# Testing Sign Off Document Template

Learn best practices for testing with Jira and model industry workflows that can be used during the software development lifecycle Key Features Integrate Jira with test management tools such as Zephyr, Test Management, and SynapseRT Understand test case management, traceability, and test execution with reports Implement continuous integration using Jira, Jenkins, and automated testing tools Book Description Hands-On Test Management with Jira begins by introducing you to the basic concepts of Jira and takes you through real-world software testing processes followed by various organizations. As you progress through the chapters, the book explores and compares the three most popular Jira plugins—Zephyr, Test Management, and synapseRT. With this book, you'll gain a practical understanding of test management processes using Jira. You'll learn how to create and manage projects, create Jira tickets to manage customer requirements, and track Jira tickets. You'll also understand how to develop test plans, test cases, and test suites, and create defects and requirement traceability matrices, as well as generating reports in Jira. Toward the end, you'll understand how Jira can help the SQA teams to use the DevOps pipeline for automating execution and managing test cases. You'll get to grips with configuring Jira with Jenkins to execute automated test cases in Selenium. By the end of this book, you'll have gained a clear understanding of how to model and implement test management processes using Jira. What you will learn Understand QMS to effectively implement quality systems in your organization Explore a business-driven structured approach to Test Management using TMap NEXT Implement different aspects of test planning, test strategy, and test execution Organize and manage Agile projects in Scrum and Kanban Uncover Jira plugins available in the Atlassian Marketplace for testing and project management Configure a DevOps pipeline for continuous integration using Jira with Jenkins Who this book is for If you're a quality assurance professional, software project manager, or test manager interested in learning test management best practices in your team or organization, this book is for you. Prior knowledge of test management and Jenkins will be beneficial in understanding the concepts covered in this book.

Focusing on designing the right dashboards for use in an organization, this timely, full color book reveals how to successfully deploy dashboards by building the optimal software architecture and dashboard design. In addition, it describes the value of this popular technology to a business and how it can have a significant impact on performance improvement. A unique collection of more than 120 dashboard images are organized by category. One of the chapters provides a step-by-step description of the key performance indicator (KPIs) design process. One of the appendices contains more than 1,000 examples of KPIs to help design the content of dashboards. The book also describes all the steps in a dashboard implementation and offers related advice. Nils Rasmussen (West Hollywood, CA) is cofounder and Principal of Solver, Inc. Claire Y. Chen (Long Beach, CA) is a Senior Business Intelligence Architect at Solver, Inc. Manish Bansal (Irvine, CA) is Vice President of Sales at Solver, Inc.

The Definitive Guide to Interwoven TeamSite is the first book to cover the TeamSite enterprise content management system, a product used by nine of the top 10 largest companies in the world, and thousands of other organizations around the globe The

technical reviewer is the product manager for Interwoven TeamSite Authored by TeamSite experts Brian Hastings and Justin McNeal, who are presently leading the TeamSite upgrade project for MasterCard International Guided by a real-world example project, readers will learn the concepts and strategies necessary to develop, deploy, and maintain a large-scale content management system using this product

Intelligent Adaptability describes how ACM is emerging in the era of machine intelligence and automation technologies, including Big Data, digitization, Internet of Things (IoT), artificial intelligence (AI), intelligent BPMS and BPM Everywhere. WfMC Chair, Keith Swenson states; "A platform for digital transformation brings a number of different capabilities together: processes, agents, integration, analytics, decisions, and—perhaps most important—case management." In this book, you will learn how support of adaptive, data-driven processes empowers knowledge workers to know in real-time what is happening at the edge points, and to take actions through the combination of rule-driven guidance and their own know-how. It is not a traditionally-automated system but intelligent adaptability, where technology doesn't replace human decision-making but extends the reach of the knowledge worker; making data actionable. In award-winning case studies covering industries as a diverse as law enforcement, public safety, transportation, insurance, banking, state services and healthcare, you will find instructive examples for how to transform your own organization. Leading industry analysts study the awards entries for emerging industry trends. Read the chapter, The Seven Trends Impacting The Case Management Landscape by Connie Moore, Digital Clarity Group. This important book follows these ground-breaking best-sellers on ACM; Best Practices for Knowledge Workers, Thriving on Adaptability, Empowering Knowledge Workers, Taming the Unpredictable, How Knowledge Workers Get Things Done, and Mastering the Unpredictable and provides important papers by thought-leaders in this field, together with practical examples.

Answers to Questions You Didn't Even Know to Ask
Managing the Testing Process
Quality Systems and Controls for Pharmaceuticals
JPMorgan Chase Whale Trades
Practical Software Testing


Project Management Communications Bible
Decades of software testing experience condensed into the most important lessons learned. The world's leading software testing experts lend you their wisdom and years of experience to help you avoid the most common mistakes in testing software. Each lesson is an assertion related to software testing, followed by an explanation or example that shows you the how, when, and why of the testing lesson. More than just tips, tricks, and pitfalls to avoid, Lessons Learned in Software Testing speeds you through the critical testing phase of the software development project without the extensive trial and error it normally takes to do so. The ultimate

resource for software testers and developers at every level of expertise, this guidebook features: * Over 200 lessons gleaned from over 30 years of combined testing experience * Tips, tricks, and common pitfalls to avoid by simply reading the book rather than finding out the hard way * Lessons for all key topic areas, including test design, test management, testing strategies, and bug reporting * Explanations and examples of each testing trouble spot help illustrate each lesson's assertion

Industrial development of software systems needs to be guided by recognized engineering principles. Commercial-off-the-shelf (COTS) components enable the systematic and cost-effective reuse of prefabricated tested parts, a characteristic approach of mature engineering disciplines. This reuse necessitates a thorough test of these components to make sure that each works as specified in a real context. Beydeda and Gruhn invited leading researchers in the area of component testing to contribute to this monograph, which covers all related aspects from testing components in a context-independent manner through testing components in the context of a specific system to testing complete systems built from different components. The authors take the viewpoints of both component developers and component users, and their contributions encompass functional requirements such as correctness and functionality compliance as well as non-functional requirements like performance and robustness. Overall this monograph offers researchers, graduate students and advanced professionals a unique and comprehensive overview of the state of the art in testing COTS components and COTS-based systems.

Testing IT provides a complete, off-the-shelf software testing process framework for any testing practitioner who is looking to research, implement, roll out, adopt, and maintain a software testing process. It covers all aspects of testing for software developed or modified in-house, modified or extended legacy systems, and software developed by a third party. Software professionals can customize the framework to match the testing requirements of any organization, and six real-world testing case studies are provided to show how other organizations have done this. Packed with a series of real-world case studies, the book also provides a comprehensive set of downloadable testing document templates, proformas, and checklists to support the process of customizing. This new edition demonstrates the role and use of agile testing best practices and includes a specific agile case study.

10 practical Actions for IT management to improve your business and reach compliance at the same time. How to make sense of SOX, COBIT, CoSo, ISO 20000, BS7799/ISO17799. "Beyond Compliance" provides a structured and yet practical approach to improve IT Governance and implement IT Risk Management to comply with regulatory and auditory requirements and increase the benefits IT delivers to the business. Ralf -T. Grünendahl and Peter H.L.Will argue that you should use the momentum SOX or other external triggers provide to reorganise the way you handle your IT.

Plan, Prepare, Perform, Perfect

A Context-Driven Approach

An Off-the-Shelf Software Testing Process

A Case History of Derivatives Risks and Abuses : Hearing Before the Permanent Subcommittee on Investigations of the Committee on Homeland Security and Governmental Affairs, United States Senate, One Hundred Thirteenth Congress, First Session, March 15, 2013

Guide to Software Development

A Step by Step Guide To Successful Strategy, Risk and Integration Management

Digital Forensics Processing and Procedures

Based on the needs of the educational community, and the software professional, this book takes a unique approach to teaching software testing. It introduces testing concepts that are managerial, technical, and process oriented, using the Testing Maturity Model (TMM) as a guiding framework. The TMM levels and goals support a structured presentation of fundamental and advanced test-related concepts to the reader. In this context, the interrelationships between theoretical, technical, and managerial concepts become more apparent. In addition, relationships between the testing process, maturity goals, and such key players as managers, testers and client groups are introduced. Topics and features: - Process/engineering-oriented text - Promotes the growth and value of software testing as a profession - Introduces both technical and managerial aspects of testing in a clear and precise style - Uses the TMM framework to introduce testing concepts in a systemmatic, evolutionary way to faciliate understanding - Describes the role of testing tools and measurements, and how to integrate them into the testing process Graduate students and industry professionals will benefit from the book, which is designed for a graduate course in software testing, software quality assurance, or software validation and verification Moreover, the number of universities with graduate courses that cover this material will grow, given the evoluation in software development as an engineering discipline and the creation of degree programs in software engineering.

Get a 360-degree view of digital project management. Learn proven best practices from case studies and real-world scenarios. A variety of project management tools, templates, models, and frameworks are covered. This book provides an in-depth view of digital project management from initiation to execution to monitoring and maintenance. Covering end-to-end topics from pre-sales to post-production, the book explores project management from various dimensions. Each core concept is complemented by case studies and real-world scenarios. The Complete Guide to Digital Project Management provides valuable tools for your use such as: Frameworks: governance, quality, knowledge transfer, root cause analysis, digital product evaluation, digital consulting, estimation Templates: estimation, staffing, resource induction, RACI Models: governance, estimation, pricing, digital maturity continuous execution, earned value management and effort forecast Metrics: project management, quality What You'll Learn Study best practices and failure scenarios in digital projects, including common challenges, recurring problem themes, and leading indicators of project failures Explore an in-depth discussion of topics related to project quality and project governance Understand Agile and Scrum practices for Agile execution See how to apply Quality Management in digital projects, including a quality

strategy, a quality framework, achieving quality in various project phases, and quality best practices Be able to use proven metrics and KPIs to track, monitor, and measure project performance Discover upcoming trends and innovations in digital project management Read more than 20 real-world scenarios in digital project management with proven best practices to handle the scenarios, and a chapter on a digital transformation case study Who This Book Is For Software project managers, software program managers, account managers, software architects, lead developers, and digital enthusiasts

This book is written for those who are new to Business Continuity (BCM) management and also as a reference for practitioners, who are assigned to initiate the BC planning (BCP) project in their organization using the British Standard BS25999 for Business Continuity Management. It applies the author's experiences in getting several clients' organizations to successfully achieve BS 25999 certification. This book is also a useful guide for seasoned BCM professionals through the BCM implementation process. Gain an in-depth understanding of software testing management and process issues that are critical for delivering high-quality software on time and within budget. Written by leading experts in the field, this book offers those involved in building and maintaining complex, mission-critical software systems a flexible, risk-based process to improve their software testing capabilities. Whether your organization currently has a well-defined testing process or almost no process, Systematic Software Testing provides unique insights into better ways to test your software.This book describes how to use a preventive method of testing, which parallels the software development lifecycle, and explains how to create and subsequently use test plans, test design, and test metrics. Detailed instructions are presented to help you decide what to test, how to prioritize tests, and when testing is complete. Learn how to conduct risk analysis and measure test effectiveness to maximize the efficiency of your testing efforts. Because organizational structure, the right people, and management are keys to better software testing, Systematic Software Testing explains these issues with the insight of the authorsOCO more than 25 years of experience."

Business Dashboards
Software Quality Assurance
An Off-The-Shelf Software Testing Process
Gaining Competitive Advantage Through High-quality Web Content
Software Applications: Concepts, Methodologies, Tools, and Applications
Intelligent Adaptability
A Visual Catalog for Design and Deployment

*Project Management Communication Tools is the authoritative reference on one of the most important aspects of managing projects--project communications. Written with the project manager, stakeholder, and project team in mind, this resource provides the best practices, tips, tricks, and tools for successful project communications. This book covers: Communication Tools across all PMI Knowledge Areas and Processes Social Media and Project Management Agile Communication Tools Project Management Business IntelligenceUnderstand the right communication tools for each stage of a projectPMP Prep Questions (Communications questions only) Face to face communication*

*Communication on virtual projects Preventing common communication problems And much more.*

*An updated Series of Independent Consumer Guides to the Genesys PureEngage Platform with Best Practices, Business Rules, Architecture, Processes, Procedures and other Points of Reference for Business, Technical, Operational, Support Managers and other Consumers.*

*The book offers you a practical understanding of essential software testing topics and their relationships and interdependencies. This unique resource provides a thorough overview of software testing and its purpose and value. It covers topics ranging from handling failures, faults, and mistakes, to the cost of fault corrections, OC scopingOCO the test effort and using standards to guide testing."*

*This is the first digital forensics book that covers the complete lifecycle of digital evidence and the chain of custody. This comprehensive handbook includes international procedures, best practices, compliance, and a companion web site with downloadable forms. Written by world-renowned digital forensics experts, this book is a must for any digital forensics lab. It provides anyone who handles digital evidence with a guide to proper procedure throughout the chain of custody--from incident response through analysis in the lab. A step-by-step guide to designing, building and using a digital forensics lab A comprehensive guide for all roles in a digital forensics laboratory Based on international standards and certifications*

*Concepts, Methodologies, Tools, and Applications*

*Designing and Managing the Life Cycle*

*HTML & CSS: The Good Parts*

*End-to-end test management with Zephyr, synapseRT, and Jenkins in Jira*

*A Process-Oriented Approach*

*Federal Register*

*Testing IT*

••A must-read for software testers from a noted software testing guru•Examples, specifics, and a running case study bring the content to life•Separates software test processes into three categories: routing, highly-visible, and mission-critical

Quality Systems and Control for Pharmaceuticals is an accessible overview of the highly-regulated area of pharmaceutical manufacture, the production of biomedical materials, and biomedical devices. Introducing the subject in a clear and logical manner it enables the reader to grasp the key concepts of the multidisciplinary area of control science and specifically quality control using industrial and theoretical models. Taking a multidisciplinary approach to the subject the reader is guided through key topics such as product safety which takes into account aspects of analytical science, statistics, microbiology, biotechnology, engineering, business practice and optimizing models, the law and safeguarding public health, innovation and inventiveness and contemporary best practice. The author has both industry and academic experience and many 'best practice' examples are included throughout the text based on his own industry experience and current practicing industrial pharmacists. This is an invaluable reference for all students of pharmacy who may have little or no familiarity with industrial practice and for those studying BSc chemistry, biomedical sciences, process analytical chemistry and MSc in Industrial Practice.

The accessible, easy-to-follow guide that demystifies documentation management When it comes to receiving documentation to confirm good

science, U.S. and international regulators place high demands on the healthcare industry. As a result, companies developing and manufacturing therapeutic products must implement a strategy that allows them to properly manage their records and documents, since they must comply with rigorous standards and be available for regulatory review or inspection at a moment's notice. Written in a user-friendly Q&A style for quick reference, Managing the Documentation Maze provides answers to 750 questions the authors encounter frequently in their roles as consultants and trainers. In simple terms, this handy guide breaks down the key components that facilitate successful document management, and shows why it needs to be a core discipline in the industry with information on: Compliance with regulations in pharmaceutical, biological, and device record keeping Electronic systems, hybrid systems, and the entire scope of documentation that companies must manage How to write and edit documents that meet regulatory compliance Making the transition to an electronic system, including how to validate and document the process Anyone responsible for managing documents in the health field will find this book to be a trusted partner in unraveling the bureaucratic web of confusion, while it initiates a plan on how to put an effective, lasting system in place—one that will stand up to any type of scrutiny.

The workplace can be a complex and often treacherous place to be, especially for project managers. Many project managers are ill-prepared for organizational intricacies and office politics; in fact, dealing with them can sometimes seem like a project in itself. In this solutions-oriented, narrative guidebook, David, the central character navigates the confusing landscape of project management and learns how to be a successful project manger. Join him on his journey and discover how to • initiate a project and see it through—from start to finish; • seek out information that will help you manage projects; • manage projects even with little experience or direction; and • hire and develop the right team members to support your efforts. This guide also provides many templates commonly used in project management in a completed format, creating a simulated learning experience in which concepts are well anchored. What's more, these tips and strategies can help you reduce the stress and anxiety that go along with managing projects in the workplace. From analyzing goals and identifying stakeholders to managing expectations and improving communication, you'll discover everything you need to stay on top of your game with Project Management at Work.

Project Management Communication Tools

Hands-On Test Management with Jira

Project Management - Best Practices

Security Controls Evaluation, Testing, and Assessment Handbook

Modern Data Protection

HUD's Year 2000 Readiness Guide

Testing Commercial-off-the-Shelf Components and Systems

Give your organization the data protection it deserves without the uncertainty and cost overruns experienced by your predecessors or other companies. System and network administrators have their work cut out for them to protect physical and virtual machines in the data center and the cloud; mobile devices including laptops and tablets; SaaS services like Microsoft 365, Google Workspace, and Salesforce; and persistent data created by Kubernetes and container workloads. To help you navigate the breadth and depth of this challenge, this book presents several solutions so you can determine which is right for your company.

You'll learn the unique requirements that each workload presents, then explore various categories of commercial backup hardware, software, and services available to protect these data sources, including the advantages and disadvantages of each approach. Learn the workload types that your organization should be backing up Explore the hardware, software, and services you can use to back up your systems Understand what's wrong with your current data protection system Pair your backed-up workloads to the appropriate backup system Learn the adjustments that will make your backups better, without wasting money This book presents a guide to navigating the complicated issues of quality and process improvement in enterprise software implementation, and the effect these have on the software development life cycle (SDLC). Offering an integrated approach that includes important management and decision practices, the text explains how to create successful automated solutions that fit user and customer needs, by mixing different SDLC methodologies. With an emphasis on the realities of practice, the book offers essential advice on defining business requirements, and managing change. This revised and expanded second edition includes new content on such areas as cybersecurity, big data, and digital transformation. Features: presents examples, case studies, and chapter-ending problems and exercises; concentrates on the skills needed to distinguish successful software implementations; considers the political and cultural realities in organizations; suggests many alternatives for how to manage and model a system. Security Controls Evaluation, Testing, and Assessment Handbook provides a current and well-developed approach to evaluation and testing of security controls to prove they are functioning correctly in today's IT systems. This handbook shows you how to evaluate, examine, and test installed security controls in the world of threats and potential breach actions surrounding all industries and systems. If a system is subject to external or internal threats and vulnerabilities - which most are - then this book will provide a useful handbook for how to evaluate the effectiveness of the security controls that are in place. Security Controls Evaluation, Testing, and Assessment Handbook shows you what your security controls are doing and how they are standing up to various inside and outside threats. This handbook provides guidance and techniques for evaluating and testing various computer security controls in IT systems. Author Leighton Johnson shows you how to take FISMA, NIST Guidance, and DOD actions and provide a detailed, hands-on guide to performing assessment events for information security professionals who work with US federal agencies. As of March 2014, all agencies are following the same guidelines under the NIST-based Risk Management Framework. This handbook uses the DOD Knowledge Service and the NIST Families assessment guides as the basis for needs assessment, requirements, and evaluation efforts for all of the security controls. Each of the controls can and should be evaluated in its own unique way, through testing, examination, and key personnel interviews. Each of these methods is discussed. Provides direction on how to use SP800-53A, SP800-115, DOD Knowledge Service, and the NIST Families assessment guides to implement thorough evaluation efforts for the security controls in your organization. Learn how to implement proper evaluation, testing, and assessment procedures and methodologies with step-by-step walkthroughs of all key concepts. Shows you how to implement assessment techniques for each type of control, provide evidence of assessment, and proper reporting techniques.

Of all the audit functions faced by QA, software auditing is probably the most difficult because of the need to know and

understand the intricacies of the processes being audited. In addition, auditors must be familiar with and understand the implications of the international and national standards and know how to proceed when deficiencies are revealed. Howard Garston Smith is Software Quality Assurance Auditor for Pfizer, UK, and brings twenty years of expertise in software development and auditing to this incredibly detailed manual. He provides the "what to" and the "how to" of software QA auditing in a clear and practical style that guarantees effective software quality audits.

Oracle 11i - The Complete Reference

Practical, Relevant Results

Better Ways to Build Websites That Work

A Manager's Guide to Implement Your IT Disaster Recovery Plan

Systematic Software Testing

Achieving Software Quality Through Teamwork

Business Analyst Career Raodmap

HTML and CSS are the workhorses of web design, and using them together to build consistent, reliable web pages requires both skill and knowledge. The task is more difficult if you're relying on outdated, confusing, and unnecessary HTML hacks and workarounds. Author Ben Henick shows you how to avoid those traps by going beyond the standard tips, tricks, and techniques to connect the underlying theory and design of HTML and CSS to your everyday work habits. With this practical book, you'll learn how to work with these tools far more effectively than is standard practice for most web developers. Whether you handcraft individual pages or build templates, HTML & CSS: The Good Parts will help you get the most out of these tools in all aspects of web page design-from layout to typography and to color. Structure HTML markup to maximize the power of CSS Implement complex multi-column layouts from scratch Improve site production values with advanced CSS techniques Support formal usability and accessibility requirements with tools built into HTML and CSS Avoid the most annoying browser and platform limitations

Testing ITAn Off-the-Shelf Software Testing ProcessCambridge University Press

Few business activities can match Mergers & Acquisitions (M&A) in terms of the potential for reward and for danger. A successful merger or acquisition can allow a mid-tier company to leap into the top tier, bringing rich rewards to that company, and its employees and shareholders. The failure of a merger can, on the other hand, have a devastating impact, resulting a loss of credibility, destruction of value and in some cases bringing the parties to ruin. Depending on how you measure it, between 50% and 80% of M&A deals fail to attain their objectives, before or even after the deal is done. Practical M&A Execution and Integration is all about maximising your chances of success. Merging, de-merging, acquiring or acquired, if your organisation is involved, or likely to be involved, you will need to manage the process, and following this Handbook will give you a clear, simple framework to get the job done and help your organisation move on

**and attain the benefits and promise of the deal. The book covers the following core topics: Fundamentals of M&A; the reasons for M&A, types of M&A deals and the challenges they present M&A Regulation Successful M&A, covering M&A power and providing a detailed look at the processes and people involved Delivering M&A The unique issues of Banking M&A, which differs significantly from other types of M&A deals. The final section consists of document templates and suggested tables of contents which are designed to be used alongside the advice in the book, thus making Practical M&A Execution and Integration the complete guide to constructing a successful M&A deal.**

**This book prepares the reader to apply the framework, principles and methodologies for implementing an IT disaster recovery plan. It uses the writer's experience to enable you to deploy an internationally recognized DR planning methodology with a strong foundation in conceptualizing, developing and maintaining an effective and efficient DR plan.**

**Lessons Learned in Software Testing**

**Practical M&A Execution and Integration**

**Content Critical**

**Guide to Advanced Software Testing**

**Achieving Global Excellence**

**The Definitive Guide to Interwoven TeamSite**

**A Manager's Guide to British Standard BS 25999 for Business Continuity Management**

*Successful software depends not only on technical excellence but on how members of the software team work together. Written in easy to understand language by a leading expert in the field, this ground-breaking volume provides an overview of the team culture required to develop quality software. Reflecting the different views on the nature of software quality, the book helps groups in a software team to communicate more effectively and to overcome the conflict created by their different perceptions of quality. You learn the roles and activities of team members (including customers) throughout the life of a software product, from before the software development starts and during the software development lifecycle, to after the software has been deployed and is in use.*

*An updated edition of the best tips and tools to plan, build, and execute a structured test operation In this update of his bestselling book, Rex Black walks you through how to develop essential tools and apply them to your test project. He helps you master the basic tools, apply the techniques to manage your resources, and give each area just the right amount of attention so that you can successfully survive managing a test project! Offering a thorough review of the tools and resources you will need to manage both large and small projects for hardware and software, this book prepares you to adapt the concepts across a broad range of settings. Simple and effective, the tools comply with industry standards and bring you up to date with the best test management practices and tools of leading hardware and software vendors. Rex Black draws from his own numerous testing experiences-- including the bad ones, so you can learn from his mistakes-- to provide you with insightful tips in test project management. He explores such topics as: Dates, budgets, and quality-expectations versus reality Fitting the testing process into the overall development or maintenance process How to choose and when to use test engineers and technicians, contractors and consultants, and external test labs and vendors Setting up and using an effective and simple bug-tracking database Following the status of each test case The companion Web site contains fifty tools, templates, and case studies that will help you put these ideas into*

*action--fast!*

*The web's made everyone a publisher, so what's going to make people read what YOU write? The answer is high-quality, well-written, reader-focused, compelling content. This is the book that explores what "killer content" actually is, and shows how to create it for yourself.*

*Includes articles in topic areas such as autonomic computing, operating system architectures, and open source software technologies and applications.*

*A Guide for Developers and Auditors*

*Complete Guide to Digital Project Management*

*Meeting the Requirements of ISO 17020, ISO 17025, ISO 27001 and Best Practice Requirements*

*10 Practical Actions on Regulation, Risk and IT Management*

*Managing the Documentation Maze*

*From Pre-Sales to Post-Production*

*Practical Tools and Techniques for Managing Hardware and Software Testing*