice the SAP Activate Framework. The focus is to take you on a journey of all the phases of SAP Activate methodology and make you understand all the phases with real time project examples. The author explains how SAP Activate methodology works in real life cases, with a comprehensive discussion on Agile and Scrum, in the context of SAP Project. You will get familiar with SAP S4HANA which is an incredibly innovative platform for businesses which can store business data, interpret it, analyze it, process it in real time, and act upon the business requirement. Style and approach An easy to follow approach with concepts explained via scenarios and project examples

Sap Solution Manager Certification Review  
SAP Enterprise Support  
IT Service Management in SAP Solution Manager  
ASAP to Run SAP  
SAP Project Management Pitfalls

With its new support offering, SAP promises reliable operations of complex system landscapes, longterm investment protection, and a constant ability to innovate. But what exactly does this mean? What is the benefit of SAP Enterprise Support in daily SAP operations, and how does SAP support you in bringing your business processes to the next level? You'll find the answers to these questions in this book. SAP Solution Manager as Consolidated Data Source Discover how SAP Solution Manager supports you in building a single source of truth for your IT operations. Customer COE and Quality Management Learn how SAP helps you with establishing a central Customer Center of Expertise and internal quality management for business and IT processes, including Continuous Quality Checks by SAP. Be Ready for Innovation Get to know what SAP's support in integration testing and technical integration validation can do for you. Plus, explore how SAP enhancement packages and the switch framework enable the smooth implementation of new functionality during live operations. Maintenance, Upgrades and 3rd-Party Software Understand how SAP supports partner solutions, and get detailed information on the new maintenance strategy and all related tools and services. New, Extended Edition New topics in this edition include the TCO measurement platform based on SAP Solution Manager and explanations of the usage rights under SAP Enterprise Support and under SAP Standard Support.

SAP Certified Solution Manager Associate - Configuration for Operations for SAP Solution Manager 7.1 (SM100) Questions with Answers & Explanations Clearing the Solution Manager Certification will not automatically lead you to a job. However a Certification with some project experience will certainly open a lot of doors for you. The consultants who will benefit the most from a certification are the ones with typically less than 2 year's project experience. This is not to say that consultants with higher experience will not benefit, but at that level, having a certification matters much less. So if you have little or no SAP-Solution Manager experience, you should get yourself certified, get some project experience, and then the whole of the SAP World open for you to explore. Helping you with the first step on your ladder to success is this book.

This book is your comprehensive guide to the building, development, and operation of an SAP Customer Competence Center. As the principal reference on SAP CCC, it brings together strategic advice, practical instruction, field-tested examples, and best practices. Each area of SAP CCC is covered from developing and establishing an SAP CCC strategy to creating and enabling employees. It is addressed sequentially, as it would be in an actual project. Definitive advice regarding the operation of a CCC and numerous examples based on the authors' project experiences bring these concepts to life.

Readers get a detailed overview of key success factors for the setup and operation of SAP CCC and learn how best to develop the strategy needed for an efficient and effective support organization. Plus, discover best practices and procedures for the implementation of SAP CCC and its integration with the enterprise. In addition, benefit from an in-depth look at the service portfolio that SAP offers in order to support enterprises in setting up, and further developing SAP CCC. Finally, the authors also provide an outlook on current and future trends including Enterprise SOA and Expertise on Demand in order to shed light on their relevance for the support organization.

SAP Solution Manager A Complete Guide - 2020 Edition  
Implementing SAP Customer Competence Center  
SAP Administration - Practical Guide  
Conception and Installation of System Monitoring Using the SAP Solution Manager  
Measuring Your SAP Total Cost of Operations with SAP Solution Manager KPIs

*SAP Solution Manager* Sap Press America

Ce travail de diplôme est relatif à SAP Solution Manager, son rôle au sein d'un paysage de systèmes SAP et une présentation de la configuration de ses fonctions relatives à la surveillance des systèmes et au support. ARIS Platform, suite d'utils développée par IDS Scheer pour l'excellence dans la gestion des processus métiers, est également présentée et mise en lien avec SAP Solution Manager. Le travail de a été réalisé en collaboration avec le Centre de compétences SAP de la HES-SO Valais et suivi par le Prof. Dr. Werner Maier. Messieurs Olivier Tosi et Ivan Schnyder, assistants, m'ont également apporté leur aide. Le document final se décompose en deux parties principales. Une partie théorique et une partie pratique. La partie théorique comprend les éléments suivants : - Présentation du Centre de compétence SAP de la HES-SO Valais - Présentation de l'entreprise SAP - Présentation du support offert par SAP - Présentation de SAP Solution Manager - Présentation de la méthodologie ITIL - Présentation de l'ARIS La partie pratique relative à SAP Solution Manager présente à l'ide de captures d'écrans les éléments suivants : - Configuration de la surveillance centralisée des systèmes (System Monitoring) - Planification et exécution centralisée des tâches d'administration (Central System Administration) - Configuration et génération automatique de rapports EarlyWatch Alerts - Configuration et génération automatique de rapports de niveau de service (Service Level Reporting) - Création, affichage et surveillance de processus métiers (Business Process Monitoring) - Implémentation du support à l'utilisateur centralisé de base et analyse et configuration des améliorations possibles (Service Desk) Concernant ARIS, le scénario implique la création d'un processus métier au sein de SAP Solution Manager, puis son transfert vers ARIS Business Architect for SAP NetWeaver 7.0 sous forme de schéma EPC. Ensuite, ce processus peut être modifié et synchronisé à nouveau avec SAP Solution Manager.

Make the grade with this SAP Solution Manager 7.2 certification study guide! From installation and configuration to monitoring and management, this guide will review the key technical and functional knowledge you need to pass your exam with flying colors. Explore test methodology, key concepts for each topic area, and practice questions and answers to solidify your knowledge. Your path to SAP Solution Manager certification begins here! a. Test Structure Prepare with up-to-date information on each topic covered in the C\_SM100\_7205 exam, including SAP Solution Manager architecture, configuration, monitoring, and more. b. Core Content Review major subject areas like system and application monitoring, landscape design, process management, and job management. Then dial in with important terminology, and key takeaways for each subject. c. Q&A After reviewing each chapter, test your skills with in-depth questions and answers for each section and improve your test-taking skills.

1) C\_SM100\_7205 2) Configuration 3) Architecture 4) Lifecycle management 5) Landscape management 6) Monitoring 7) Maintenance 8) Process and job management 9) SAP EarlyWatch Alert

Upgrading SAP

SAP Solution Manager for SAP S/4HANA

SAP Basis Administration Handbook, NetWeaver Edition

SAP NetWeaver For Dummies

Technology Associate Exam

Implement a powerful end-to-end SAP administration solution Get peak performance from your SAP ERP infrastructure using the detailed implementation, maintenance, and support information in this comprehensive resource. SAP Basis Administration Handbook, NetWeaver Edition delivers integrated management strategies covering both ABAP and Java stacks. Discover how to deploy components, accurately size throughout, configure Oracle databases, back up your system, and repair performance problems. Career trends, certification requirements, and marketable SAP Basis skills are also discussed in this practical guide. Essential Skills for SAP Professionals: Plan, prepare, and install SAP NetWeaver Application Server Set up, configure, and troubleshoot Java and ABAP stacks Establish server infrastructure and efficiently balance workloads Incorporate transport management and software logistics Resolve performance issues and startup problems Access SAP support infrastructure through SAP Service Marketplace Manage and back up Oracle databases using BR\*TOOLS Perform system copies, stack upgrades, and OS/DB migrations

• Understand how to process all of your service, problem, and change requests• Get step-by-step configuration instructions for ChaRM and Application Incident Management (the new Service Desk)• Find practical advice and best practices• Up to date for release 7.1Are you ready to forever simplify the way your company processes and attends to service requests? With AIM and ChaRM, SAP Solution Manager provides the functionality you need to do just that-and this book provides everything you need to know to take advantage of it! You'll find both the background and the configuration steps you need to have the major service functionalities up and sailing smoothly in no time.Comprehensive IntroductionLearn about the principles of ITSM, and see how you can integrate them holistically into Application Lifecycle Management and SAP Solution Manager.Major Tools in IT Service ManagementObtain the background information you need on AIM and ChaRM, understand Incident and Problem Management, learn how to work with requests for change, and much more.Configuration StepsFind explicit, functional configuration instructions and screenshots that will help you get AIM and ChaRM running in your SAP system.Reporting and AnalyticsUnderstand how to use key KPI-based reporting features and dashboards to monitor progress and status.SAP Solution Manager 7.0 vs. 7.1Get the nitty-gritty when it comes to differences between SAP Solution Manager releases. Also, overcome potential trip-ups, and find recommendations and best practices when upgrading.Highlights Include• Application Incident Management (AIM)• Change Request Management (ChaRM)• SAP CRM Web UI• Application Lifecycle Management integration• Roles and responsibilities• End-to-end setup activities• Approval management procedures• Transport Management System• SAP and non-SAP changes• Deltas between 7.0 and 7.1• Reporting and analytics• Core and extended ITSM features

"1st German edition published 2013 by Galileo Press, Bonn, Germany."

Performing End-to-End Root Cause Analysis Using SAP Solution Manager

With this hands-on guide to SAP Solution Manager (SolMan) 7.2, you'll find everything you need to maintain your SAP landscape. --

Are there any disadvantages to implementing SAP Solution Manager? There might be some that are less obvious? How would one define SAP Solution Manager leadership? Has the direction changed at all during the course of SAP Solution Manager? If so, when did it change and why? Is Supporting SAP Solution Manager documentation required? What are specific SAP Solution Manager Rules to follow? Defining, designing, creating, and implementing a process to solve a challenge or meet an objective is the most valuable role... In EVERY group, company, organization and department. Unless you are talking a one-time, single-use project, there should be a process. Whether that process is managed and implemented by humans, AI, or a combination of the two, it needs to be designed by someone with a complex enough perspective to ask the right questions. Someone capable of asking the right questions and step back and say, 'What are we really trying to accomplish here? And is there a different way to look at it?' This Self-Assessment empowers people to do just that - whether their title is entrepreneur, manager, consultant, (Vice-)President, CxO etc... - they are the people who rule the future. They are the person who asks the right questions to make SAP Solution Manager investments work better. This SAP Solution Manager All-Inclusive Self-Assessment enables You to be that person. All the tools you need to an in-depth SAP Solution Manager Self-Assessment. Featuring 703 new and updated case-based questions, organized into seven core areas of process design, this Self-Assessment will help you identify areas in which SAP Solution Manager improvements can be made. In using the questions you will be better able to: - diagnose SAP Solution Manager projects, initiatives, organizations, businesses and processes using accepted diagnostic standards and practices - implement evidence-based best practice strategies aligned with overall goals - integrate recent advances in SAP Solution Manager and process design strategies into practice according to best practice guidelines Using a Self-Assessment tool known as the SAP Solution Manager Scorecard, you will develop a clear picture of which SAP Solution Manager areas need attention. Your purchase includes access details to the SAP Solution Manager self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows your organization exactly what to do next. Your exclusive instant access details can be found in your book.