

Shortell And Kaluzny S Healthcare Management 6th Ed

"The Law of Healthcare Administration teaches readers to think through these and other questions of law. Wide-ranging and skillfully written, author Stuart Showalter surveys the pressing issues uncovered during of two centuries of US policy, court decisions, and regulation. Unlike other textbooks on healthcare law, this book emphasizes a practical understanding of legal concepts of interest to students and educators in health administration, public health, nursing, allied health, and related programs. It does so in plain, accessible language, featuring real-life judicial decisions"--

"Nurses play a vital role in improving the safety and quality of patient care -- not only in the hospital or ambulatory treatment facility, but also of community-based care and the care performed by family members. Nurses need know what proven techniques and interventions they can use to enhance patient outcomes. To address this need, the Agency for Healthcare Research and Quality (AHRQ), with additional funding from the Robert

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Wood Johnson Foundation, has prepared this comprehensive, 1,400-page, handbook for nurses on patient safety and quality -- Patient Safety and Quality: An Evidence-Based Handbook for Nurses. (AHRQ Publication No. 08-0043)."--Online AHRQ blurb,

<http://www.ahrq.gov/qual/nursesfdbk>.

The third edition of Strategic Human Resources Management In Health Services Organizations articulates the links that exist among strategy, organizational design and behavior, and human resources management: It not only describes human resources functions within organizations but also provides a model of major organizational components that shape the human resources options available for health services managers. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Organizations around the world are using Lean to redesign care and improve processes in a way that achieves and sustains meaningful results for patients, staff, physicians, and health systems. Lean Hospitals, Third Edition explains how to use the Lean methodology and mindsets to improve safety, quality, access, and

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morale while reducing costs, increasing capacity, and strengthening the long-term bottom line. This updated edition of a Shingo Research Award recipient begins with an overview of Lean methods. It explains how Lean practices can help reduce various frustrations for caregivers, prevent delays and harm for patients, and improve the long-term health of your organization. The second edition of this book presented new material on identifying waste, A3 problem solving, engaging employees in continuous improvement, and strategy deployment. This third edition adds new sections on structured Lean problem solving methods (including Toyota Kata), Lean Design, and other topics. Additional examples, case studies, and explanations are also included throughout the book. Mark Graban is also the co-author, with Joe Swartz, of the book Healthcare Kaizen: Engaging Frontline Staff in Sustainable Continuous Improvements, which is also a Shingo Research Award recipient. Mark and Joe also wrote The Executive's Guide to Healthcare Kaizen.

A Case Study Approach

The Economics of Health Reconsidered

A Comprehensive Guide

The Healthcare Consultant's Handbook:

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Career Opportunities and Best Practices Essentials of Health Care Management Designing and Conducting Health Surveys Offering state-of-the-art application of management and organizational thinking and research to healthcare organizations, this text targets graduate students in health services management programs or graduate students in health professions taking management courses. This text is grounded in contemporary research and thinking, and offers broad coverage from hospitals to biotech companies. Updated material has been added throughout to reflect new knowledge and latest advances. It boasts nationally prominent authors and co-authors, with some new co-authors in this new edition.

In *Unmanageable Care*, anthropologist Jessica M. Mulligan goes to work at an HMO and records what it 's really like to manage care. Set at a health insurance company dubbed Acme, this book chronicles how the privatization of the health care system in Puerto Rico transformed the experience of accessing and providing care on the island. Through interviews and participant observation, the book explores the everyday contexts in which market reforms were enacted. It follows privatization into the compliance department of a managed care organization, through the visits of federal auditors to a health plan, and into the homes of health plan members who recount their experiences navigating the new managed care system. In the 1990s and early 2000s, policymakers in Puerto Rico sold off most of the island 's public health facilities and enrolled the poor, elderly and disabled into for-profit managed care plans. These reforms were supposed to promote efficiency, cost-effectiveness, and high quality care. Despite the optimistic promises of market-based reforms, the system became more expensive, not more efficient; patients rarely

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behaved as the expected health-maximizing information processing consumers; and care became more chaotic and difficult to access. Citizens continued to look to the state to provide health services for the poor, disabled, and elderly. This book argues that pro-market reforms failed to deliver on many of their promises. The health care system in Puerto Rico was dramatically transformed, just not according to plan.

Pulmonary and Critical Care Medicine – as only Harrison 's can cover it Featuring a superb compilation of chapters related to pulmonary and critical care topics derived from Harrison 's Principles of Internal Medicine, Nineteenth Edition (including content from the acclaimed Harrison 's DVD, now available here in print), this concise, full-color clinical companion delivers the latest knowledge in the field backed by the scientific rigor and authority that have defined Harrison 's. You will find 45 chapters from more than 70 renowned editors and contributors in a carry-anywhere presentation that is ideal for the classroom, clinic, ward, or exam/certification preparation. Features:

- Logically divided into five sections that reflect the scope of pulmonary and critical care medicine: Diagnosis of Respiratory Disorders, Diseases of the Respiratory System, General Approach to the Critically Ill Patient, Common Illnesses and Syndromes, and Disorders Complicating Critical Illnesses and Their Management
- Integration of pathophysiology with clinical management
- High-yield board review questions make this text ideal for keeping current or preparing for the boards
- Valuable appendix of laboratory values of clinical importance

This book presents cutting edge thinking on the management of health care organizations. Practical and conceptual skills are taught to help students focus on more efficient health care delivery. Also covered is development of leadership skills, future

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trends in health care management, guidelines for designing effective work groups and a section on managing conflict.

Methods and Approaches

A Critical Analysis of Quality Improvement Strategies

Handbook on Data Envelopment Analysis

A Text in Organization Theory and Behavior

Evaluation and Decision Making for Health Services

The New Public Health

The first wide-ranging analysis of business trends in the manufacturing segment of the health care industry.

This handbook covers DEA topics that are extensively used and solidly based. The purpose of the handbook is to (1) describe and elucidate the state of the field and (2), where appropriate, extend the frontier of DEA research. It defines the state-of-the-art of DEA methodology and its uses. This handbook is intended to represent a milestone in the progression of DEA. Written by experts, who are generally major contributors to the topics to be covered, it includes a comprehensive review and discussion of basic DEA models, which, in the present issue extensions to the basic DEA methods, and a collection of DEA applications in the areas of banking, engineering, health care, and services. The handbook's chapters are organized into two categories: (i) basic DEA models, concepts, and their extensions, and (ii) DEA applications. First edition contributors have returned to update their work. The second edition includes updated versions of selected first edition chapters. New chapters have been added on: different approaches with no need for a priori choices of weights (called "multipliers) that reflect meaningful trade-offs, construction of static and dynamic DEA technologies,

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slacks-based model and its extensions, DEA models for DMUs that have internal structures network DEA that can be used for measuring supply chain operations, Selection of DEA applications in the service sector with a focus on building a conceptual framework, research design and interpreting results.

Completely updated to address the challenges faced by modern health care organizations, the sixth edition of SHORTELL AND KALUZNY'S HEALTH CARE MANAGEMENT: ORGANIZATION DESIGN AND BEHAVIOR offers a more global perspective on how the United States and other countries address issues of health and health care. Written by internationally recognized and respected experts in the field, the new edition continues to bring a systemic understanding of organizational principles, practices, and insight to the management of health services organizations. Based on state-of-the-art organizational theory and research, the text emphasizes application and challenges you to provide a solution or a philosophical position. Coverage includes topics ranging from pay for performance and information technology to ethics and medical tourism and expands upon a major theme of the fifth edition: health care leaders must effectively design and manage health care organizations while simultaneously influencing and adapting to changes in environmental context. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The Second Edition of this best-selling text has been completely revised and updated with new insights, evidence, and references throughout every chapter. There

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are two new chapters -- Evidence-Based Regulation and Evidence-Based Leadership -- that expand on concepts and examine the framework of evidence-based management.

Organizational Behavior in Health Care

Introduction to Health Care Management

A New Health System for the 21st Century

Pay for Performance in Health Care

Improving Quality, Patient Safety, and Employee Engagement, Third Edition

Unmanageable Care

On its initial publication, *Forgive and Remember* emerged as the definitive study of the training and lives of young surgeons. Now with an extensive new preface, epilogue, and appendix by the author, reflecting on the changes that have taken place since the book's original publication, this updated second edition of Charles L. Bosk's classic study is as timely as ever.

Completely updated to address the challenges faced by modern health care organizations, the sixth edition of **SHORTELL AND KALUZNY'S HEALTH CARE MANAGEMENT: ORGANIZATION DESIGN AND BEHAVIOR**, International Edition offers a more global perspective on how the United States and other countries address issues of health and health care. Written by internationally recognized and respected experts in the field, the new edition continues to bring a systemic understanding of organizational principles, practices, and insight to the management of health services

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In an era of increasing complexity in healthcare, consultants can help organizations address inefficiencies, improve patient experiences, and set overall strategy. The most successful consultants do so through a lens of authenticity, recognizing that earning their clients' trust is key to achieving their full potential in this critical role.

The Healthcare Consultant's Handbook: Career Opportunities and Best Practices offers insight into the essential role of the healthcare consultant. Author Scott Mason draws on more than 40 years of experience to reveal the realities of management consulting for healthcare organizations and the traits and strengths necessary for success. He looks at the common challenges healthcare consultants face and how best to overcome them. The book explores the role of the independent consultant, offers practical guidance on what to expect when working for a consulting firm and reveals what it takes to be an exceptional consultant. Various types of consulting are identified, along with types of consulting

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firms--profiling several prominent companies--and strategies for determining what type of firm is the best fit. Mason also provides a detailed look at: - Myths surrounding healthcare consulting - The client-consultant relationship from all perspectives - Unique elements of the healthcare sector that consultants often focus on - Differences between healthcare consulting and general management consulting - Key lessons learned from challenging client engagements With this book, new and prospective healthcare consultants will gain a greater understanding of the craft and practical insight into what truly makes a consultant exceptional.

The prevention and treatment of diseases is a primary concern for any nation in modern society. To maintain an effective public health system, procedures and infrastructure must be analyzed and enhanced accordingly. *Public Health and Welfare: Concepts, Methodologies, Tools, and Applications* provides a comprehensive overview of the latest research perspectives on public health initiatives and promotion efforts. Highlighting critical analyses and emerging innovations on an international scale, this book is a pivotal reference source for professionals, researchers, academics, practitioners, and students interested in the improvement of public health infrastructures.

Concepts, Methodologies, Tools, and Applications
Future Directions for the National Healthcare Quality and Disparities Reports

The Oxford Handbook of Health Care Management

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Crossing the Quality Chasm

Health Promotion and the Policy Process

A Systems Guide to Improve Patient Care, Decrease Costs, and Improve Population Health

This practical guide focuses on the role of the manager in health care organizations, providing a systematic, integrative treatment of individual, group and organization issues. This new edition includes cutting-edge topics such as multi-institutional settings, negotiation and bargaining, ethical issues and technological innovation. The focus in this edition is more on practical applications than theory. Mini-cases, discussion questions, managerial guidelines and problem exercises are also contained in the book.

Griffith's name appears first on the earlier ed.

As technology, legislation, and industry practices continue to evolve rapidly, the health information management profession has become increasingly dynamic, complex, and essential. TODAY'S HEALTH INFORMATION MANAGEMENT, Second Edition, helps you prepare for success in this high-demand field by mastering both the fundamental principles and cutting-edge practices that define modern HIM. The Second Edition includes revised and updated content reflecting the latest trends, technology, and industry best practices, including new material on HIPAA, e-HIM, information systems, data quality, informatics, and current CAHIIM standards and RHIT/RHIA certification exam requirements. This trusted text includes everything you need to succeed in one of today's fastest-growing and most rewarding professions. Important Notice: Media

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content referenced within the product description or the product text may not be available in the ebook version. Leadership and Collaboration provides international examples of how leadership of interprofessional education and practice has developed in various countries and examines how interprofessional education and collaborative practice can make a difference to the care of the patient, client and community.

Shortell & Kaluzny's Health Care Management - Organization Design and Behavior + Mindtap, 2 Terms Printed Access Card

Closing the Quality Gap

Leadership and Collaboration

Strategic Human Resources Management in Health Services Organizations

The Evolution of Organized Delivery Systems

Transforming Health Care Leadership

Designing and Conducting Health Surveys is written for students, teachers, researchers, and anyone who conducts health surveys. This third edition of the standard reference in the field draws heavily on the most recent methodological research on survey design and the rich storehouse of insights and implications provided by cognitive research on question and questionnaire design in particular. This important resource presents a total survey error framework that is a useful compass for charting the dangerous waters between systematic and random errors that

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inevitably accompany the survey design enterprise. In addition, three new studies based on national, international, and state and local surveys—the UNICEF Multiple Indicator Cluster Surveys, California Health Interview Survey, and National Dental Malpractice Survey—are detailed that illustrate the range of design alternatives available at each stage of developing a survey and provide a sound basis for choosing among them. This book provides a balanced assessment of pay for performance (P4P), addressing both its promise and its shortcomings. P4P programs have become widespread in health care in just the past decade and have generated a great deal of enthusiasm in health policy circles and among legislators, despite limited evidence of their effectiveness. On a positive note, this movement has developed and tested many new types of health care payment systems and has stimulated much new thinking about how to improve quality of care and reduce the costs of health care. The current interest in P4P echoes earlier enthusiasms in health policy—such as those for capitation and managed care in the 1990s—that failed to live up to their early promise. The fate of P4P is not yet certain, but we can learn a number of

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lessons from experiences with P4P to date, and ways to improve the designs of P4P programs are becoming apparent. We anticipate that a "second generation" of P4P programs can now be developed that can have greater impact and be better integrated with other interventions to improve the quality of care and reduce costs.

Stephen Shortell, one the country's leading health care management authorities, and his team of experts use the most current data available to update their classic book *Remaking Health Care in America*. This expanded second edition includes a clear conceptual framework for health care leaders who must develop more integrative systems of care to meet the challenge of the evolving health care industry. The book also provides practical suggestions and myriad recommendations for developing cost-effective delivery systems across the United States.

This concise, reader-friendly, introductory healthcare management text covers a wide variety of healthcare settings, from hospitals to nursing homes and clinics. Filled with examples to engage the reader's imagination, the important issues in healthcare management, such as ethics, cost management, strategic

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planning and marketing, information technology, and human resources, are all thoroughly covered.

The Business of Healthcare Innovation
Strategies for Planning and Evaluation
Harrison's Pulmonary and Critical Care
Medicine, 3E

Shortell and Kaluzny's Healthcare
Management: Organization Design and
Behavior

Introduction to Evidence-Based Practice in
Nursing and Health Care

Lean Hospitals

Organizational Behavior in Health Care was written to assist those who are on the frontline of the industry everyday—healthcare managers who must motivate and lead very diverse populations in a constantly changing environment. Designed for graduate-level study, this book introduces the reader to the behavioral science literature relevant to the study of individual and group behavior, specifically in healthcare organizational settings. Using an applied focus, it provides a clear and concise overview of the essential topics in organizational behavior from the healthcare manager's perspective. Organizational Behavior in Health Care examines the many aspects of organizational behavior, such as individuals' perceptions and attitudes, diversity, communication, motivation, leadership, power, stress, conflict management, negotiation models, group dynamics, team building, and managing organizational change. Each chapter contains learning objectives, summaries, case studies or other types of activities, such as, self-assessment exercises or evaluation.

Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care

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providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. Crossing the Quality Chasm makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

Health care organizations are challenged to improve care at the bedside for patients, learn from individual patients to improve population health, and reduce per capita costs. To achieve these aims, leaders in all parts of the organization need positive solutions. Transforming Health Care Leadership provides healthcare leaders with the knowledge and tools to master the unprecedented level of change that health care organizations and their leaders now face. It also challenges management myths that served in bureaucracies but mislead in learning organizations.

Health Sciences & Professions

Public Health and Welfare: Concepts, Methodologies, Tools, and Applications

An Evidence-based Handbook for Nurses

The Well-managed Healthcare Organization

Remaking Health Care in America

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Forgive and Remember

An Ethnography of Health Care Privatization in Puerto Rico

Scholars and governments recognize the importance of policy development and implementation for population health, but there is a lack of systematic theoretical and conceptual development in the health field to address the issue. *Health Promotion and the Policy Process* is the first book to take an in-depth look at the theoretical advances in the political sciences, including discussing the significance of political economy and sociology, which so far have made little progress in health promotion development. The book argues that focusing on how public policies work makes it possible to move beyond the more behavioural 'health education' approach, and make the transition from political statements to political strategies. The authors draw from a wide array of theories on the policy process in the fields of political science and political sociology to illuminate health promotion strategies and objectives. For example they discuss how Kingdon's Multiple Streams Model, Sabatier's Advocacy-Coalition Framework and policy network theories can contribute to greater health equity, healthy public policies and community development. Through practical and critical tools, research, and experience-based discussion, *Health Promotion and the Policy Process* discusses how theories can be used to influence, evaluate, orient or implement health promotion interventions and policies. This book will be essential reading for health promoters who want to make a difference by influencing social determinants of health at the policy level including

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students, public health professionals, researchers, practitioners, decision makers and those concerned with applied policy research.

This is a reprint of a previously published work. It deals with evaluation of health care services--strategies and techniques for measuring effectiveness, efficiency, improvement etc.

"This book aims to help healthcare management students and working professionals find ways to improve the delivery of healthcare, even with its complex web of patients, providers, reimbursement systems, physician relations, workforce challenges, and intensive government regulation. Taking an integrated approach, the book puts the tools and techniques of operations improvement in the context of healthcare so that readers learn how to increase the effectiveness and efficiency of tomorrow's healthcare system." -- back of the book

Instructor Resources: Instructor's Manual Today's healthcare managers face increasingly complex challenges and often must make decisions quickly.

When a difficult situation arises, managers can no longer simply "look it up" online or in the management literature. Properly "looking it up" involves knowing where and how to look, appropriately framing a research question, weighing valid evidence, and understanding what is required to make proposed solutions work. Health Services Management: A Case Study Approach offers a diverse collection of case studies to help readers learn and apply key concepts of management, with an emphasis on the use of evidence in management practice. The case study authors, many of whom are

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practitioners or academics who work closely with practitioners, present realistic management challenges across a variety of settings. They examine potential responses to those challenges by health services managers and other stakeholders, and they provide a platform for meaningful discussion of opportunities and constraints for management decision makers attempting to implement change. This edition includes 60 case studies--32 of which are brand new--arranged thematically into six sections: The Role of the Manager, Control, Organizational Design, Professional Integration, Adaptation, and Accountability. The new cases include the following: - Better Metrics for Financial Management - What Makes a Patient-Centered Medical Home? - Doing the Right Thing When the Financials Do Not Support Palliative Care - Hearing the Patient Voice: Working with Patient and Family Advisers to Improve the Patient Experience - Managed Care Cautionary Tale: A Case Study in Risk Adjustment and Patient Dumping Learning by example is one of the oldest forms of learning, and the case study approach offers a time-tested way for students and healthcare professionals to develop practical skills that are not easily acquired through lectures. Health Services Management has been used in classrooms since 1978, and this eleventh edition offers a fresh take on a classic text.

Health Services Management

Healthcare Operations Management

Health Care Management

Further Developments for Interprofessional Education

Shortell and Kaluzny's Healthcare Management:

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Management 6th Ed

Organization Design and Behavior

Patient Safety and Quality

You have the fortitude, smarts, and drive to be a leader in health care -- all you need is the know-how. SHORTELL AND KALUZNY'S HEALTH CARE MANAGEMENT: ORGANIZATION DESIGN AND BEHAVIOR was written by health care administration experts to fill that gap and launch your career in health care management. Focusing on action, this book challenges you to understand current government regulations and public policies, analyze important research, solve critical problems and make the trying, people-related decisions health care administrators face daily. To tackle all that and more, you get insights from internationally renowned health care experts, practice debating the issues and solving problems, and learning tools designed to build essential know-how for any health care setting. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. This Handbook provides an authoritative overview of current issues and debates

in the field of health care management. It contains over twenty chapters from well-known and eminent academic authors, who were carefully selected for their expertise and asked to provide a broad and critical overview of developments in their particular topic area. The development of an international perspective and body of knowledge is a key feature of the book. The Handbook secondly makes a case for bringing back a social science perspective into the study of the field of health care management. It therefore contains a number of contrasting and theoretically orientated chapters (e.g. on institutionalism; critical management studies). This social science based approach is a refreshing alternative to much existing work in this domain and offers a good way into current academic debates in this field. The Handbook thirdly explores a variety of important policy and organizational developments apparent within the current health care field (e.g. new organizational forms; growth of management consulting in health care organizations). It therefore explores and comments on major

contemporary trends apparent in the practice field.

As the United States devotes extensive resources to health care, evaluating how successfully the U.S. system delivers high-quality, high-value care in an equitable manner is essential. At the request of Congress, the Agency for Healthcare Research and Quality (AHRQ) annually produces the National Healthcare Quality Report (NHQR) and the National Healthcare Disparities Report (NHDR). The reports have revealed areas in which health care performance has improved over time, but they also have identified major shortcomings. After five years of producing the NHQR and NHDR, AHRQ asked the IOM for guidance on how to improve the next generation of reports. The IOM concludes that the NHQR and NHDR can be improved in ways that would make them more influential in promoting change in the health care system. In addition to being sources of data on past trends, the national healthcare reports can provide more detailed insights into current performance, establish the value of

closing gaps in quality and equity, and project the time required to bridge those gaps at the current pace of improvement.

The New Public Health has established itself as a solid textbook throughout the world. Translated into 7 languages, this work distinguishes itself from other public health textbooks, which are either highly locally oriented or, if international, lack the specificity of local issues relevant to students' understanding of applied public health in their own setting. This 3e provides a unified approach to public health appropriate for all masters' level students and practitioners—specifically for courses in MPH programs, community health and preventive medicine programs, community health education programs, and community health nursing programs, as well as programs for other medical professionals such as pharmacy, physiotherapy, and other public health courses. Changes in infectious and chronic disease epidemiology including vaccines, health promotion, human resources for health and health technology Lessons from H1N1,

***pandemic threats, disease eradication,
nutritional health Trends of health
systems and reforms and consequences
of current economic crisis for health
Public health law, ethics, scientific d
health technology advances and
assessment Global Health environment,
Millennium Development Goals and
international NGOs
Shortell and Kaluzny's Healthcare
Management
Organization, Design, and Behavior
Managing Medical Failure, 2nd Edition
The Law of Healthcare Administration,
Ninth Edition
Today's Health Information Management:
An Integrated Approach
Healthcare Outcomes Management***