

## The Entrepreneurs Guide To Customer Development

*The Entrepreneur’s Guide to Customer Development*A “cheat sheet” to the *Four Steps to the Epiphany*Lightning Source Incorporated

**Award-winning speaker and business consultant** **Joey Coleman** teaches audiences and companies *all over the world* how to *turn a one-time purchaser into a lifelong customer*. *Coleman’s theory of building customer loyalty isn’t about focusing on marketing or closing the sale. It’s about the First 100 Days® after the sale and the interactions the customer experiences. While new customers experience joy, euphoria, and excitement, these feelings quickly shift to fear, doubt, and uncertainty as buyer’s remorse sets in. Across all industries, between 20%-70% of newly acquired customers will stop doing business with a company with the first 100 days of being a new customer because they felt neglected in the early stages of customer onboarding. In Never Lose a Customer Again, Coleman offers a philosophy and methodology for dramatically increasing customer retention and as a result, the bottom line. He identifies eight distinct emotional phases customers go through in the 100 days following a purchase. From an impulse buy at Starbucks to the thoughtful purchase of a first house, all customers have the potential to experience the eight phases of the customer journey. If you can understand and anticipate the customers’ emotions, you can apply a myriad of tools and techniques – in-person, email, phone, mail, video, and presents -- to cement a long and valuable relationship. Coleman’s system is presented through research and case studies showing how best-in-class companies create remarkable customer experiences at each step in the customer lifecycle. In the “Acclimate” stage, customers need you to hold their hand and over-explain how to use your product or service. They’re often too embarrassed to admit they’re confused. Take a cue from Canadian software company PolicyMedical and their challenge of getting non-technical users to undergo a complex installation and implementation process. They turned a series of project spreadsheets and installation manuals into a beautiful puzzle customers could assemble after completing each milestone. In the “Adopt” stage, customers should be welcomed to the highest tier of tribal membership with both public and private recognitions. For instance, Sephora’s VIB Rouge member welcome gift provides a metallic membership card (private recognition) and a members-only shade of lipstick (for public display). In the final stage, “Advocate,” loyal customers and raving fans are primed to provide powerful referrals. That’s how elite entrepreneurial event MastermindTalks continues to sell-out their conference year after year - with zero dollars spent on marketing. By surprising their loyal fans with amazing referral bonuses (an all-expenses paid safari?) they guarantee their community will keep providing perfect referrals. Drawing on nearly two decades of consulting and keynoting, Coleman provides strategies and systems to increase customer loyalty. Applicable to companies in any industry and of any size (whether measured in employee count, revenue, or total number of customers), implementing his methods regularly leads to an increase in profits of 25-100%. Working with well-known clients like Hyatt Hotels, Zappos, and NASA, as well as mom-and-pop shops and solo entrepreneurs around the world, Coleman’s customer retention systems has produced incredible results in dozens of industries. His approach to creating remarkable customer experiences requires minimal financial investment and will be fun for owners, employees, and teams to implement. This book is required reading for business owners, CEOs, and managers - as well as sales and marketing teams, account managers, and customer service representatives looking for easy to implement and repeatable results in lasting change, increased profits, and lifelong customer retention.*

**24 Steps to Success! Disciplined Entrepreneurship will change the way you think about starting a company. Many believe that entrepreneurship cannot be taught, but great entrepreneurs aren’t born with something special – they simply make great products. This book will show you how to create a successful startup through developing an innovative product. It breaks down the necessary processes into an integrated, comprehensive, and proven 24-step framework that any industrious person can learn and apply. You will learn: Why the “F” word – focus – is crucial to a startup’s success Common obstacles that entrepreneurs face – and how to overcome them How to use innovation to stand out in the crowd - it’s not just about technology Whether you’re a first-time or repeat entrepreneur, Disciplined Entrepreneurship gives you the tools you need to improve your odds of making a product people want. Author Bill Aulet is the managing director of the Martin Trust Center for MIT Entrepreneurship as well as a senior lecturer at the MIT Sloan School of Management. For more please visit <http://disciplinedentrepreneurship.com/>**

**Why do most new businesses fail, yet a few entrepreneurs have a habit of winning over and over again? The shocking discovery of years of research and trial is that most startups fail by doing the "right things," but doing them out of order. In other words, human nature combined with our entrepreneurial drive puts us on autopilot to become part of the 70% to 90% of ventures that fail. From Thomas Edison to Steve Jobs, the Nail It Then Scale It method is based on pattern recognition of the timeless principles and key practices used by successful entrepreneurs to repeatedly innovate.**

**The Young Entrepreneur’s Guide to Starting and Running a Business**

**An Entrepreneur’s Guide to Marketing for Long-Lasting Customer Relationships**

**How Brand Innovation Transforms Organizations, Discovers New Value and Creates Passionate Customers**

**Reveal Gaps, Ignite Growth, and Accelerate Any Tech Product with Customer Research**

**Success Starts with Understanding Your Customers**

**How to Create Tech Products Customers Love**

**How to talk to customers & learn if your business is a good idea when everyone is lying to you**

**“Solving Product lays out the territory, helps you see where you are, and gets you back on track when you ’re in the ditch. ” – Amanda Robinson, Product Manager at Salesfloor - Solving Product isn ’t your typical business book. It ’s not a book that was written to be read front to back, then simply put away. Solving Product was carefully designed to help product teams and entrepreneurs reveal the gaps in their business models, find new avenues for growth, and systematically overcome their next hurdles by leveraging the greatest resource at their disposal: customers. No matter where you are in the product growth cycle—at the idea stage, at maturity, or somewhere in between—Solving Product will help you: • Gain clarity: Reveal gaps and blindspots, know exactly what challenges you ’re facing; • Overcome blockers: Lay out clear action plans to fix the most pressing issues and get your business moving forward, fast; • Ignite growth: Find new approaches to get your product growing. The book contains more than 25 case studies and actionable advice from hundreds of product leaders and customer research experts. Solving Product offers a simple, unique, and wildly powerful business compass. It ’s a book you ’ll find yourself going back to, time and time again.**

The venture capital world is often intimidating and hard to navigate, even for the most seasoned entrepreneurs. But it doesn ’t have to be. Entrepreneurs who run effective fundraising processes don ’t do it by accident. With this book, you ’ll learn what it takes to successfully raise a round of funding for your company. Author Katherine Hague explains how the venture capital industry works, and walks you through each step necessary to plan, execute, and optimize your own fundraising round. Packed full of exercises, checklists, and templates, this book guides you through the process from start to finish. It ’s ideal for entrepreneurs raising later rounds of capital, as well as those just starting out. Gain an understanding of core venture capital concepts and standards Learn how to develop and hone an investor pitch Come away with a plan to hit the fundraising trail for your company Develop the confidence you need to negotiate key terms in a funding deal Understand best practices in fundraising, and learn how to avoid the top 10 fundraising mistakes

Affectionately dubbed “The Startup Bluebook”, the first edition of the Entrepreneur’s Guide to Customer Development was the first book to describe Lean Startup, Customer Development, Product Market fit, and Pirate Metrics. This new, updated edition adds sections on additional, complementary innovation practices, such as Agile, Design Thinking, and Jobs-to-be-Done. In keeping with the style of the original, this edition remains purposefully simple, helping you to understand and absorb the philosophy and principles, but also how they work together, and how you actually put them to work to reduce the uncertainty in your ventures that face uncertainty. Truly the Cheat Sheet to Startup and Enterprise Innovation, this book is a practical guide to understanding your customers, testing your assumptions, and iterating your way to success. Or, if your idea is doomed to fail, to get there as quickly and painlessly as possible, so you can pivot or leap to your next venture. This book describes not only the principles and practices of rapid innovation, but leverages the expertise of several thought leaders in the space, and uses tools and examples to help you along your journey. More information and access to the tools are available at [Startupbluebook.com](http://Startupbluebook.com).

Outlines a revisionist approach to management while arguing against common perceptions about the inevitability of startup failures, explaining the importance of providing genuinely needed products and services as well as organizing a business that can adapt to continuous customer feedback.

Funded

The Lean Startup

Successful Strategies for Products that Win

Never Lose a Customer Again

Getting to Plan B

The Startup Owner’s Manual

Building Products Your Customers Will Buy

The Mom Test is a quick, practical guide that will save you time, money, and heartbreak. They say you shouldn’t ask your mom whether your business is a good idea, because she loves you and will lie to you. This is technically true, but it misses the point. You shouldn’t ask anyone if your business is a good idea. It’s a bad question and everyone will lie to you at least a little . As a matter of fact, it’s not their responsibility to tell you the truth. It’s your responsibility to find it and it’s worth doing right . Talking to customers is one of the foundational skills of both Customer Development and Lean Startup. We all know we’re supposed to do it, but nobody seems willing to admit that it’s easy to screw up and hard to do right. This book is going to show you how customer conversations go wrong and how you can do better.

Brand Real is designed as a handbook for startup entrepreneurs. It covers a variety of topics startup entrepreneurs need to know about in order to achieve success. The guiding idea of Brand Real is that successful brands must be built on reality: products and services that deliver real value to your customers, and ways of doing business that reflect your personal values as an entrepreneur and the values of your enterprise and its people. Brand Real gives an in-depth account of branding, which is a crucial factor in the success of any startup. Skillful branding is needed to establish your identity in the marketplace and to demonstrate the value of your products and services to your potential customers. A major part of Brand Real investigates the strategy and tactics of successful branding, explaining what works and why, based on the deep expertise of long-time experts in the field.

The innovation infrastructure and master plan described in this book offers a detailed and comprehensive approach to one of the most difficult and challenging problems facing entrepreneurs involved in innovation at any scale enterprise: the problem of how to govern your organization’s innovation initiatives in the middle of turbulent change. Progress in any field requires the development of a framework, a structure that organizes the accumulating knowledge, enables people to master it, and unifies the key discoveries into a set of principles that makes them understandable and actionable. For starters, successful innovation requires an integrated design process, beginning with integration in the design of the enterprise, the design of the product, along with the design and implementation of new technologies. Such an integrated design effort requires good collaboration and management of the design framework, and should be supported by efficient knowledge management techniques and tools. If innovation is to help a business grow and improve its competitiveness, it is also important to plan the innovation carefully. This book provides a holistic, multidisciplinary framework that will enable your organization and its leaders to take a strategic approach to innovation. The framework combines non-traditional, creative approaches to business innovation with conventional strategy development models. The framework model brings together perspectives from many complementary disciplines: the non-traditional approaches to innovation found in the business creativity movement; multiple-source strategy consulting; the new product development perspective of many leading industrial design firms; qualitative consumer/customer research; future-based research found in think tanks and traditional scenario planning; and organizational development (OD) practices that examine the effectiveness of an organization’s culture, processes, and structure. Though some ideas may just “fall from the sky” or “come out of the blue”, an organization should also have a strategic vision of how the business and the enterprise will successfully develop. It should not just wait for the innovation to arrive arbitrarily, but rather proactively plan for innovation incorporating market trends, the competitive landscape, new technology availability, and changes in customer preferences and trends in order to create a flexible in-house innovation process. Such an enterprise will also pro-actively manage the knowledge supply chain that supports innovation, as outlined in this book #7 of Management Handbook for Results series. The framework outlined in this handbook consists of a well-integrated cohesive set of practices that inspires imaginative innovation teams to look beyond the obvious and explore a broad range of possibilities to identify significant opportunities and make informed decisions about the most promising paths to pursue. The goal is to create a shared vision for growth, along with defining pragmatic action plans that bridge from the future back to the present, while attempting to align the organization around the requirements for success.

Describes the characteristics of a successful entrepreneur, explains how to start and run a business, and offers tips on costs, investment, market research, and negotiation.

The Hidden Forces that Shape Behavior

The Entrepreneur’s Guide to Raising Capital

A Guide to Core Models and Tools

The Entrepreneur’s Guide to Keeping Your Sh\*t Together

The Framework for Innovation

24 Steps to a Successful Startup

The Entrepreneur’s Guide to Success

Talking to Humans is a practical guide to the qualitative side of customer development, an indispensable skill for vetting and improving any new startup or innovation. This book will teach you how to structure and run effective customer interviews, find candidates, and turn learnings into action.

How do today’s most successful tech companies—Amazon, Google, Facebook, Netflix, Tesla—design, develop, and deploy the products that have earned the love of literally billions of people around the world? Perhaps surprisingly, they do it very differently than the vast majority of tech companies. In INSPIRED, technology product management thought leader Marty Cagan provides readers with a master class in how to structure and staff a vibrant and successful product organization, and how to discover and deliver technology products that your customers will love—and that will work for your business. With sections on assembling the right people and skillsets, discovering the right product, embracing an effective yet lightweight process, and creating a strong product culture, readers can take the information they learn and immediately leverage it within their own organizations—dramatically improving their own product efforts. Whether you’re an early stage startup working to get to product/market fit, or a growth-stage company working to scale your product organization, or a large, long-established company trying to regain your ability to consistently deliver new value for your customers, INSPIRED will take you and your product organization to a new level of customer engagement, consistent innovation, and business success. Filled with the author’s own personal stories—and profiles of some of today’s most-successful product managers and technology-powered product companies, including Adobe, Apple, BBC, Google, Microsoft, and Netflix—INSPIRED will show you how to turn up the dial of your own product efforts, creating technology products your customers love. The first edition of INSPIRED, published ten years ago, established itself as the primary reference for technology product managers, and can be found on the shelves of nearly every successful technology product company worldwide. This thoroughly updated second edition shares the same objective of being the most valuable resource for technology product managers, yet it is completely new—sharing the latest practices and techniques of today’s most-successful tech product companies, and the men and women behind every great product.

Explores the subtle, secret influences that affect the decisions we make—from what we buy, to the careers we choose, to what we eat.

A comprehensive and accessible companion to a proven business model, this book shows how to franchise an existing business, supported by case studies, data, and research reports on the franchise industry.This analytical guide will lead to a better understanding of a range of franchising strategies.

The Entrepreneur’s Guide to Writing Business Plans and Proposals

Deliver Great Products That Customers Love

Turn Any Sale into Lifelong Loyalty in 100 Days

The Four Steps to the Epiphany

The Entrepreneur’s Guide to Business Law

Entrepreneur’s Guide to the Lean Brand

The Book in a Box Method: The New Way to Quickly and Easily Write Your Book (Even If You’re Not a Writer)

You have a new venture in mind. And you’ve crafted a business plan so detailed it’s a work of art. Don’t get too attached to it. As John Mullins and Randy Komisar explain in Getting to Plan B, new businesses are fraught with uncertainty. To succeed, you must change the plan in real time as the inevitable challenges arise. In fact, studies show that entrepreneurs who stick slavishly to their Plan A stand a greater chance of failing—and that many successful businesses barely resemble their founders’ original idea. The authors provide a rigorous process for stress testing your Plan A and determining how to alter it so your business makes money, solves customers’ needs, and endures. You’ll discover strategies for: -Identifying the leap-of-faith assumptions hidden in your plan -Testing those assumptions and unearthing why the plan might not work -Reconfiguring the five components of your business model-revenue model, gross margin model, operating model, working capital model, and investment model-to create a sounder Plan B. Filled with success stories and cautionary tales, this book offers real cases illustrating the authors’ unique process. Whether your idea is for a start-up or a new business unit within your organization, Getting to Plan B contains the road map you need to reach success.

You have ideas you want to put into a book, but you’re stalled. Maybe you start, but can’t find the time to continue. Or you’re frustrated with the writing process. And when you seek advice, people tell you, “It’s all about discipline,” or they talk about what writing software to use. But that doesn’t help you actually write your book. So you never finish your book, the world never gets the benefit of your wisdom, and you never get the benefits of being an author. Isn’t there an easier way? Now there is. In “The Book In A Box Method,” Tucker Max and Zach Obront show you the exact steps you can follow to go from idea to finished manuscript, in an easy, quick way – even if you’re not a writer. Using the same methods, processes, and templates that they use for their authors at their company, Tucker and Zach show you exactly how to: Crystallize your book idea Create your book outline Create all the content for your book Edit that content into a great manuscript With “The Book In A Box Method,” you’ll be able to write a better book - in less time - than you ever thought possible.

Believe it or not, marketing is a lot like dating. In this witty and accessible book, aspiring entrepreneurs will find an innovative new model for marketing success... one that parallels the stages of romantic relationships. Fashioned around “The Dating Lifecycle Curve,” Seduce Your Customers will show you how to develop highly successful marketing strategies. Learn how to attract new customers during the “Love at First Sight” phase; how to avoid an “Affair” or a “One-Night Stand”; and how to live happily ever after in a blissful “Marriage” with your most loyal customers. Seduce Your Customers provides you with tools to: -Identify and attract your target customer -Increase sales by boosting retention rates -Implement effective loyalty programs -Study your competition to prevent the dreaded “affair” -Analyze your own business to avoid customers “divorcing” your brand -Manage your overall marketing efforts more efficiently

A seasoned writer and entrepreneur shows how business owners can get two very important things—financing and customers—by writing dazzling business plans and proposals.

The Entrepreneur’s Guide to Getting Your Shit Together

Franchising Strategies

The Step-By-Step Guide for Building a Great Company

How to Run Your Business Without Letting It Run You

Solving Product

A Startup Guide to Getting Customers

How to Develop Customer Demand

**The world’s most powerful brands are no longer being developed on Madison Avenue. They are methodically crafted by startups using a revolutionary new framework. process.Businesses are now able to validate their branding in the market, steering clear from meaningless questions like “If you were a dog, what kind of dog would you be?” and turning subjective opinion into fact. This is not new jargon for old thinking, but a fundamental shift in how brand development works.Unfortunately, many large companies haven’t learned the new way. The cost? Millions of dollars in lost sales, and countless unsatisfied customers.The Lean Brand offers you the blueprint for creating passionate customers who love and support your business. Distilling over 16 years of experience in branding and the lean startup movement, Jeremiah Gardner teams up with New York Times bestselling author Brent Cooper to reveal:- The new definition of brand- How you can emulate successful lean brands like Buffer and Soulpancake to build a loyal customer base- How customers and brands really interact through The Lean Brand Framework- How to use Viability Experiments to test and iterate your brand, and find Product-Market-Brand fit- A set of tools including the Persona Grid, the MVB Canvas, the Experiment Map and the Value Stream Matrix that will help you develop your brand properlyGreat brands must do more than just satisfy customers; they must create passionate ones. The Lean Brand shows you how to develop meaningful relationships with your audience, based on a shared journey of value creation.**

**It doesn’t matter how old you are or where you’re from; you can start a profitable business. The Young Entrepreneur’s Guide to Starting and Running a Business will show you how. Through stories of young entrepreneurs who have started businesses, this book illustrates how to turn hobbies, skills, and interests into profit-making ventures. Mariotti describes the characteristics of the successful entrepreneur and covers the nuts and bolts of**

**The updated 4th Edition of THE ENTREPRENEUR’S GUIDE TO BUSINESS LAW takes you through the various stages of starting a business—from start-up and growth to an initial public offering—while highlighting the legal preparations and pitfalls that go along with them. Packed with practical strategies for managing legal issues, the text presents the essentials on leaving your job, competing with a former employer, contract law, and bankruptcy, as well as on the most current issues like clean energy, e-commerce, and the effects of the recent recession on entrepreneurship. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.**

**Most startups end in failure. Almost every failed startup has a product. What failed startups don't have are enough customers. Traction Book changes that. We provide startup founders and employees with the framework successful companies use to get traction. It helps you determine which marketing channel will be your key to growth. "If you can get even a single distribution channel to work, you have a great business." -- Peter Thiel, billionaire PayPal founder The number one traction mistake founders and employees make is not dedicating as much time to traction as they do to developing a product. This shortsighted approach has startups trying random tactics -- some ads, a blog post or two -- in an unstructured way that will likely fail. We developed our traction framework called Bullseye with the help of the founders behind several of the biggest companies and organizations in the world like Jimmy Wales (Wikipedia), Alexis Ohanian (Reddit), Paul English (Kayak.com), Alex Pachikov (Evernote) and more. We interviewed over forty successful founders and researched countless more traction stories -- pulling out the repeatable tactics and strategies they used to get traction. "Many entrepreneurs who build great products simply don't have a good distribution strategy." -- Mark Andreessen, venture capitalist Traction will show you how some of the biggest internet companies have grown, and give you the same tools and framework to get traction.**

**Nail It Then Scale It**

**A Guide to the Body of Innovation Knowledge**

**A “cheat sheet” to the *Four Steps to the Epiphany***

**The Mom Test**

**Traction**

**Build Products Businesses Want**

Business Insider calls THE ENTREPRENEUR ’ S GUIDE “ perhaps the most useful business book you can ever read ” and lists it among twenty-five must-read books for entrepreneurs. THE ENTREPRENEUR ’ S GUIDE TO LAW AND STRATEGY, 5E examines stages of starting a business -- from start-up and growth to public offering, while highlighting legal preparations and pitfalls. Cutting-edge examples show how legally astute entrepreneurs can strategically increase realizable value, deploy resources, and manage risk. The book discusses leaving a job, hiring former coworkers, competing with a former employer, workplace legislation, product liability, and bankruptcy. You examine current issues including today ’ s workforce in the “ gig ” economy, “ crowdsourcing ” capital and social media, computer hacking and identity theft. Legal discussion integrates with core strategic concepts, such as Porter ’ s Five Forces, the resource-based view of the firm, the value proposition, activities in the value chain and more. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

More than 100,000 entrepreneurs rely on this book for detailed, step-by-step instructions on building successful, scalable, profitable startups. The National Science Foundation pays hundreds of startup teams each year to follow the process outlined in the book, and it’s taught at Stanford, Berkeley, Columbia and more than 100 other leading universities worldwide. Why? The Startup Owner’s Manual guides you, step-by-step, as you put the Customer Development process to work. This method was created by renowned Silicon Valley startup expert Steve Blank, co-creator with Eric Ries of the “Lean Startup” movement and tested and refined by him for more than a decade. This 608-page how-to guide includes over 100 charts, graphs, and diagrams, plus 77 valuable checklists that guide you as you drive your company toward profitability. It will help you: • Avoid the 9 deadly sins that destroy startups’ chances for success • Use the Customer Development method to bring your business idea to life • Incorporate the Business Model Canvas as the organizing principle for startup hypotheses • Identify your customers and determine how to “get, keep and grow” customers profitably • Compute how you’ll start your startup to repeat, scale and grow. The Startup Owner’s Manual is now available from Wiley. The cover, design, and content are the same as the prior release and should not be considered a new or updated product.

The bestselling classic that launched 10,000 startups and new corporate ventures. - The Four Steps to the Epiphany is one of the most influential and practical business books of all time. The Four Steps to the Epiphany launched the Lean Startup approach to new ventures. It was the first book to offer that startups are not smaller versions of large companies and that new ventures are different than existing ones. Startups search for business models while existing companies execute them. The book offers the practical and proven four-step Customer Development process for search and offers insight into what makes some startups successful and leaves others selling off their furniture. Rather than blindly execute a plan, the Four Steps helps uncover flaws in product and business plans and correct them before they become costly. Rapid iteration, customer feedback, testing your assumptions are all explained in this book. Packed with concrete examples of what to do, how to do it and when to do it, the book will leave you with new skills to organize sales, marketing and your business for success. If your organization is starting a new venture, and you’re thinking how to successfully organize sales, marketing and business development you need The Four Steps to the Epiphany. Essential reading for anyone starting something new. The Four Steps to the Epiphany was originally published by K&S Ranch Publishing Inc. and is now available from Wiley. The cover, design, and content are the same as the prior release and should not be considered a new or updated product.

How do you sell an innovative product to a market that does not yet exist? Entrepreneurial businesses often create products and services based on radically new technology that have the power to change the marketplace. Existing market research data will be largely irrelevant in these cases, making sales and marketing of innovative new products especially challenging to entrepreneurs. Entrepreneurial Marketing focuses on this challenge. Classic core marketing concepts, such as segmentation, positioning, and the marketing mix undergo an ‘ extreme makeover ’ in the context of innovative products hitting the market. Edwin J. Nissen stresses principles of affordable loss, experimentation, and adjustment for emerging opportunities, as well as cooperation with first customers. Containing many marketing examples of successful and cutting-edge innovations (including links to websites and videos), useful lists of key issues, and instructions on how to make a one-page marketing plan, Entrepreneurial Marketing provides a vital guide to successfully developing customer demand and a market for innovative new products. This third edition has been thoroughly expanded, including: Expanded content on leveraging digital technologies and their new business models More practical tools, such as coverage of the Lean Canvas model Updated references, cases, and new examples throughout, and, Updated online resources This book equips advanced undergraduate and postgraduate students of marketing strategy, entrepreneurial marketing, and entrepreneurship with the fundamental tools to succeed in marketing.

77 Ways To Get More Customers - The Essential Guide for Entrepreneurs To Grow Your Business and Increase Your Profits

The Entrepreneur ’ s Guide to Risk and Decisions

The Entrepreneur’s Guide to Customer Development

Building Successful Early-Stage Ventures

The Startup Entrepreneurs’ Guide to Effective Branding and Building Values-Based Organizations

How Visionaries Create Products, Innovate with New Ventures, and Disrupt Markets

Lean B2B

As a business owner, the biggest problem you face is getting customers. Once you solve the ‘getting customers’ problem, you are guaranteed the financial freedom that led to you starting your business in the first place. In this best selling book, Chris Cardell shares with you 77 simple but powerful ways for you to attract the customers you need. From Online Marketing, to Google and Facebook, social media and some of the more advanced customer acquisition strategies, this books clears away the confusion about the art and science of getting customers so that you can create the Entrepreneurial success you deserve Here is just some of what you’ll cover in ‘77 Ways To Get More Customers’: 1. 77 powerful strategies to get more customers into your business 2. Everything you need to know about Online Marketing - How to have a website that attracts the customers you need. 3. Essential Facebook and social tips for getting customers. 4. How to get customers for FREE 5. Vital tips for new and growing businesses 6 How to use pay per click on Google to bring you customers 24/7 7 The power of Referrals - How to get customers recommending you for Free 8 Everything you need to know about Email marketing 9 How to increase your prices without losing customers 10 How to most successful businesses increase their profits by 50% to 200% and much more....Chris Cardell is a world renowned authority on Entrepreneurial success. For two decades he has focused on showing business owners how to increase their profits by 50% to 250%+ by implementing the world’s most successful customer acquisition and online marketing strategies. Thousands of business owners attend Chris’s live events and he has been featured extensively on international media. Chris specialises in showing business owners how to implement leading edge strategies used by the most successful Entrepreneurs to achieve fast and effective profit breakthroughs.From Chapter One: Although you and I may not have met yet, I know enough about you as an Entrepreneur, willing to read this book, to predict why you decided to set up your own business in the first place.You did it for one reason: FREEDOMWhether it’s the freedom to work for yourself and never have to be an employee again, or to achieve financial freedom for you and the people you care about, I believe that the Entrepreneurial pursuit of freedom is one of the noblest there is.Most people just dream of financial freedomYou took action and actually did something about it. Congratulations!But as a business owner, there is only one way to achieve that financial freedom - and that is the acquisition of customers.Getting customers is the biggest problem in business. It’s also the area that business owners struggle with the most. We spend so much time perfecting our product or service, to then realise that this means nothing if we don’t become amazing at getting customers can be daunting.The good news is, once you realise that the business you are in is really the ‘getting customers’ business and you decide to get very good at it, you are virtually guaranteed financial freedom.This book is about solving the ‘getting customers’ problem for you and helping you achieve that financial freedom - fast.

How do you develop products that people will actually use and buy? This practical guide shows you how to validate product and company ideas through customer development research—before you waste months and millions on a product or service that no one needs or wants. With a combination of open-ended interviewing and fast and flexible research techniques, you’ll learn how your prospective customers behave, the problems they need to solve, and what frustrates and delights them. These insights may shake your assumptions, but they’ll help you reach the “ah-ha!” moments that inspire truly great products. Validate or invalidate your hypothesis by talking to the right people Learn how to conduct successful customer interviews play-by-play Detect a customer’s behaviors, pain points, and constraints Turn interview insights into Minimum Viable Products to validate what customers will use and buy Adapt customer development strategies for large companies, conservative industries, and existing products You have the power to accomplish goals, create an impact, and live the life you want. The key to achieving what you set out for—in business and in life—doesn’t lie in perfectly executed strategy. The greatest tool you have is your own mindset—it determines your ability to adapt and persevere. And, like any other tool, you can employ it to your advantage. While most aspiring entrepreneurs think the next business strategy will manifest the life they desire, successful entrepreneurs know it’s the emotional and mental “shifts” that will bring you closer to your goals. No one is better equipped to explore these shifts than Ajit Nawalkha, cofounder of Mindvalley and one of the world’s leading entrepreneurs and business coaches. In Live Big: A Guide to Passion, Practicality, and Purpose, Nawalkha shares 25 shifts—changes in your mental, physical, emotional, or even spiritual state—that will propel you on your road to success. Through Nawalkha’s expertise, discover how this book will: • Bring you out of any funk or stagnant revenue cycle • Give you the emotional, spiritual, and mental power to fight the ups and downs of business • Show you ways to deal with everyday challenges, find comfort in them, and get past them in 20 minutes or less • Help you cope with ‘entrepreneurial anxiety’ and find purpose, passion, and bliss in your business Live Big is the go-to guide for business owners and entrepreneurs who want to be in a state of flow and creativity, to ensure your passion is backed by purpose and practicality. With principles and foundational thinking habits that allow you to move from a place of defeat and anxiety to one of joy and contribution to humanity, this book will serve as a compass that you can pick up and find direction to keep moving forward in today’s world of entrepreneurship.

Becoming a successful entrepreneur is impossible without accepting risk - the question is which risk to take and at what time. This guide offers practical, no-nonsense advice for marketing and financing your business, bringing on partners and employees, and launching your business as inexpensively and aggressively as possible.

Brand Real

Live Big

Lean Customer Development

The Entrepreneur's Guide to Law and Strategy

Entrepreneurial Marketing

Turn Your Ideas into Money!

A Cheat Sheet to Startup and Enterprise Innovation

« This is a must read for every B2B entrepreneur, SaaS creator or consultant and business school student. It's the kind of book you don't read once, you go back to it on a regular basis. » - Carmen Gereá, CEO & Co-founder, UsabilityChefs Lean B2B helps entrepreneurs and innovators quickly find traction in the enterprise. Packed with more than 20 case studies and used by thousands around the world, Lean B2B consolidates the best thinking around Business-to-Business (B2B) customer development to help entrepreneurs and innovators focus on the right things each step of the way, leaving as little as possible to luck. The book helps:
• Assess the market potential of opportunities for your team
• Find early adopters, quickly establish credibility and convince business stakeholders to work with you
• Find and prioritize business problems in corporations and identify the stakeholders with the power to influence a purchase decision
• Create a minimum viable product and a compelling offer, validate a solution and evaluate whether your team has found product-market fit
• Identify and avoid common challenges faced by entrepreneurs and learn ninja techniques to speed up product-market validation
« The book will pay itself off in the first couple of pages! » - Ben Sardella, Co-Founder, DataNize ????? 86% of Readers Rated it 5-Stars ?????
« Treat this book like a map to show you where you are and a compass to show you the direction. I wish I could have read it 2 or 3 years ago. » - Jonathan Gebauer, Founder, exploreB2B
« Lean B2B is filled with rock-solid advice for technology entrepreneurs who want a rapid-growth trajectory. Read it to increase your certainty and your success rate. » - Jill Konrath, Author of AGILE SELLING and Selling to Big Companies
« Probably the most slept on book in the Lean startup market right now... There is no sugarcoating here. Garbugli tells you exactly what needs to happen and how to make it happen... literally holds your hand and spells it out. I was really impressed with the overall depth and advice presented. » - AJ, B2B Entrepreneur
« The book I read of which I have learned the most. » - Etienne Thouin, Founder and CTO, SQLNext Software
« This book is essential reading for would-be entrepreneurs who face the daunting task of entering B2B markets. » - Paul Gillin, Co-Author, Social Marketing to the Business Customer

Great products are built upon the three pillars of strong customer focus, a culture of agility, and team empowerment. This book explains how to drive product innovation and deliver products that customers love. It's a guide for innovators, leaders, and entrepreneurs, and it includes several interviews with startup CEOs and real-life use cases.

"The Lean Entrepreneur" banishes the "Myth of the Visionary" and shows you how you can implement proven, actionable techniques to create products and disrupt existing markets on your way to entrepreneurial success. This guide combines the concepts of customer insight, rapid experimentation, and actionable data from the Lean Startup methodology to allow individuals, teams, or even entire companies to solve problems, create value, and ramp up their vision quickly and efficiently.

As soon as the Web became viable for entrepreneur marketers in the early 2000's, John Carlton surfaced as the go-to teacher for writing everything required to find prospects and persuade them to become eager customers. . . . as well as being The Dude for solving almost any big problem holding things up. For decades, he was a notoriously-successful freelance direct-response copywriter with a global reputation for creating ads that brought home the bacon in almost every possible media (particularly direct mail, magazines and newspapers). And his street-savvy, close-the-deal style of salesmanship has now helped mobs of new entrepreneurs dominate niches online.This book is a collection of his best (and most recent) lesson-dense private articles to insider colleagues. What you're about to discover is the timeless advice and first-choice strategies that can help rookie entrepreneurs murder their competition, and veteran marketers re-establish dominance in their niche. No theory here. Every lesson is from the front trenches of the business world, where fortunes are won or lost through your ability to craft superior marketing in crowded business environments... and produce jaw-dropping results regardless of the economy, the competition, or any problem currently holding you up.If you have a great product or service, then shame on you if you don't learn and use the reality-tested, results-proven toolkit of advice and tactics packed into this sizzling tome. It's your best First Step to becoming an awesome entrepreneur, no matter where you are now or what your experience is or how broke/disadvantaged/clueless you are. You start here, and the greatest adventure of your life can finally begin in earnest.About the author:John Carlton's notorious 30-year career has become something of a legend among modern marketers. Just some of the highlights:He started out as the "bad boy" freelance copywriter snuck through the back doors of Los Angeles advertising agencies to do the hard-core sales jobs their staff writers couldn't pull off (because they didn't understand street-level salesmanship)... He penned game-changing packages for the largest direct response mailers in the world (like Rodale Press)... while single-handedly also completely transforming the way print ads worked in a number of markets (through sizzling long-copy ads the magazine owners hated, but which worked like crazy)... And he pioneered the now-common use of killer "old school" persuasive ad-writing models for online markets when the Web finally became a viable vehicle for entrepreneurs. John's been called "the most respected and ripped-off copywriting wizard alive", because so many of his ads are still used as templates by other marketers. (Yes, even the ads written before the Web became a viable marketing medium.) And for over a decade now, John has been the "go-to-teacher" for helping entrepreneurs learn how to craft ads that get results. His first book, "Kick-Ass Copywriting Secrets of a Marketing Rebel", is still cited as a primary resource by the best writers working today.

Talking to Humans

Breaking Through to a Better Business Model

Invisible Influence

Reality Marketing Revolution: The Entrepreneur's Guide To Transforming Your Business By Building A Marketing Machine

The Entrepreneur's Guide to Raising Your First Round

Entrepreneurship, Innovation and Technology

INSPiRED

*Ask any established business owner to identify his or her toughest challenge when just starting out, and you'll likely get this answer: raising capital. Most aspiring entrepreneurs know far too little about the sources of money that can help start a business or fuel its growth. Where do you get capital? What are investors looking for? How do you ask for money in a way that gets results? This book answers these and many other critical questions. Even more important, entrepreneur and consultant David Nour shows how to develop long-term relationships with financial partner—the people who can help keep a business humming throughout its life. The Entrepreneur's Guide to Raising Capital, designed to help entrepreneurs navigate the money-raising maze, shows how to attract financing to fund the start-up and growth phases any business moves through. It answers the most common—and the most perplexing—questions entrepreneurs have about financing a business: How do I put together a credible request for funds? How do I choose wisely from among the plethora of financial and strategic investors, consultants, investment bankers, and other intermediaries? How do I identify and avoid the risks associated with various sources of capital? How do I plan for the right kind, amount, and source of smart capital as the business evolves? How do I get the highest return on invested capital? How do I avoid the biggest mistakes entrepreneurs make when raising capital? This book provides real-life, pragmatic advice from entrepreneurs who have raised money from friends, family, angel investors, and banks, as well as institutional investors such as venture capitalists and private equity firms. It details the process from start to finish while spotlighting the danger spots and ways to avoid them. It will be especially useful to those who are uncomfortable making important financial decisions, and to those who are confused by all the conflicting opinions offered by advisors—both well meaning and otherwise. By showing readers the financing ropes, Nour removes a major source of stress for budding entrepreneurs and moves them closer to their dream come true: a successful business.*

*"This is a must read for all startups and stakeholders." - Steve Blank, author of The 4 Steps to the Epiphany, creator of Customer Development methodology "The Entrepreneur's Guide is an easy read. It is written in a conversational tone, doesn't take itself too seriously, and avoids extraneous fluff." - Eric Ries, Author & Creator of the Lean Startup methodology "Get the CustDev book to dive deep into customer interviews and understand how your product can be developed to meet your customers' needs." - Dan Martell, Founder of Flowtown, angel investor Customer Development is a four-step framework for helping startups discover and validate their customers, product, and go-to-market strategy, developed by Steve Blank and an integral part of Eric Ries' Lean Startup methodology. Focused on the Customer Discovery step, The Entrepreneur's Guide to Customer Development is an easy to follow guide for finding early adopters, building a Minimum Viable Product, finding Product-Market fit, and establishing a sales and marketing roadmap. Deemed a "must-read" by Steve Blank and Eric Ries, inside you will find detailed customer development and lean startup concept definitions, a step-by-step approach to best practices, a business model analysis guide, case studies, rich graphics, as well as worksheets and exercises. No matter the stage of your business, you will return often to this guide to learn how to build a product people want; get out of the building; foster strong customer relationships; test business model risk; reach out to early adopters; conduct startup marketing; create a customer funnel based on buyers' process; and prepare your startup to scale up. The Entrepreneur's Guide to Customer Development: A Cheat Sheet to The Four Steps to the Epiphany, affectionately known as the "CustDev book," serves as course text for classes at Stanford University, University of Chicago, Boston University, DePaul University, University of Minnesota and University of Norway. "Our UCL (University College London) students love The Entrepreneur's Guide to Customer Development. Thanks to Brant & Patrick for writing this helpful book. " - Dave Chapman, Deputy Head of the Department of Management Science and Innovation at UCL (University College London) "Love it! Required reading for all NYU entrepreneurs." - Frank Rimalovski, Managing Director of NYU Innovation Venture Fund This book is both an introduction for those unfamiliar with lean concepts and highly actionable for lean practitioners. It is a user friendly guide, written to be accessible to marketing professionals, Engineers startup founders and entrepreneurs, VCs, angels, and anyone else involved in building scalable startups. Existing companies will benefit to from applying Customer Development principles described in detail herein: for example, startups struggling to achieve market traction, or well established companies seeking to spark new innovation. This is a business book for startups like no other. No fluff, but rather sound principles and concrete steps to take to build your business. Get up to speed on Customer Development now.*

*The combination of entrepreneurship, innovation and technology has become the source of disruptive business models that transform industries and markets. The integrative understanding of these three drivers of today's economy is fundamental to business. Entrepreneurship, Innovation and Technology aims to connect core models and tools that are already created by well-known authors and scholars in order to deliver a unique guide for building successful business models through the adoption of new technologies and the use of effective innovation methods. The book goes through the entrepreneurial lifecycle, describing and applying core innovation models and tools such as the business model canvas, lean startup, design thinking, customer development and open innovation, taking into consideration disruptive technologies such as mobile internet, cloud computing, internet of things and blockchain. Finally the book describes and analyses how successful cases have been applying those models and technologies. With the mix of an academic and practitioner team, this book aims to go against the grain by its positioning of entrepreneurship in the modern technology economy. This book will prove to be a vital text for any student, specialist or practitioner looking to succeed in the field.*

*Learn how to stay sane and ensure both you and your business thrive for years. You run a business. And running a business is hard. It can ruin your health. It can ruin your relationships. It can ruin your life. But only if you don't equip yourself for the journey. The responsibility, stress and loneliness of being an entrepreneur are a far cry from your friends who work salaried jobs. The path of least resistance is to let the stress and isolation of starting, running and growing a business infiltrate most aspects of your life. Over and over we've watched our fellow entrepreneurs succumb to the mental toll and chaos of running a business. We've also experienced it firsthand as we've launched and grown our own businesses. Odds are good that you've been overwhelmed at some point. Maybe you've read self help books only to find that books about stress management typically don't take into account the unique experience of entrepreneurs. Or they're 'lifershacks' written by a blogger with no formal training, offering advice based on anecdotes. Why do I need this book? You want to invest in yourself (and consequently, your business). You want to learn proven strategies, tactics and techniques to overcome the challenges that cause you heartburn and headaches. You want to get off the treadmill of stress, anxiety and isolation that entrepreneurship brings. You want to prevent burnout, depression, isolation, and the emergence of damaging coping strategies and self-sabotaging choices. Every aspect of this book is a pairing of psychological expertise with decades of entrepreneurial experience. Author, Seth Godin calls it, "A personal, generous and incredibly useful guide to staying sane and changing the world at the same time. Read it before you think you need it." Here are just a few things you will take away: New ways to deal with the responsibility and fear that go along with being an entrepreneur Why knowing yourself and where you came from is crucial to your success How to succeed as an entrepreneur no matter your personality type How to keep stress from ruining your relationships Dealing with depression, anxiety, burnout, ADHD and other common psychological burdens How to get more things done - and faster - by dealing with procrastination, distraction and muddled priorities How to deal with overwhelming (seemingly) massive failures How to find personal calm in the midst of chaos And much more... Love the book? Read a review! And join the conversation by joining our Facebook Group: [www.facebook.com/groups/zenfounder/](http://www.facebook.com/groups/zenfounder/)*

Disciplined Entrepreneurship

The Lean Entrepreneur

The Entrepreneur's Guide to Passion, Practicality, and Purpose

How Today's Entrepreneurs Use Continuous Innovation to Create Radically Successful Businesses

The Entrepreneur's Guide to Creating and Managing Breaththrough Innovation

Seduce Your Customers

The Guide to Product Management for Innovators, Leaders, and Entrepreneurs